

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Title Sheet 1

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: Issued: October 1, 2000

Effective: November 1, 2000

Regulations, maximum and current rates  
and charges applying to the provision  
of facilities based and the resale of  
intrastate Competitive Exchange and  
Network Services within the operating  
territory of

PAC - WEST TELECOMM

in the State of

ARIZONA

as provided herein

APPROVED FOR FILING  
DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SHEET	REVISION NUMBER	SHEET	REVISION NUMBER
Title Sheet I	Original *	28	Original *
Check Sheet i	Original *	29	Original *
Check Sheet ii	Original *	30	Original *
TOC A	Original *	31	Original *
TOC B	Original *	32	Original *
TOC C	Original *	33	Original *
TOC D	Original *	34	Original *
TOC E	Original *	35	Original *
TOC F	Original *	36	Original *
TOC G	Original *	37	Original *
TOC H	Original *	38	Original *
TOC I	Original *	39	Original *
TOC J	Original *	40	Original *
TOC K	Original *	41	Original *
TOC L	Original *	42	Original *
TOC M	Original *	43	Original *
1	Original *	46	Original *
2	Original *	47	Original *
3	Original *	48	Original *
4	Original *	49	Original *
5	Original *	50	Original *
6	Original *	51	Original *
7	Original *	52	Original *
8	Original *	53	Original *
9	Original *	54	Original *
10	Original *	55	Original *
11	Original *	56	Original *
12	Original *	57	Original *
13	Original *	58	Original *
14	Original *	59	Original *
15	Original *	60	Original *
16	Original *	61	Original *
17	Original *	62	Original *
18	Original *	63	Original *
19	Original *	64	Original *
20	Original *	65	Original *
21	Original *	66	Original *
22	Original *	67	Original *
23	Original *	68	Original *
24	Original *	69	Original *
25	Original *	70	Original *
26	Original *	71	Original *
27	Original *	72	Original *
		73	Original *
		74	Original *

\* Indicates new or revised sheets submitted with this Advice Letter.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.  
**APPROVED FOR FILING**  
DECISION #: 101903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Check Sheet ii

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SHEET	REVISION NUMBER		SHEET	REVISION NUMBER	
75	Original	*	117	Original	*
76	Original	*	118	Original	*
77	Original	*	119	Original	*
78	Original	*	120	Original	*
79	Original	*	121	Original	*
80	Original	*	122	Original	*
81	Original	*	123	Original	*
82	Original	*	124	Original	*
83	Original	*	125	Original	*
84	Original	*	126	Original	*
85	Original	*	127	Original	*
86	Original	*	128	Original	*
87	Original	*	129	Original	*
88	Original	*	130	Original	*
89	Original	*	131	Original	*
90	Original	*	132	Original	*
91	Original	*	133	Original	*
92	Original	*	134	Original	*
93	Original	*	135	Original	*
94	Original	*	136	Original	*
95	Original	*			
96	Original	*			
97	Original	*			
98	Original	*			
99	Original	*			
100	Original	*			
101	Original	*			
102	Original	*			
103	Original	*			
104	Original	*			
105	Original	*			
106	Original	*			
107	Original	*			
108	Original	*			
109	Original	*			
110	Original	*			
111	Original	*			
112	Original	*			
113	Original	*			
114	Original	*			
115	Original	*			
116	Original	*			

\* Indicates new or revised sheets submitted with this Advice Letter.

APPROVED FOR FILING

DECISION #: U1903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet A

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

	SHEET
PRELIMINARY STATEMENT.....	1
SERVICE AREA MAP.....	2
 <b>SECTION 1 - APPLICATION AND REFERENCE</b>	
1.1 APPLICATION OF TARIFF.....	3
1.2 TARIFF FORMAT.....	3
1.2.1 LOCATION OF MATERIAL.....	3
1.2.2 OUTLINE STRUCTURE.....	3
1.2.3 RATE TABLES.....	3
1.3 EXPLANATION OF CHANGE SYMBOLS.....	4
1.4 EXPLANATION OF ABBREVIATIONS.....	5
 <b>SECTION 2 - GENERAL RULES AND REGULATIONS</b>	
2.1 RULE 1 - APPLICATION AND SCOPE OF TARIFF.....	6
2.1.1 APPLICATION.....	6
2.1.2 SCOPE.....	6
2.1.3 INTERCONNECTION.....	6
2.1.4 DESCRIPTION OF BASIC SERVICES.....	6
2.2 RULE 2 - DEFINITIONS.....	6
2.3 RULE 3 - DESCRIPTION OF SERVICE.....	7
2.3.1 APPLICATION OF RATES.....	7
2.3.2 LIMITATION OF SERVICE.....	7

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet B

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 2 - GENERAL RULES AND REGULATIONS

2.4	RULE 4 - APPLICATION OF SERVICE.....	8
2.5	RULE 5 - CONTRACTS.....	9
2.6	RULE 6 - SPECIAL INFORMATION REQUIRED ON BILLS.....	9
2.6.1	CUSTOMER BILLS .....	9
2.6.2	DEPOSIT RECEIPTS .....	10
2.7	RULE 7 - ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT.....	10
2.7.1	A DEPOSIT WILL NOT BE REQUIRED IF .....	10
2.7.2	IF A DEPOSIT IS REQUIRED.....	10
2.8	RULE 8 - DEPOSITS AND ADVANCE PAYMENTS.....	10
2.8.1	DEPOSITS .....	10
A.	Amount .....	10
B.	Nondiscrimination .....	11
C.	Refund or Credit .....	11
D.	Interest.....	11
2.8.2	ADVANCE PAYMENTS .....	11
2.9	RULE 9 - PROVISION OF NOTICES AND INFORMATION.....	12
2.9.1	GENERAL .....	12
2.9.2	RATE INFORMATION.....	12
2.9.3	NOTICE OF TERMINATION.....	12
2.9.4	CHANGE OF OWNERSHIP OR IDENTITY .....	13
2.9.5	PRIVACY.....	13
A.	Disclosure of Telephone Numbers During 800, 888, 877 and 900 Calls.....	13
B.	Caller I.D. ....	13
2.9.6	OTHER.....	14

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 11903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet C

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10	RULE 10 - RENDERING AND PAYMENT OF BILLS.....	14
2.10.1	ISSUANCE OF BILLS.....	14
2.10.2	BILLING STATEMENT DUE DATE.....	14
2.10.3	CUSTOMER PAYMENTS.....	14
2.10.4	DEMAND FOR PAYMENT.....	15
2.10.5	LATE PAYMENT CHARGES .....	15
2.10.6	CURRENT CHARGES .....	15
2.10.7	RETURN CHECK CHARGES .....	15
2.11	RULE 11 - DISPUTED BILLS.....	15
2.12	RULE 12 - DISCONTINUANCE AND RESTORATION OF SERVICE.....	16
2.12.1	DISCONTINUANCE BY THE CUSTOMER.....	16
2.12.2	DISCONTINUANCE BY THE COMPANY.....	17
2.12.3	RESTORATION OF SERVICE.....	18
2.13	RULE 13 - INFORMATION TO BE PROVIDED TO THE PUBLIC.....	18
2.14	RULE 14 - CONTINUITY OF SERVICE .....	18
2.15	RULE 15 - LIMITATION OF LIABILITY .....	19
2.15.1	INDEMNIFICATION .....	19
2.15.2	FURNISHING OF SERVICE .....	19
2.15.3	TRANSMITTING MESSAGES .....	19
2.15.4	LIABILITY OF THE COMPANY.....	20
2.15.5	OVERPAYMENT.....	20
2.15.6	DISCLAIMER OF WARRANTIES.....	20

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

GENERAL TABLE OF CONTENTS

SHEET

SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.16	RULE 16 - USE OF SERVICE FOR UNLAWFUL PURPOSES.....	21
2.17	RULE 17 - UNAUTHORIZED USE.....	21
2.18	RULE 18 - LIMITATION OF AVAILABILITY.....	21
2.19	RULE 19 - LOCAL TAXATION.....	21
2.20	RULE 20 - SPECIAL PROMOTIONAL OFFERINGS.....	21
2.21	RULE 21 - EMERGENCY CALL HANDLING PROCEDURE.....	21
2.22	RULE 22 - CHANGE OF SERVICE PROVIDER.....	22
2.22.1	SOLICITATION OF CUSTOMER AUTHORIZATION FOR SERVICE TERMINATION OR TRANSFER.....	22
2.22.2	UNAUTHORIZED SERVICE TERMINATION AND TRANSFER.....	22
2.23	RULE 23 - NON-PUBLISHED SERVICE; RELEASE OF INFORMATION.....	23
2.24	RULE 24 - TAXES AND SURCHARGES.....	23
2.24.1	TAXES.....	23
2.24.2	SURCHARGES.....	23
A.	Arizona Universal Service Fund.....	23
B.	End User Common Line (EUCL) Charge.....	24
2.25	RULE 25 - CREDIT ALLOWANCES FOR INTERRUPTION OR IMPAIRMENT OF SERVICE.....	24

SECTION 3 - TERMS AND CONDITIONS OF SERVICE

3.1	TERMS AND CONDITIONS.....	26
3.1.1	LIST OF SERVICES.....	26

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet E

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 4 - LONG DISTANCE SERVICE

4.1	OUTBOUND INTRALATA/INTERLATA LONG DISTANCE SERVICE.....	27
4.1.1	TERMS AND CONDITIONS.....	27
4.1.2	AVAILABILITY.....	27
4.1.3	TIMING OF CALLS.....	27
4.1.4	VOLUME DISCOUNTS.....	27
4.1.5	COMMITMENT TERMS.....	27
4.1.6	CUSTOMER RESPONSIBILITY.....	27
4.1.7	RATES.....	28
A.	Two Year Commitment.....	28
B.	Three Year Commitment.....	28
4.2	INBOUND INTRALATA/INTERLATA TOLL FREE SERVICE (800/888/877).....	29
4.2.1	TERMS AND CONDITIONS.....	29
4.2.2	AVAILABILITY.....	29
4.2.3	TIMING OF CALLS.....	29
4.2.4	VOLUME DISCOUNTS.....	29
4.2.5	COMMITMENT TERMS.....	29
4.2.6	CUSTOMER RESPONSIBILITY.....	29
4.2.7	RATES.....	30
A.	Two Year Commitment.....	30
B.	Three Year Commitment.....	30

APPROVED FOR FILING  
DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.



# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet F

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 5 - EXCHANGE SERVICES

5.1	LOCAL EXCHANGE SERVICE.....	31
5.1.1	BUSINESS SERVICE.....	31
A.	Terms and Conditions.....	31
B.	Usage.....	31
C.	Nonrecurring Charges.....	31
5.1.2	DIAL TONE LINE.....	32
A.	Monthly Rate.....	32
5.1.3	FLAT RATE BUSINESS SERVICE .....	32
A.	Usage.....	33
B.	Rates and Charges .....	33
5.2	PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE .....	33
5.2.1	TERMS AND CONDITIONS.....	33
5.2.2	CHANGE CHARGE .....	34
5.2.3	USAGE.....	34
5.2.4	FLAT RATE TRUNKS.....	34
A.	Rates and Charges .....	34
B.	Change Charge .....	35
C.	Rate Stabilized Flat PBX Trunk.....	35
5.2.5	DIRECT INWARD DIALING (DID) SERVICE.....	40
A.	Description .....	40
B.	Terms and Conditions.....	40
C.	Usage.....	41
D.	Rates and Charges .....	41
E.	Optional Features.....	43
5.3	PREMIUM EXCHANGE SERVICES.....	47
5.3.1	TOUCH-TONE CALLING SERVICE.....	47
A.	Description .....	47
B.	Terms and Conditions.....	47
C.	Rates and Charges .....	47

GENERAL TABLE OF CONTENTS

SHEET

SECTION 5 - EXCHANGE SERVICES (Cont'd)

5.3.2	CUSTOM CALLING SERVICES .....	47
A.	Description .....	47
B.	Terms and Conditions .....	56
C.	Rates and Charges .....	59
5.3.3	MARKET EXPANSION LINE (MEL) SERVICE .....	65
A.	Description .....	65
B.	Terms and Conditions .....	65
C.	Rates and Charges .....	66
5.3.4	CALLER IDENTIFICATION - BULK .....	67
A.	Description .....	67
B.	Terms and Conditions .....	67
C.	Rates and Charges .....	68
5.3.5	HUNTING SERVICE .....	69
A.	Description .....	69
B.	Rates and Charges .....	69
C.	Optional Features .....	69

SECTION 6 - DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE

6.1	DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE .....	71
6.1.1	TERMS AND CONDITIONS .....	71
6.1.2	RATES .....	71
6.1.3	USAGE CHARGES .....	73
A.	Outbound Usage .....	73
B.	Inbound Toll Free (800/888/877) Usage .....	75

APPROVED FOR FILING  
DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## GENERAL TABLE OF CONTENTS

SHEET

### SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.1	DIRECT DIGITAL TELEPHONE SERVICE (DDTS).....	78
7.1.1	SERVICE AREAS.....	78
7.1.2	TERMS AND CONDITIONS.....	78
7.1.3	FEATURE PACKAGES .....	79
A.	Feature Package 1 .....	79
B.	Feature Package 2.....	80
7.1.4	OPTIONAL FEATURES .....	81
7.1.5	RATES .....	82
A.	Non-recurring Charges .....	82
B.	Toll Free Number Charge.....	83
C.	DDTS Node Charge .....	83
D.	Digital Station Line Charges.....	84
E.	Analog Station Line Charges .....	85
F.	Optional Features Charge .....	85
7.1.6	MULTI-TENANT PROGRAM.....	86
A.	Non-recurring Charges .....	86
B.	Toll Free Number Charge.....	87
C.	DDTS Node Charge .....	87
D.	Digital Station Line Charges.....	88
E.	Analog Station Line Charges .....	89
F.	Optional Features Charge .....	89
G.	Custom Music-On-Hold .....	90
7.2	DDTS WITH BUNDLED LONG DISTANCE.....	90
7.2.1	RATES .....	91
A.	Non-recurring Charges .....	91
B.	Toll Free Number Charge.....	91
C.	DDTS Node Charge .....	92
D.	Digital Station Line Charges.....	92
E.	Analog Station Line Charges .....	94
F.	Optional Features Charge .....	95

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet I

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.2.2	MULTI-TENANT PROGRAM.....	95
A.	Non-recurring Charges .....	96
B.	Toll Free Number Charge.....	96
C.	DDTS Node Charge .....	97
D.	Digital Station Line Charges.....	97
E.	Analog Station Line Charges.....	98
F.	Optional Features Charge .....	99
G.	Custom Music-On-Hold .....	99
7.3	OUTBOUND USAGE .....	100
7.3.1	TERMS AND CONDITIONS.....	100
7.3.2	AVAILABILITY.....	100
7.3.3	TIMING OF CALLS .....	100
7.3.4	VOLUME DISCOUNTS.....	100
7.3.5	COMMITMENT TERMS .....	100
7.3.6	CUSTOMER RESPONSIBILITY.....	100
7.3.7	RATES .....	101
A.	Direct Digital Telephone Service (DDTS) .....	101
B.	DDTS with Bundled Long Distance .....	102
7.4	INBOUND TOLL FREE SERVICE (800/888/877) USAGE .....	102
7.4.1	TERMS AND CONDITIONS.....	102
7.4.2	AVAILABILITY.....	102
7.4.3	TIMING OF CALLS .....	103
7.4.4	VOLUME DISCOUNTS.....	103
7.4.5	COMMITMENT TERMS .....	103
7.4.6	CUSTOMER RESPONSIBILITY.....	103

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
Decision No.  
DECISION #: 601903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original TOC Sheet J

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### GENERAL TABLE OF CONTENTS

SHEET

#### SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.4.7	RATES .....	104
A.	Direct Digital Telephone Service (DDTS) .....	104
B.	DDTS with Bundled Long Distance .....	105
7.5	SCHEDULE OF SERVICE AREAS .....	106
7.5.1	TIER A WIRE CENTERS .....	106
7.5.2	TIER B WIRE CENTERS .....	106
7.5.3	TIER C WIRE CENTERS .....	106

#### SECTION 8 – TYPE 6 SERVICE

8.1	TYPE 6 SERVICE .....	107
8.1.1	TERMS AND CONDITIONS .....	107
8.1.2	MULTI-YEAR AGREEMENTS .....	108
8.1.3	NON-RECURRING CHARGE INSTALLMENT OPTION .....	109
A.	Fee and Payment Schedule .....	109
8.1.4	PREFERRED RATE LEVEL .....	110
8.1.5	RATES .....	111
A.	Local Access Number Rates .....	111
B.	Flat Rate Local Switching Charges .....	112

#### SECTION 9 – OPERATOR SERVICES

9.1	OPERATOR SERVICES .....	114
9.1.1	OPERATOR ASSISTED CALLS .....	114
A.	Call Types .....	114
B.	Charge Determination .....	114
C.	Call Surcharges .....	115
D.	Usage Rates .....	115

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
Decision No.  
DECISION #: 01903

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## GENERAL TABLE OF CONTENTS

SHEET

### SECTION 9 - OPERATOR SERVICES (Cont'd)

9.1.2	BUSY LINE VERIFY AND LINE INTERRUPT SERVICE .....	115
A.	Charges Apply .....	116
B.	Charges Will Not Apply .....	116
C.	Rates .....	116

### SECTION 10 - DIRECTORY ASSISTANCE SERVICES

10.1	DIRECTORY ASSISTANCE .....	117
10.1.1	LOCAL DIRECTORY ASSISTANCE SERVICE .....	117
A.	Allowances .....	117
B.	Rates .....	118
10.1.2	NATIONAL DIRECTORY ASSISTANCE SERVICE .....	118
A.	Allowances .....	118
B.	Rates .....	118

### SECTION 11 - DIRECTORY LISTINGS AND DIRECTORIES

11.1	DIRECTORY LISTINGS .....	119
11.1.1	PUBLISHED DIRECTORY LISTINGS .....	119
A.	Additional Listings .....	119
B.	Rates .....	119
11.1.2	NON-PUBLISHED DIRECTORY LISTINGS .....	119
A.	Rates .....	119
11.1.3	NONLISTED DIRECTORY LISTINGS .....	120
A.	Rates .....	120
11.2	DIRECTORY DISTRIBUTION .....	120

APPROVED FOR FILING

DECISION #: 601903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

GENERAL TABLE OF CONTENTS

SHEET

SECTION 12 - INTER-CARRIER ARRANGEMENTS

12.1	INTERCONNECTION AND TERMINATION OF LOCAL EXCHANGE CARRIER TRAFFIC.....	121
12.1.1	INTERCONNECTION .....	121
12.1.2	TERMINATION AND TRANSIT OF LOCAL AND INTRALATA TOLL TRAFFIC ...	121
A.	Rates .....	121
12.1.3	PROVISION OF NUMBER PORTABILITY .....	122
12.2	FURNISHING OF END USER ACCOUNT INFORMATION FOR 900/976 SERVICES .....	122

SECTION 13 - SWITCHED ACCESS SERVICE

13.1	SWITCHED ACCESS SERVICE .....	123
13.1.1	TERMS AND CONDITIONS .....	123
13.1.2	RATES .....	123

SECTION 14 - EQUAL ACCESS

14.1	EQUAL ACCESS CARRIER SELECTION PROCESS .....	124
14.1.1	RATES .....	125

APPROVED FOR FILING

DECISION #: 601903

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## GENERAL TABLE OF CONTENTS

SHEET

### SECTION 15 - MISCELLANEOUS SERVICE CHARGES

15.1 MISCELLANEOUS SERVICE CHARGES .....	126
15.1.1 EARLY TERMINATION CHARGES .....	126
15.1.2 THIRD PARTY VENDOR CHARGES .....	126
15.1.3 SERVICE RESTORATION .....	126
15.1.4 NON-SUFFICIENT FUNDS CHARGES .....	126
15.1.5 SERVICE ORDER CHARGE .....	127
15.1.6 CUSTOM NUMBER SERVICE .....	127
A. Description .....	127
B. Terms and Conditions .....	128
C. Application of Rates and Charges .....	129
D. Rates and Charges .....	131
15.1.7 CHANGE TELEPHONE NUMBER .....	132
15.1.8 TOLL RESTRICTION .....	132
A. Description .....	132
B. Rates and Charges .....	132
15.1.9 INTERCEPT SERVICES .....	133
A. Description .....	133
B. Terms and Conditions .....	133
C. Rates and Charges .....	134
15.1.10 CUSTOMER REQUESTED SERVICE CHANGES .....	134
15.1.11 SUPERSEDURE .....	135
15.1.12 900 SERVICE ACCESS RESTRICTION .....	135
A. Description .....	135
B. Terms and Conditions .....	135
C. Rates and Charges .....	136
15.1.13 TIME AND MATERIAL BASIS CHARGE .....	136
15.1.14 MAINTENANCE OF SERVICE CHARGE .....	136



ORIGINAL

ARIZONA

Issued: October 1, 2004

Eff: 11/1/04

GENERAL TABLE OF CONTENTS

(N)

SHEET

SECTION 16 – PSTN ON RAMP

16.1	DESCRIPTION .....	137
16.2	SERVICE AREAS .....	137
16.3	SERVICE TERM DEFINITIONS.....	137
16.4	TERMS AND CONDITIONS.....	138
16.5	RATE ELEMENTS.....	141
16.5.1	REQUIRED RATE ELEMENTS.....	141
16.5.2	OPTIONAL RATE ELEMENTS.....	141
16.6	RATES .....	142
16.6.1	PRI PORT .....	142
16.6.2	T-1 PORT .....	142
16.6.3	PRIVATE VIRTUAL CIRCUIT.....	142
16.6.4	SIGNALING .....	142
16.6.5	DID NUMBER BLOCKS .....	142
16.6.6	LOCAL USAGE CHARGES .....	143
16.7	INTRASTATE USAGE RATING .....	143
16.7.1	ILEC CLASS MEMBERS.....	143
16.7.2	NON-ILEC CLASS MEMBERS.....	144

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Advice Letter No. 3

Issued by:  
Lynne Martinez,  
Manager - Regulatory Compliance

Decision No.

COMPETITIVE  
INTRASTATE TARIFF

Original TOC Sheet 0  
**ORIGINAL**

ARIZONA

Issued: October 1, 2004

Eff: 11/1/04

GENERAL TABLE OF CONTENTS

	SHEET
<b>SECTION 16 – PSTN ON RAMP</b>	
16.8 INTRASTATE RATES.....	144
16.8.1 ILEC CLASS MEMBERS.....	144
16.8.2 NON-ILEC CLASS MEMBERS.....	145
16.9 BACKHAUL .....	145
16.9.1 ARIZONA COVERAGE.....	145
16.9.2 INDIVIDUAL SUPERPOP COVERAGE .....	145
16.10 CONDITIONS AND METHOD OF APPLYING RATES.....	146

(N)

(N)

Pac-West Telecomm, Inc.  
Stockton, California

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

Original Sheet 1

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

PRELIMINARY STATEMENT

Pac-West Telecomm has been granted authority by the Arizona Corporation Commission to provide local exchange, interLATA, and non-local exchange intraLATA services within the State of Arizona. This tariff contains effective rates and rules together with information relating to and applicable to intrastate local exchange service provide by the Company in Arizona, including service area descriptions.

APPROVED FOR FILING

DECISION #: L01903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 2

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SERVICE AREA MAP

The Company provides local exchange service in Arizona within the service territory of US West Communications. The Company concurs in and hereby incorporates by this reference all current and effective service territory and local exchange boundary maps filed with the Arizona Corporation Commission by U S West.

APPROVED FOR FILING  
DECISION #: 01903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 1 – APPLICATION AND REFERENCE

#### 1.1 APPLICABILITY

This Tariff contains the regulations and maximum rates and charges applicable to intrastate Competitive Exchange and Network Services provided by Pac-West Telecomm, hereinafter referred to as the Company, in the State of Arizona.

#### 1.2 TARIFF FORMAT

##### 1.2.1 LOCATION OF MATERIAL

The General Table of Contents provides a numerical listing to find the desired section and page for each subject.

##### 1.2.2 OUTLINE STRUCTURE

This document uses nine levels of indentations referred to as Tariff Information Management (TIM) Codes, as outlined below:

LEVEL	APPLICATION	EXAMPLE
1	Section Heading	1. APPLICATION AND REFERENCE
2	Sub Heading	1.2 TARIFF FORMAT
3	Sub Heading	1.2.1 LOCATION OF MATERIAL
4	Sub Heading/Text	A. Text
5	Sub Heading/Text	1. Text
6	Sub Heading/Text	a. Text
7	Sub Heading/Text	(1) Text
8	Sub Heading/Text	(a) Text
9	Footnotes	{1} Text

##### 1.2.3 RATE TABLES

Within the rate tables, four (4) types of entries are allowed:

\* Rate Amount: The rate amount indicates the dollar value associated with the service.

\* A dash: The dash indicates that there is no rate for the service or that a rate amount is not applicable under the specific column header.

\* A footnote designator: The footnote designator indicates that further information is contained in a footnote.

\* ICB: The acronym "ICB" indicates that the product/service is rated on an individual case basis.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 1 – APPLICATION AND REFERENCE

1.3 EXPLANATION OF CHANGE SYMBOLS

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify a rate increase
(M)	To signify material moved from or to another part of the Tariff with no change, unless there is Another symbol present
(N)	To signify new material
(R)	To signify a rate reduction
(T)	To signify a change in text but no change is rate, Regulation, term or condition

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 1 – APPLICATION AND REFERENCE

## 1.4 EXPLANATION OF ABBREVIATIONS

ACC	Arizona Corporation Commission	PRI	Primary Rate Interface
ANI	Automatic Number Identification	PWOC	Pac-West Order Code
AMI	Alternate Mark Inversion	RCF	Remote Call Forwarding
AUSF	Arizona Universal Service Fund	RSP	Rate Stability Plan Numbering
BCLID	Caller Identification – Bulk	TIM	Tariff Information Management (Code)
BRA	Base Rate Area	TOC	Table of Contents
CCSP	Call Completion Software Positions		
CLEC	Competitive Local Exchange Carrier		
CO	Central Office		
Cont'd	Continued		
CPE	Customer Premises Equipment		
EUCL	End User Common Line		
DDTS	Direct Digital Telephone Service		
DID	Direct Inward Dialing		
DOD	Direct Outward Dialing		
DP	Dial Pulse		
DN	Directory Number		
DNIS	Dialed Number Identification System		
DTMF	Dual Tone Multifrequency		
F.C.C.	Federal Communications Commission		
FBDT	Facility Based Dial Tone		
FOC	Foreign Central Office		
FX	Foreign Exchange		
ILEC	Incumbent Local Exchange Carrier		
IPIC	IntraLATA Primary Interexchange Carrier		
ISDN	Integrated Services Digital Network		
ISP	Internet Service Provider		
LATA	Local Access Transport Area		
LD	Long Distance		
Mbps	Megabit per second		
MEL	Market Expansion Line		
MLHG	Multiline Hunt Group		
MOU	Minutes of Use		
MTS	Message Telecommunications Service		
NSF	Non-sufficient Funds		
NPA	Numbering Plan Area		
PAL	Public Access Line		
PBX	Private Branch Exchange		
PCL	Privileged Caller List		
PIC	Primary Interexchange Carrier		
PL	Price List		

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.1 RULE 1 - APPLICATION AND SCOPE OF TARIFF

#### 2.1.1 APPLICATION

This tariff contains the rates, conditions, and regulations applicable to the regulated local exchange Telecommunications services, intraLATA toll services, and intrastate long distance services provided by Pac-West Telecomm, Inc. (Pac-West) between and among points within the state of Arizona.

#### 2.1.2 SCOPE

Pac-West's services are provided in Arizona subject to the availability of facilities and subject to the terms and conditions of this tariff. All services within the jurisdiction of the Arizona Corporation Commission provided by Pac-West between and among points in Arizona are governed by this tariff.

#### 2.1.3 INTERCONNECTION

Service provided by Pac-West may be connected with services or facilities of other carriers or may be provided over facilities provided by carriers other than Pac-West. However, service provided by Pac-West is not part of a joint undertaking with any other carrier providing Telecommunications services.

#### 2.1.4 DESCRIPTION OF BASIC SERVICES

Pursuant to this tariff and as described in further detail herein, Pac-West provides both resold and facilities-based local exchange services, local toll services and intrastate long distance services.

### 2.2 RULE 2 - DEFINITIONS

**Applicant:** The term "Applicant" means an individual, partnership, corporation, association, or government agency that applies to the Company for any new or additional telephone service.

**Base Rate Area:** The term "base rate area" means a closely built up section of an exchange area as shown in the effective and current tariffs of US West Communications of Arizona.

**Business Hours:** The phrase "business hours" means the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.

**Commission:** The term "Commission" means the Arizona Corporation Commission.

**Company:** The term "Company" or "Utility" means Pac-West Telecomm.

**Delinquent or Delinquency:** The terms "delinquent" and "delinquency" refer to an account for which payment has not been paid in full on or before the last day for timely payment.



## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 2 - GENERAL RULES AND REGULATIONS

#### 2.2 RULE 2 - DEFINITIONS (Cont'd)

**Hunting Service:** The term "Hunting Service" means an arrangement to search multiple lines of the same class of service and of the same customer for a vacant line for each incoming call.

**Local Calling Area:** (a) In the case of local exchanges in the service territory of US West Communications, the term "Local Calling Area" means the extended service areas in which the Customer's premises is located, as shown in the current and effective tariffs of US West Communications.

**Local Access Transport Area ("LATA"):** The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 820192.

**Non-Published or Unlisted Service:** The term "non-published" or "unlisted" service means service that is not accompanied by inclusion of the Customer's name, address, or telephone number in a published directory or directory assistance data base.

**Customer:** The term "Customer" means the firm, company, corporation, or other entity that contracts for service under this tariff and that is responsible for the payment of charges as well as compliance with the Company's regulations pursuant to this tariff.

#### 2.3 RULE 3 - DESCRIPTION OF SERVICE

The Company provides business local exchange telephone services and intrastate long distance service as set forth in this tariff between points within the base rate areas of local exchanges served by US West Communications as shown on the Company's maps contained herein or as incorporated by reference herein.

All services are subject to the initial and continuing availability of the Company's facilities and necessary services and facilities furnished by any underlying carriers. The Company reserves the right to refuse to provide service in cases where the costs of providing such service, including charges to the Company for necessary facilities and services furnished by underlying carriers, render the Company, in its sole judgement, unable to furnish service on an economical basis.

##### 2.3.1 APPLICATION OF RATES

The application of business rates to the services provided the Company is governed by the actual or obvious use made of the service by the Customer.

##### 2.3.2 LIMITATION OF SERVICE

The Company does not undertake, by this tariff, to provide, maintain, repair, or operate any wiring, equipment, facilities, or service on the Customer's side of the point of demarcation with the exception of Direct Digital Telephone Service (DDTS) as described in Section 7, following.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.3 RULE 3 - DESCRIPTION OF SERVICE (Cont'd)

#### 2.3.2 LIMITATION OF SERVICE (Cont'd)

The point of demarcation is specified in the demarcation tariff schedules of US West Communications filed with the Commission that are current and effective as of the effective date of this tariff sheet.

### 2.4 RULE 4 - APPLICATION OF SERVICE

Application for new or additional services may be made by mail or in person. If the Company has reason to believe that an Applicant has defrauded, is defrauding, or intends to defraud the Company, or if other good cause exists, the Company may refuse to accept an application for service by mail and may, instead, require the Applicant to apply for service in person and to provide identification acceptable to the Company and to sign a completed service order. In addition, Applicants may be required to meet credit or deposit requirements as set forth in this tariff.

At the time of all initial contacts for service, Applicants will be informed of the basic services available to the class of Customer to which the Applicant belongs. In addition, Applicants will be informed of their right to request blocking of access to 900 and 976 pay-per-call information services.

In the event the Company, at its sole option, accepts an oral request for service, the Company will, within 10 days of initiating the service order, provide a confirmation letter setting forth a brief description of the services ordered and itemizing all charges that will appear on the customer's bill. The letter will be in the language in which the sale was made.

Within 10 days of initiating service, the Company will provide all new Customers with a written statement of all material terms and conditions that could affect what the Customer pays for local exchange services provided by the Company.

Applicants whose requests for service are accepted by the Company are responsible for all charges for services provided by the Company, including any charges to the Company assessed by any underlying carrier for special arrangements or services undertaken on the Applicant's behalf. In the event an Applicant cancels, the Applicant remains responsible for any non-recoverable costs incurred by the Company in meeting the Applicant's request prior to cancellation, change, deferral, or modification, including any charges to the Company assessed by any underlying carrier for special arrangements or services undertaken on the Applicant's behalf. Notwithstanding the foregoing, an Applicant will not be liable for any charges or non-recoverable costs that were not disclosed to the Applicant by the Company before initiating service.

Applicants who are denied service due to failure to establish credit or pay a deposit will be given the reason for the denial in writing within 10 days of the denial of service.

APPROVED FOR FILING

DECISION #: 01903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.5 RULE 5 - CONTRACTS

The Company and a Customer may enter into a contract for service to be provided under a specified rate plan for a specified term, which term may be automatically renewed if agreed to by the parties. Unless otherwise provided, contracts may be terminated by the Customer only upon providing the Company with thirty (30) days advance written notice. In the event the effective date of termination is prior to the end of the current contract term the Customer will be liable for a termination fee equal to the sum of the recurring service charges specified for the remainder of the contract.

### 2.6 RULE 6 - SPECIAL INFORMATION REQUIRED ON FORMS

#### 2.6.1 CUSTOMER BILLS

The Company will be identified on each bill. Each bill will prominently display a toll-free number for service or billing inquiries, along with an address where the Customer may write. If the Company uses a billing agent, the Company will also include the name of the billing agent. Each bill for telephone service will contain notations concerning the following areas:

- When to pay the bill;
- Billing detail including the period of service covered by the bill;
- Late payment charge and when applied;
- How to pay the bill;
- Questions about the bill;
- Network access for interstate calling;
- In addition to the above, each bill will include the following statement:

This bill is now due and payable; it becomes subject to a late payment charge if not paid within 15 calendar days of the due date, which is the date of mailing, as shown by the postmark on the billing envelope, or such later date as shown on the bill itself. Should you question this bill, please request an explanation from the Company.

If you believe you have been billed incorrectly you may file a complaint with:

Arizona Corporation Commission  
Consumer Services  
1200 West Washington Street  
Phoenix, Arizona 85007-2996

(602) 542-4251  
Toll Free 1-800-222-7000

To avoid having service disconnected payment arrangements acceptable to the Company should be made pending the outcome of the Commission's Utilities Division review. The Utilities Division of the Commission shall review the basis of the billed amount, communicate the results of its review to the parties and inform you of your recourse to pursue the matter further with the Commission.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.6 RULE 6 - SPECIAL INFORMATION REQUIRED ON FORMS (Cont'd)

#### 2.6.2 DEPOSIT RECEIPTS

Each deposit receipt shall contain the following provisions:

This deposit, less the amount of any unpaid bills for service furnished by the Company, shall be refunded, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first. However, deposits may not receive interest if the customer has received a minimum of two notices of discontinuance of service for nonpayment of bills in a 12-month period.

### 2.7 RULE 7 - ESTABLISHMENT AND REESTABLISHMENT OF CREDIT

Each Applicant must provide credit information satisfactory to the Company or pay a deposit.

#### 2.7.1 A DEPOSIT WILL NOT BE REQUIRED IF

The Applicant provides a credit history acceptable to the Company. Credit information contained in an Applicant's account record may include, without limitation, account establishment date, 'can-be-reached' number, name of employer, employer's address, driver's license number or other acceptable personal identification, billing name, and location of current and previous service. Credit will not be denied for failure to provide a social security number. A cosigner or guarantor with a credit history acceptable to the Company agrees in writing to be responsible for all charges.

#### 2.7.2 IF A DEPOSIT IS REQUIRED

The Company will not refuse a deposit to establish credit for service. However, the Company may request the deposit to be in cash or another acceptable form of payment (e.g., cashier's check, money order, bond, or letter of credit.)

### 2.8 RULE 8 - DEPOSITS AND ADVANCE PAYMENTS

#### 2.8.1 DEPOSITS

The Company may require an Applicant or an existing Customer who fails to establish a satisfactory credit history to post a deposit as a guarantee for the payment of charges as a condition to receiving service or additional services. The Company reserves the right to review an Applicant's or Customer's credit history at anytime to determine if a deposit is required.

##### A. Amount

The amount of the deposit will not exceed the charges for two months of service based on the Applicant or Customer's average bills during the previous twelve months. When, in the Company's judgement circumstances so require, the amount of the deposit may be based on an estimate of two

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 2 - GENERAL RULES AND REGULATIONS

2.8 RULE 8 - DEPOSITS AND ADVANCE PAYMENTS (Cont'd)

2.8.1 DEPOSITS (Cont'd)

A. Amount (Cont'd)

month's service determined from the Customer's past usage, the Customer's own estimate of expected usage, or the Company's network average usage considering the type and nature of the Customer's service.

B. Nondiscrimination

Deposit requirements will not be based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.

C. Refund or Credit

Upon discontinuance of service or prompt and timely payment of all charges for twelve consecutive billing periods, whichever comes first, the Company will refund the deposit together with any interest due. In the case of discontinuance of service, the Company will credit the deposit to the charges stated on the final bill. The balance, if any, will be returned to the Customer within 30 days after the discontinuance of service. In the case a refund is due after timely payments of the Company's charges, the Company will refund the deposit and interest within 30 days. Payment of a charge is satisfactory if received prior to the date that the charge becomes delinquent provided that it is not returned for insufficient funds or closed account.

D. Interest

Interest will be added to the deposit using the 3-month commercial paper rate published by the Federal Reserve Board, except under the following conditions: no interest shall be given if the Customer has received two or more notices of discontinuance of service within a 12 month period in accordance with C, preceding.

2.8.2 ADVANCE PAYMENTS

At the time an application for service is made, an Applicant may be required to pay an amount equal to one month's service charges and applicable service connection charges. The amount of the first month's service charges and applicable service connection charges will be credited to the Customer's account on the first bill rendered.

Negotiation of a Customer's advance payment shall not itself obligate the Company to provide services or continue to provide service if a later check of Applicant's credit record is unacceptable to the Company and no deposit has been tendered. In the event service is not provided, the advance payment will be refunded.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.9 RULE 9 - PROVISION OF NOTICES AND INFORMATION

#### 2.9.1 GENERAL

Unless otherwise provided by these Rules, any notice by the Company to a Customer may be given either verbally to the Scriber or to the Customer's authorized representative, by written notice mailed to the Customer's last known address. Where written notice is given, the notice will be of legible size and printed in type having a minimum point size of 10. Mailed notices will be deemed given on the date of mailing as shown by the postmark on the notice or envelope that contains the notice.

Unless otherwise provided by these Rules, any notice by the Customer or its authorized representative may be given verbally to the Company by telephone or at the Company's business office or by written notice mailed to the Company's business office.

Customers are responsible for notifying the company of their desire to *discontinue service on or before the* date of disconnection. Such notice either may be verbal or written.

#### 2.9.2 RATE INFORMATION

Rate information and information regarding the terms and conditions of service will be provided in writing upon request by an Applicant or Customer. Notice of Price Cap increases will be provided in writing to Customers and postmarked at least 30 days prior to the effective date of the increase. No customer notice is required for increases within the Price Cap range or rate decreases. Customers will be advised of optional service plans in writing as they become available. In addition, Customers will be advised of changes to the terms and conditions of service no later than the Company's next billing cycle.

#### 2.9.3 NOTICE OF TERMINATION

Notices to discontinue service for nonpayment of bills will be provided in writing by first class mail to the Customer not less than 7 calendar days prior to termination. Each notice will include all of the following information:

- The name and address of the Customer.
- The amount that is delinquent
- The date when payment or arrangements for payment must be made in order to avoid termination.
- The procedure the Customer may use to initiate a complaint or to request an investigation concerning service or charges.
- The telephone number of the Company's representative who can provide additional information or institute arrangements for payment.
- The telephone number or the Commission's Consumer Affairs Branch where the Customer may direct inquiries.
- Local service may not be discontinued for nonpayment of unregulated competitive activities.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.9 RULE 9 - PROVISION OF NOTICES AND INFORMATION -(Cont'd)

#### 2.9.4 CHANGE OF OWNERSHIP OR IDENTITY

The Company will notify Customers in writing of a change in ownership or identity in the Company's next monthly billing cycle.

#### 2.9.5 PRIVACY

The Company will, in accordance with the provisions below, furnish Customers with a written description of how it handles Customers' private information and a disclosure of any ways that such information might be used or transferred that would not otherwise be obvious to the Customer. This information will be provided at the time service is initiated and annually thereafter.

##### A. Disclosure of Telephone Numbers During 800, 888, 877 and 900 Calls

The Company will provide an annual written notice to all Customers that use of 800, 888, and 900 numbers may result in disclosure of the Customer's telephone number to the called party.

##### B. Caller I.D.

The Company will provide Customers with notice prior to participating in the provision of call identification services that: (i) callers using the Company's service may withhold display of the calling telephone number, on an individual call basis, from the telephone instrument of the individual receiving a telephone call by dialing \*67 as the first three digits of the number being called; (ii) Customers may request that the Company withhold display of the calling number, on a per line basis, from the telephone instruments of all individuals receiving telephone calls dialed over the Customer's line, and in such case, callers using the line may allow display of the calling telephone number, on an individual call basis, by dialing \*82 as the first three digits of the number being called; and (iii) there is no charge for withholding display of the calling number in accordance with this rule.

The foregoing provisions do not apply to: (i) identification services used within the same limited system, including, but not limited to, a Centrex or private branch exchange system, as the recipient telephone; (ii) identification services that are used on public agencies' emergency telephone lines or on lines that receive the primary emergency telephone number (911); (iii) identification services provided in connection with legally sanctioned call tracing or tapping procedures and (iv) identification services in connection with 800, 888, 877, or 900 access code services.

APPROVED FOR FILING  
DECISION #: 621903

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 2 - GENERAL RULES AND REGULATIONS

#### 2.9 RULE 9 - PROVISION OF NOTICES AND INFORMATION -(Cont'd)

##### 2.9.6 OTHER

On request, the Company will provide each Applicant and Customer with the following information:

The Arizona Corporation Commission identification number or its registration to operate as a Telecommunications corporation within Arizona.

The address and telephone number of the Arizona Corporation Commission to verify its authority to operate.

A toll free number to call for service or billing inquiries, along with an address where the Applicant or Customer may write the Company.

A full disclosure of all fictitious names under which the Company operates.

The names of billing agents the Company used in place of performing the billing function itself.

#### 2.10 RULE 10 - RENDERING AND PAYMENT OF BILLS

##### 2.10.1 ISSUANCE OF BILLS

Customers' bills are issued monthly. The Customer will receive bills on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Customer. Each bill contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment. Recurring charges will be prorated in the event that the service for which the charges are made is less than 30 days.

##### 2.10.2 BILLING STATEMENT DUE DATE

Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the Company's business office or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order or cashier's check.

##### 2.10.3 CUSTOMER PAYMENTS

Customer payments are considered prompt when received by the Company or its agent within 15 days of the due date. The Company or its agent will credit payments within 24 hours of receipt. The due date is the date the bill is mailed, as shown by the postmark on the billing envelope, or such later date as set forth on the Customer's bill.

APPROVED FOR FILING

DECISION #: U1903



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.10 RULE 10 - RENDERING AND PAYMENT OF BILLS (Cont'd)

#### 2.10.4 DEMAND FOR PAYMENT

However, if a Customer's service has been discontinued within the past 12 months or if a Customer incurs usage charges during a billing period which are equal to at least 200% of the amount of the Customer's deposit or guarantee, payment may be demanded for the usage charges by a telephone call to the Customer followed by written notification of such demand sent by first class mail. If the usage charges remain unpaid for five days from the rendition of the written notification or a mutually established late payment arrangement date or 30 days from the date of the bill, the usage charge will be deemed delinquent.

#### 2.10.5 LATE PAYMENT CHARGES

Charges deemed delinquent will be subject to a late payment charge accruing at the rate of 1.5% per month from the due date on all delinquent amounts.

#### 2.10.6 CURRENT CHARGES

A bill will not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, except charges for collect calls, credit card calls, third party calls and "error file" calls (those calls that cannot be billed due to the unavailability of complete billing information to the Company), which shall have a six month back billing period.<sup>1</sup>

#### 2.10.7 RETURN CHECK CHARGE

In the event a Customer pays all or any portion of a bill by check and the check is returned unpaid for any reason, the Customer will be assessed a charge per returned check as shown in 15.1.4, following. The Company may require the Customer to make payment in cash, by money order, certified check, or other means which guarantee the Customer's payment. A Customer who tenders an insufficient check shall in no way be relieved of the obligation to render payment to the Company under the original terms of the bill nor defer the Company's provision for termination of service for non-payment of bills.

### 2.11 RULE 11 - DISPUTED BILLS

In the event a Customer disputes the amount of a bill for the Company's service, the Customer shall pay the undisputed portion of the bill and notify the Company that such unpaid amount is in dispute prior to the delinquent date of the bill. Upon receipt of the Customer's notice of dispute, the Company will conduct an investigation and review the disputed amount. If the Company is notified of such dispute in writing, the Company will notify the Customer of receipt of a written dispute within five (5) working days.

The Company will withhold disconnection of service until the investigation is completed and the Customer is informed of the results. Once the Customer has received the results of such investigation, the Customer

<sup>1</sup> Applies to usage only and not services that may be subject to different contractual terms, i.e. Type 6 Services or DDTS.

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.11 RULE 11 - DISPUTED BILLS (Cont'd)

shall submit payment of any outstanding charges within five (5) working days. Failure to make full payment shall be grounds for termination of service.

In the event the Customer and the Company cannot resolve a service and or bill dispute, the Company shall inform the Customer of his right of appeal to the Commission prior to the termination of service.

The Customer shall file a written statement of dissatisfaction with the Commission. By submitting such notice to the Commission the Customer shall be deemed to have filed an informal complaint against the Company. Within thirty (30) days of the receipt of a written statement of Customer dissatisfaction related to a service or bill dispute, a designated representative of the Commission shall endeavor to resolve the dispute by correspondence and/ or telephone with the Company and the Customer. If resolution of the dispute is not achieved within twenty (20) days of the Commission representative's initial effort, the Commission shall hold an informal hearing to arbitrate the resolution of the dispute. The informal hearing shall be governed by the following rules:

Each party may be represented by legal counsel, if desired.

All such informal hearings may be recorded or held in the presence of a stenographer.

All parties will have the opportunity to present written or oral evidentiary material to support the position of the individual parties.

All parties and the Commission's representative shall be given the opportunity for cross-examination of the various parties.

The Commission's representative will render a written decision to all parties within five (5) working days after the date of the informal hearing. Such written decision of the arbitrator is not binding on any of the parties and the parties will still have the right to make a formal complaint to the Commission.

All bills rendered during the resolution of the dispute by the Commission, unless made part of the initial dispute, shall be due and payable on the current statement's due date. If the Customer fails to pay such bills, the Company may implement normal termination procedures.

### 2.12 RULE 12 - DISCONTINUANCE AND RESTORATION OF SERVICE

#### 2.12.1 DISCONTINUANCE BY THE CUSTOMER

Customers may discontinue service by giving the Company proper notice as specified in the Company's tariff. The subscriber is responsible for payment of all charges incurred for the period during which service is rendered. In addition, if termination occurs prior to the end of a current contract term, the customer may be liable of a termination fee as provided in Rule 5, proceeding.

No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Customer.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 2 - GENERAL RULES AND REGULATIONS

2.12 RULE 12 - DISCONTINUANCE AND RESTORATION OF SERVICE (Cont'd)

2.12.2 DISCONTINUANCE BY THE COMPANY

The Company may discontinue service under the following circumstances:

Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.

Nonpayment of any sum due to the Company for service more than 15 days beyond the due date. This include charges for services at a previous location, or if the Customer receives service at one or more than one location, at any such location.

In the event an action is brought for nonpayment, the non-prevailing party may be liable for reasonable court costs and attorney's fees as determined by the Commission or by the court.

A violation of, or failure to comply with, any regulation governing the furnishing of service.

Failure to post a required deposit or guarantee.

In the event that the Customer supplied false or inaccurate information of a material nature in order to obtain service.

Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.

Any violation of the conditions governing the furnishing of service.

The Company may refuse service, refuse to resume service, or terminate service without giving notice otherwise required by these rules:

- If an unsafe or hazardous condition related to the service exists on the premises of the Customer;
- If the use of the service on the premises of the Customer is determined by the Company to be detrimental or damaging to the facilities or services of the Company or its other Customers
- Upon the order of any court of competent jurisdiction or the Arizona Corporation Commission;
- Upon written determination by a magistrate that there is probable cause to believe that the service:
- Is prohibited by law; or

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.12 RULE 12 - DISCONTINUANCE AND RESTORATION OF SERVICE (Cont'd)

#### 2.12.2 DISCONTINUANCE BY THE COMPANY (Cont'd)

- Is being used or is to be used, directly or indirectly, to violate or assist in violation of the law.
- If the Company determines, based upon the acts of the Customer or the condition of the Customer's premises, that the Customer has defrauded, is defrauding, or intends to defraud the Company, unless the conditions constituting the fraud have been corrected;
- If an event in nature of force majeure or vis major occurs that requires the termination of service; or
- If the location at which the service is provided has been abandoned.

Except as otherwise provided in this tariff, the Company will provide notice to the Customer of its intent to terminate service.

Service may be discontinued during business hours on or after the date specified in the notice of discontinuance, which date will be at least 7 days after such notice is given. Service will not be discontinued on any Saturday, Sunday, legal holiday, or any other day when the Company's offices are not available to facilitate reconnection of service.

#### 2.12.3 RESTORATION OF SERVICE

The Company will restore service to a Customer upon full payment of all amounts due and the Customer's payment of a deposit or reestablishment of credit. However, the Company may refuse to accept a personal check if the Customer's check for payment of service has been dishonored, excepting bank error, within the last twelve months. The Company will impose a charge for restoration of service after disconnection in accordance with its tariff.

Or, the Company will resume service upon the order of any court of competent jurisdiction or the Arizona Corporation Commission.

### 2.13 RULE 13 - INFORMATION TO BE PROVIDED TO THE PUBLIC

A copy of this tariff will be available for public inspection in the Company's business office during regular business hours.

A copy of this tariff will be provided by the Company on request upon payment of a nominal fee to cover postage and copying costs.

### 2.14 RULE 14 - CONTINUITY OF SERVICE

In the event that the Company has advance knowledge of an interruption of service for a period exceeding 24 hours, the Company will attempt to notify Customers in writing at least one week in advance.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.15 RULE 15 - LIMITATION OF LIABILITY

The provisions of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct, or violations of law.

In the event an error or omission is caused by the gross negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$10,000.

#### 2.15.1 INDEMNIFICATION

A Customer shall indemnify and save the Company harmless against all claims arising out of the Customer's use of the Company's service or facilities, including but not limited to the following:

Acts of omissions of other companies when their facilities are used in connection with the Company's facilities to provide service; and

Claims for libel, slander, or infringement of copyright arising from material transmitted over the Company's facilities; claims for infringement of patents arising from the Customer's combining apparatus and systems of the Customer with, or using apparatus and systems of the Customer in connection with, facilities of the Company; and

all other claims arising out of any act or omission of the Customer in connection with facilities provided by the Company.

Fraudulent usage of employees or third persons, including but not limited to usage originating outside the Customer's premises but routed through the Customer's PBX or other equipment or facilities.

#### 2.15.2 FURNISHING OF SERVICES

The Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the provision of the service without unreasonable expense.

#### 2.15.3 TRANSMITTING MESSAGES

The Company does not undertake to transmit messages but offers the use of its facilities, where available, for communications between parties subject to the terms and conditions specified in this tariff. The Company shall not be liable for errors in transmitting, receiving, or delivering oral messages by telephone over the lines of the Company and connecting utilities.

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.15 RULE 15 - LIMITATION OF LIABILITY (Cont'd)

#### 2.15.4 LIABILITY OF THE COMPANY

The Company's liability, if any, for damages arising out of its negligent provision of any service or failure to provide any service, or for mistakes, omission, interruptions, delays, error, or defects in transmission during the course of furnishing service, shall in no event exceed an amount equivalent to the Company's charges for service during the period affected by such negligence, or in which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occurred, provided that the Company will have no such liability for such damages incurred at any time prior to 48 hours following the time the Customer notifies the Company of the negligence, or mistake, omission, interruption, delay, error, or defect in transmission. In no event will the Company be responsible for any lost profits, consequential damages, or incidental damages of the Customer or any other party, or for any claim of damage by the Customer or against the Customer by any other party. Any mistakes, omissions, interruptions, delays, errors, or defects in transmission or service that are caused by or contributed to by the negligence or willful acts of the Customer, or that arise from facilities or equipment used by the Customer, shall not result in the imposition of any liability upon the Company.

The Company will not be liable for any act, omission to act, negligence, or defect in the quality of service of any underlying carrier or other service provider whose facilities or services are used in furnishing any portion of the service received by the Customer.

The Company will not be liable for any failure of performance due to causes beyond its control, including but not limited to cable dig-up by a third party, acts of God, civil disorders, actions of governmental authorities, actions of civil or military authority, labor problems, national emergency, insurrection, riots, war, fire, flood, atmospheric conditions, or other phenomena of nature, such as radiation. In addition, the Company will not be liable for any failure of performance due to necessary network reconfiguration, system modifications for technical upgrades, or actions taken by any court or governmental agency having jurisdiction over the Company.

The Company will not be liable for any failure of performance caused by or the result of any act or omission by the Customer or any entity other than the Company who furnishes services, facilities, or equipment used in connection with the Company's services or facilities.

#### 2.15.5 OVERPAYMENT

The Company will not be obligated to refund any overpayment by a Customer unless a written claim for such overpayment, together with substantiating evidence that will reasonably permit the Company to verify such claim, is submitted within 120 days of the alleged overpayment.

#### 2.15.6 DISCLAIMER OF WARRANTIES

Except as expressly provided in this tariff, the Company makes no expressed or implied representations, or warranties, including warranties regarding merchantability of fitness for a particular purpose.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 2 - GENERAL RULES AND REGULATIONS**

**2.16 RULE 16 - USE OF SERVICE FOR UNLAWFUL PURPOSES**

The Company's services are furnished subject to the condition that they will not be used for any unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction advises that such services are being used or are likely to be used in violation of the law. If the Company receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

**2.17 RULE 17 - UNAUTHORIZED USE**

Any individual who uses or receives the Company's service, other than under the provisions of an accepted application for service and a current Customer relationship, shall be liable for both the tariffed cost of the service received and the Company's cost of investigation and collection.

**2.18 RULE 18 - LIMITATION OF AVAILABILITY**

All services provided by the Company are subject to the initial and continuing availability of necessary facilities furnished by the Company and connecting carriers and may not be available in all locations.

**2.19 RULE 19 - LOCAL TAXATION**

Any county, municipality, or other taxing agency that requires the Company to pay a tax or fee based on revenues generated from the provision of services to Customers within the agency's jurisdiction shall furnish the Company with a listing of all address within its jurisdiction. Such listing must be on a magnetic computer media in a form acceptable to the Company that will allow the Company to identify all Customers to which the tax or fee applies.

**2.20 RULE 20 - SPECIAL PROMOTIONAL OFFERINGS**

The Company may, from time to time, engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times, or locations designed to attract new subscribers or to increase subscribers awareness of a particular tariff offering.

**2.21 RULE 21 - EMERGENCY CALL HANDLING PROCEDURES**

Customers may place Emergency 911 calls by dialing the digits "911". Such calls are not routed to Pac-West, but are routed by U S West Communication, Inc. (U S West), throughout the local network to the appropriate public safety answering point. U S West will forward to the public safety answering point the address of the dialing station that has been provided to U S West by Pac-West.

APPROVED FOR FILING

DECISION #: 101903

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 2 - GENERAL RULES AND REGULATIONS

#### 2.22 RULE 22 - CHANGE OF SERVICE PROVIDER

##### 2.22.1 SOLICITATION OF CUSTOMER AUTHORIZATION FOR SERVICE TERMINATION OR TRANSFER

Solicitation by the Company or other carriers, or their agents, of a Customer authorization for termination of service with an existing carrier and the subsequent transfer to a new carrier must include current rate information on the new carrier and information regarding the terms and conditions of service with the new carrier. All such solicitations must be legible, clear, conspicuous and printed in a minimum point size type of at least 10 points. The authorization agreement shall also be in the same language as any promotional or inducement materials provided to the customer. The Company or their agents may not use a sweepstakes, contest or drawing entry as authorization to change or add services to a Customer's bill or change a Customer's Telecommunications service provider.

##### 2.22.2 UNAUTHORIZED SERVICE TERMINATION AND TRANSFER

The Company or other carrier, as applicable, will be held liable for both the unauthorized termination of service with an existing carrier and the subsequent transfer to its own service. The Company and other carriers are responsible for the actions of their respective agents that solicit an authorized service termination and transfers. If the Company or another carrier engages in such unauthorized activity, the Company or other carrier, as applicable, shall restore the Customer's service to the original carrier without charge to the Customer. A Customer does not have to pay for any charge for unauthorized services incurred during the first ninety (90) days or three (3) billing cycles, whichever occurs first. If the Customer pays for service that the Customer did not authorize, the unauthorized Telecommunications service provider is liable to the Customer or the Customer's properly authorized Telecommunications provider in an amount equal to all the charges paid by the Customer to the unauthorized Telecommunications service provider. To obtain restitution of the unauthorized Telecommunication charges, the Customer may either recover all of the unauthorized charges directly from the unauthorized service provider or request that the properly authorized service provider recover the unauthorized charges on behalf of the Customer. If the Customer requests the properly authorized service provider to recover the unauthorized charges from the unauthorized service provider, the authorized service provider will provide a refund or credit to the Customer of any amount that is recovered from the unauthorized service provider and that is more than the amount that the Customer would have paid for the same Telecommunications services if the unauthorized service had not been added or changed. The unauthorized Telecommunications service provider shall bear all costs of immediately transferring the Customer back to the authorized Telecommunications service provider and restoring the Customer's service. The statute requires that the Telecommunications service provider that receives the compliant change order shall properly process the order to ensure the order is completed and enable the authorized service provider to provide service to the Customer within a reasonable time period. After notice and an opportunity for a hearing, if the Commission determines that a Telecommunications provider has violated any provision of the laws relating to making a change in Telecommunication service providers or billing for unauthorized services, the Commission may impose a civil penalty of not more than \$7,500 for the first violation and not more than \$15,000 for each subsequent violation.



ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.23 RULE 23 - NON-PUBLISHED SERVICE; RELEASE OF INFORMATION

At a Customer's request for Non-published Service, the Customer name, address, and telephone number are not listed in any telephone directory, street address directory, or in the directory assistance records available to the general public. This information, as well as call-forwarding information from such unlisted telephone numbers, shall be released by telephone utilities in response to legal process or to certain authorized governmental agencies provided the requesting agency complies with the rules herein established for the release of non-published information.

### 2.24 RULE 24 - TAXES AND SURCHARGES

#### 2.24.1 TAXES

In addition to the charges specifically pertaining to the Company's services, certain federal, state and municipal taxes and fees will be applied. These taxes and fees are based upon the amount billed to the Customer for the Company's intrastate services.

#### 2.24.2 SURCHARGES

##### A. Arizona Universal Service Fund

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for intraLATA MTS and local service set forth in this tariff. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of these surcharges for the remainder of that year, subsequent to any adjustment necessitated by Commission order. As the Arizona Corporation Commission issues orders which will increase or decrease the requirement for AUSF funding, the surcharge amount(s) will be adjusted accordingly.

For service rendered on or after January 1, 2000 per ACC Decision D62-127 dated December 12, 1999.

	Surcharge
Category 1 - Access Line	
- per access line, per month	\$.011593
- per trunk	\$.115932
Category 2 - IntraLATA MTS	
- assessed on total monthly intraLATA MTS charges	.1293%

APPROVED FOR FILING

DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 2 - GENERAL RULES AND REGULATIONS

2.24 RULE 24 - TAXES AND SURCHARGES (Cont'd)

2.24.2 SURCHARGES (Cont'd)

B. End User Common Line (EUCL) Charge

An End User Common Line Charge is applied to each analog station line in use at the Customer's premises.

Current rates are shown in the Price List, following.

	Maximum Monthly Charge
Per analog station line	\$10.60

2.25 RULE 25 - CREDIT ALLOWANCES FOR INTERRUPTION OR IMPAIRMENT OF SERVICE

It shall be the obligation of the Customer to immediately notify the Company of any service interruption.

The Company will not provide a credit allowance for interruptions of service caused by the Customer's facilities, equipment, or systems.

Except as provided in 2.15.4 preceding, the liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the Company under this tariff up to and including its local loop demarcation point, including exchange, toll, private line, supplemental equipment, alphabetical listings (excluding the use of bold face type), and all other services, shall in no event exceed and amount equal to the pro-rated charges to the Customer for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect, provided, however, that where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall the liability exceed the total amount of the charges to the Customer for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect.

The following allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company.

The Company shall allow for interruptions in exchange telephone service of 24 hours or more not due to conduct of Customer an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 25 hours, credit allowance will be given in successive 25 hour multiples.

Subject to Paragraph 3 of this rule preceding, the Company shall allow for errors or omissions in alphabetical telephone directories (excluding the use of bold face type) an amount within the following limits:

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 2 - GENERAL RULES AND REGULATIONS

### 2.25 RULE 25 - CREDIT ALLOWANCES FOR INTERRUPTION OR IMPAIRMENT OF SERVICE (Cont'd)

For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error occurred.

For listings and lines of information in alphabetical telephone directories furnished at an additional charge, an amount not in excess of the charge to the Customer for exchange service during the period the error or omission occurred.

For listing in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the period the error or omission continued.

For listings in information record furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.

For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error occurred.

The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.

When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversations or Customer's service.

APPROVED FOR FILING  
DECISION #: 601903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 3 - TERMS AND CONDITIONS OF SERVICE

### 3.1 TERMS AND CONDITIONS

All terms and conditions relating to the individual service offerings found in this tariff, as specified on the List of Services, following, can be found in the tariff sections indicated next to that service. All of these terms and conditions are applicable to the provision of service from this tariff.

#### 3.1.1 LIST OF SERVICES

	Refer to Section
Dedicated Facility Based Dial Tone (FBDT) Service	6
Direct Digital Telephone Service (DDTS)	7
Directory Assistance Services	10
Directory Listings and Directories	11
Equal Access	14
Exchange Services	5
Inter-Carrier Arrangements	12
Long Distance Service	4
Miscellaneous Service Charges	15
Operator Services	9
Switched Access Service	13
Type 6 Service	8

APPROVED FOR FILING

DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 4 - LONG DISTANCE SERVICE

### 4.1 OUTBOUND INTRALATA/INTERLATA LONG DISTANCE SERVICE

#### 4.1.1 TERMS AND CONDITIONS

Pac-West outbound long distance services are either intraLATA or InterLATA telephone services that allow customers to originate and terminate calls at locations within the state of Arizona.

#### 4.1.2 AVAILABILITY

Pac-West offers its outbound long distance services in Arizona only under both a volume commitment and a term commitment as specified in 4.1.4 and 4.1.5 respectively, following.

In some cases Pac-West's long distance services may be add-ons to interstate long distance services provided by Pac-West, and are available as provided in Pac-West's interstate tariff.

Customers who receive local service from Pac-West, but do not receive interexchange services from Pac-West, will receive intraLATA service from Pac-West, priced in accordance with the rates and procedures used for intraLATA calls. Pac-West will provide customers with the option to select any intraLATA / interLATA carrier upon written request.

#### 4.1.3 TIMING OF CALLS

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments with an eighteen (18) second minimum for interLATA calls and a twenty-four (24) second minimum on intraLATA calls.

#### 4.1.4 VOLUME DISCOUNTS

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

#### 4.1.5 COMMITMENT TERMS

Term discounts are based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

#### 4.1.6 CUSTOMER RESPONSIBILITY

The Customer is liable for the charges for all outgoing long distance calls made on the Customer's line(s)/ trunk(s), even if these calls are the result of fraudulent use of the Customer's services.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 4 - LONG DISTANCE SERVICE

4.1 OUTBOUND INTRALATA/INTERLATA LONG DISTANCE SERVICE (Cont'd)

4.1.7 RATES

The following rates apply to Outbound intrastate long distance calls. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

A. Two Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZSW201	\$.161	\$.161
Over \$100 per month	AZSW202	\$.157	\$.157
Over \$500 per month	AZSW203	\$.155	\$.155
Over \$1,000 per month	AZSW204	\$.154	\$.154
Over \$1,500 per month	AZSW205	\$.152	\$.152
Over \$3,000 per month	AZSW206	\$.151	\$.151
Over \$5,000 per month	AZSW207	\$.150	\$.150

B. Three Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZSW301	\$.156	\$.156
Over \$100 per month	AZSW302	\$.152	\$.152
Over \$500 per month	AZSW303	\$.150	\$.150
Over \$1,000 per month	AZSW304	\$.149	\$.149
Over \$1,500 per month	AZSW305	\$.148	\$.148
Over \$3,000 per month	AZSW306	\$.146	\$.146
Over \$5,000 per month	AZSW307	\$.145	\$.145

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 4 - LONG DISTANCE SERVICE

### 4.2 INBOUND INTRALATA/INTERLATA TOLL FREE SERVICE (800/888/877)

#### 4.2.1 TERMS AND CONDITIONS

Pac-West inbound long distance services are either intraLATA or interLATA telephone services that allow customers to receive calls from locations within the state of Arizona.

#### 4.2.2 AVAILABILITY

Pac-West offers its inbound long distance services in Arizona only under both a volume commitment and a term commitment as specified in 4.2.4 and 4.2.5 respectively, following.

In some cases Pac-West's long distance services may be add-ons to interstate long distance services provided by Pac-West, and are available as provided in Pac-West's interstate tariff.

#### 4.2.3 TIMING OF CALLS

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments with an thirty (30) second minimum.

#### 4.2.4 VOLUME DISCOUNTS

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

#### 4.2.5 COMMITMENT TERMS

Term discounts are based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

#### 4.2.6 CUSTOMER RESPONSIBILITY

The Customer is liable for the calls made to the Customer's toll free numbers, even if the incoming call is mis-dialed by the caller.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 4 - LONG DISTANCE SERVICE**

**4.2 INBOUND INTRALATA/INTERLATA TOLL FREE SERVICE (800/888/877) (Cont'd)**

**4.2.7 RATES**

The following rates apply to inbound intrastate calls. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following

		Maximum Monthly Rate	
Charge per toll free number		\$1.20	
A. Two Year Commitment			
Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZSW211	\$.161	\$.161
Over \$100 per month	AZSW212	\$.157	\$.157
Over \$500 per month	AZSW213	\$.155	\$.155
Over \$1,000 per month	AZSW214	\$.154	\$.154
Over \$1,500 per month	AZSW215	\$.152	\$.152
Over \$3,000 per month	AZSW216	\$.151	\$.151
Over \$5,000 per month	AZSW217	\$.150	\$.150
B. Three Year Commitment			
Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZSW311	\$.156	\$.156
Over \$100 per month	AZSW312	\$.152	\$.152
Over \$500 per month	AZSW313	\$.150	\$.150
Over \$1,000 per month	AZSW314	\$.149	\$.149
Over \$1,500 per month	AZSW315	\$.148	\$.148
Over \$3,000 per month	AZSW316	\$.146	\$.146
Over \$5,000 per month	AZSW317	\$.145	\$.145

APPROVED FOR FILING

DECISION #: 01903

Decision No.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance



## SECTION 5 - EXCHANGE SERVICES

### 5.1 LOCAL EXCHANGE SERVICE

Local Exchange service is telephone service that entitles the customer to originate local calls, without toll charges, to all local exchange access lines connected to a Central Office (CO) of the exchange, or to all exchange access lines served by COs of the extended local service area where comprised of more than one exchange. Service will be provided where facilities are available from the Local Exchange Company (LEC). Pac-West offers US West Local Exchange Services under resale. All terms and conditions, rates and charges for US West Local Exchange Services are hereby incorporated in this tariff.

#### 5.1.1 BUSINESS SERVICE

Service is classified as business service and business rates apply when any of the following conditions exist:

When the service is furnished at a location where a business, trade or practice is performed and where the use of the location is not confined primarily to domestic activities.

Service for social clubs (i.e. Elks, VFW, Eagles, etc.) will be considered business service.

When the directory listing is to be a business listing, except when a residence telephone number is advertised as an alternate call number in connection with a business telephone number.

#### A. Terms and Conditions

Service is provided within the Base Rate Areas (BRAs) of all exchanges as defined in US West's current tariffs on file with the Commission.

#### B. Usage

Usage is applied as described in Section 4 - Long Distance Service, preceding and Section 9 - Operator Services, following.

#### C. Nonrecurring Charges

The nonrecurring charge is a one-time charge associated with given service or item of equipment which applies on a per-service and/or per item basis each time the service or item of equipment is provided.

Nonrecurring Charges do not apply:

To change a grade, class or type of service as a result of held re-grades,

To change a Customer's mailing address,

To move a drop for maintenance reasons.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 – EXCHANGE SERVICES

### 5.1 LOCAL EXCHANGE SERVICE (Cont'd)

#### 5.1.2 DIAL TONE LINE

The term "dial tone line" applies to certain individual business liens. This service entitles Customers to access the telecommunication network for a stipulated monthly charge.

Two components are used in determining business exchange service rates: the dial tone line and the local usage option. Therefore, in addition to a dial tone line subscription, the Customer also must subscribe to a local usage option.

Local usage is provided to Customers under options which differ in the manner in which their usage is rated. The usage option and rates are as specified in 5.1.3, following. With any option, the Customer may receive an unlimited number of incoming calls, at no additional charge.

Monthly increments, as specified in US West's Exchange and Network Services Tariff Section 5.1.6, will be applied to those Customers located outside of the Base Rate Area (BRA). These charges are in addition to monthly rates and usage charges specified herein.

Loop Diversity and /or Avoidance define in the US West Private Line Transport Services Tariff are available with individual business access lines.

Customer's subscribing to Loop Diversity must also have additional facilities for the diverse route.

Customers subscribing to Avoidance may also be required to pay Foreign Central office charges, as defined in Section 5 of the US West Private Line Transport Services Tariff.

#### A. Monthly Rate

The current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate
Individual business line	DTLBX	\$18.42

#### 5.1.3. FLAT RATE BUSINESS SERVICE

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in US West's Exchange and Network Services Tariff 5.1.6, apply to service outside the exchange base rate area. Terminal equipment may be directly connected at the Customer premises to the telecommunications network. The equipment must be registered or grandfathered under Part 68 of the FCC's rules for connection to single line service.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 – EXCHANGE SERVICES

### 5.1 LOCAL EXCHANGE SERVICE (Cont'd)

#### 5.1.3. FLAT RATE BUSINESS SERVICE (Cont'd)

##### A. Usage

Usage is applied as described in Section 4 – Long Distance Services, preceding and Section 9 – Operator Services, following.

##### B. Rates and Charges

The nonrecurring charge associated with the provision of Flat Rate Business Service applies :

To install each access line;

For connecting an access line when changing a grade of service from PBX service.

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Individual line, each <sup>1</sup>	1FB	\$20.92	\$67.20
Add'l individual line, each <sup>1</sup>	APH	\$20.92	\$67.20

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE

#### 5.2.1 TERMS AND CONDITIONS

PBX Service is not provided on a one-way basis. Therefore, in-only or out-only trunks must be used in combinations that provide for two-way service for the PBX system.

Where PBX trunks are provided outside the base rate area, a zone or locality rate area increment equal to the increment for individual line business service will apply.

Because calls cannot be received on out-only trunks, the Company will arrange with Customers using these trunks to redirect incoming calls to a trunk which can receive calls or to make necessary custom local area signaling data base changes.

Loop Diversity and/or Avoidance defined in the US West Private Line Transport Services Tariff are available with business trunks.

Customers subscribing to Loop Diversity must also have additional facilities for the diverse route.

Customers subscribing to Avoidance may be required to pay Foreign Central Office charges, as defined in Section 5 of US West's Private Line Transport Services Tariff.

<sup>1</sup> Requires a Dial Tone Line as specified in 5.1.2, preceding.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

#### 5.2.2 CHANGE CHARGE

The following nonrecurring change charge applies for all miscellaneous changes or rearrangements of PBX trunks, at the Customer's request, unless otherwise specified. Current rates are shown in the Price List, following.

	Maximum Nonrecurring Charge
Per PBX trunk	\$39.00

#### 5.2.3 USAGE

Usage is applied as described in Section 4 – Long Distance Service, preceding and Section 9 – Operator Services, following.

#### 5.2.4 FLAT RATE TRUNKS

##### A. Rates and Charges

The Business Trunk rates do not apply when a Customer subscribes to a Rate Stabilized Plan as specified in 5.2.4.C, following. This Rate Stabilized Plan will not include Flat Rate Resale Access trunks as found in US West's Exchange and Network Services Tariff, Section 5.10 or two-way, four-wire trunks with E&M signaling, DID Service and hunting.

The following nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX Service. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
2 – Way	TFB	\$46.21	\$ 67.20
2 – Way, 4 – Wire w/ E&M signaling, DID <sup>1</sup> & hunting	THHCX	\$93.01	\$ 79.20
1 – Way out	TFU	\$46.21	\$ 67.20
1 – Way in	TFN	\$46.21	\$ 67.20
1 – Way in, w/ hunting for DID <sup>1</sup>	TDD	\$55.81	\$ 79.20
TTT-LD terminal	TTT	\$20.59	\$152.40

<sup>1</sup> Requires a DID trunk circuit termination as specified in 5.3.5, following.

APPROVED FOR FILING  
DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

#### 5.2.4 FLAT RATE TRUNKS (Cont'd)

##### B. Change Charge

See Section 5.2.2, preceding for the Change Charge.

##### C. Rate Stabilized Flat PBX Trunk

###### 1. Description

Rate Stabilized Flat PBX Trunk is an optional plan offered for flat PBX trunk Customers only. The rate levels are determined by two elements: the total number of PBX trunks at a single Customer location and the period of the Rate Stability Plan (RSP) as agreed to by the Customer and the Company.

###### 2. Terms and Conditions

A Customer subscribing to the RSP agrees to a specified rate, based upon the number of Customer trunks at a given location and a specified rate stability period.

Terms, conditions, rates and charges as specified elsewhere in this Tariff will apply as appropriate.

The RSP will be offered subject to the availability of existing facilities.

The minimum stabilized period for this plan is twelve (12) months.

The RSP rates and charges will be guaranteed against Company initiated changes during the length of the RSP. This RSP provides discount rate stability for the analog transport loop portion of service only.

The Customer must subscribe to at least 20 trunks at a primary or secondary location in order to qualify for rate stabilization.

Termination charges may apply if the Customer violates the terms and conditions of the RSP or the RSP is terminated for cause by the Company. The Termination Liability/Waiver Policy is set forth in Section 2.5, preceding.

A Customer will be considered to have violated the terms and conditions of the RSP if the Customer cancels service during the term of the RSP or reduces the number of trunks at the Customer location to a level of 20% below that in service at the rate stability initiation.

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

#### 5.2.4 FLAT RATE TRUNKS (Cont'd)

##### C. Rate Stabilized Flat PBX Trunk (Cont'd)

The RSP may be terminated for "cause" if the Company provides the Customer with thirty (30) days written notice specifying the cause for termination and the Customer does not comply with the requirements specified in the notice within the thirty (30) day period. "Cause" constitutes any Customer material breach of the terms of the RSP including, but not limited to, failure to pay applicable charges, timely.

Additional trunks purchased during the rate stability period can be incorporated into the terms of the existing RSP without renegotiating the RSP. If a lower rate is applicable due to the additional number of trunks, the larger discount will be applied once the trunks are in service, until the conclusion of the RSP.

If a Customer's business is moved during the RSP period, the RSP may remain in effect as long as the new location is served by the Company and the minimum number of PBX trunks is maintained.

In the event a Customer's business is sold, the Rate Stability Plan may be transferred to the new owner, if the following conditions are met:

The Company is notified in advance of the sale and a "Change of Responsibility" form is issued.

The new Customer assumes the liabilities and terms of the existing Plan which are in effect at the time of transfer.

Existing facilities remain in place.

A "Change of Responsibility" agreement is signed by both parties and notarized.

The transfer of responsibility is accepted by the Company.

The appropriate rates and charges found in Section 15.1.11 of this Tariff would apply for service transferred from one Customer to another.

Once the RSP period ends, the Customer may negotiate a new RSP or continue service under the standard applicable rates in effect at that time.

APPROVED FOR FILING  
DECISION #: 41903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

#### 5.2.4 FLAT RATE TRUNKS (Cont'd)

##### C. Rate Stabilized Flat PBX Trunk (Cont'd)

#### 3. Rates and Charges

Rates will be applied on a "stairstep" scale. This means a separate rate will be applied to a Customer's first 1-20 trunks, a lower rate will be applied to the same Customer's next 21-50 trunks; and a lower rate applied to 51 trunks and over.

Each Customer will be required to sign a contractual agreement for the furnishing of services on a rate stabilized basis.

Current rates are shown in the Price List, following.

#### (a) Rate Stabilized flat PBX trunk, 2-Way, 1-Way in, each

PWOC  
TF4CX, TF41X

	12 to 35 Months	Maximum 35 to 59 Months	60 to 84 Months	Maximum Nonrecurring Charge
1 - 20 Trunks	\$46.21	\$45.20	\$44.20	\$67.20
21 - 50 Trunks	\$44.20	\$43.18	\$42.17	\$67.20
51 + Trunks <sup>1</sup>				
1 Qtr mile from CO	\$39.79	\$38.88	\$38.42	\$67.20
2 Qtr mile from CO	\$40.25	\$39.34	\$38.88	\$67.20
3 Qtr mile from CO	\$40.76	\$39.79	\$39.34	\$67.20
4 Qtr mile from CO	\$41.17	\$40.25	\$39.79	\$67.20
5 Qtr mile from CO	\$41.63	\$40.76	\$40.25	\$67.20
6 Qtr mile from CO	\$42.54	\$41.17	\$40.72	\$67.20
7 Qtr mile from CO	\$43.46	\$42.08	\$41.17	\$67.20
8 Qtr mile from CO	\$43.92	\$42.54	\$41.63	\$67.20
9 Qtr mile from CO	\$44.83	\$43.44	\$42.54	\$67.20
10 Qtr mile from CO	\$46.67	\$44.83	\$43.92	\$67.20
11 Qtr mile from CO	\$47.12	\$45.30	\$44.38	\$67.20
12 Qtr mile from CO	\$49.88	\$47.59	\$46.21	\$67.20
13 Qtr mile from CO	\$51.71	\$48.96	\$47.59	\$67.20
14 Qtr mile from CO	\$52.63	\$49.88	\$48.50	\$67.20
15 Qtr mile from CO	\$54.00	\$50.80	\$48.96	\$67.20
16 Qtr mile from CO	\$56.29	\$52.63	\$50.80	\$67.20
17 Qtr mile from CO	\$57.22	\$53.54	\$51.71	\$67.20
18 Qtr mile from CO	\$57.67	\$54.00	\$52.18	\$67.20
19 Qtr mile from CO	\$58.58	\$54.47	\$52.63	\$67.20
20 Qtr mile from CO <sup>2</sup>	\$61.34	\$56.76	\$54.92	\$67.20

<sup>1</sup> Local Service increments are not applicable for distance sensitive Rate Stabilized Flat PBX Trunks.

<sup>2</sup> All rate stabilized trunks beyond this increment will be priced on an individual case basis.

APPROVED FOR FILING

DECISION #: 61903

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

#### 5.2.4 FLAT RATE TRUNKS (Cont'd)

##### C. Rate Stabilized Flat PBX Trunk (Cont'd)

##### (b) Rate Stabilized flat PBX trunk, !-Way out, each

PWOC  
TF4OX

	12 to 35 Months	Maximum 35 to 59 Months	60 to 84 Months	Maximum Nonrecurring Charge
1 - 20 Trunks	\$46.21	\$45.20	\$44.20	\$67.20
21 - 50 Trunks	\$44.20	\$43.18	\$42.17	\$67.20
51 + Trunks <sup>1</sup>				
1 Qtr mile from CO	\$39.79	\$38.88	\$38.42	\$67.20
2 Qtr mile from CO	\$40.25	\$39.34	\$38.88	\$67.20
3 Qtr mile from CO	\$40.76	\$39.79	\$39.34	\$67.20
4 Qtr mile from CO	\$41.17	\$40.25	\$39.79	\$67.20
5 Qtr mile from CO	\$41.63	\$40.76	\$40.25	\$67.20
6 Qtr mile from CO	\$42.54	\$41.17	\$40.72	\$67.20
7 Qtr mile from CO	\$43.46	\$42.08	\$41.17	\$67.20
8 Qtr mile from CO	\$43.92	\$42.54	\$41.63	\$67.20
9 Qtr mile from CO	\$44.83	\$43.44	\$42.54	\$67.20
10 Qtr mile from CO	\$46.67	\$44.83	\$43.92	\$67.20
11 Qtr mile from CO	\$47.12	\$45.30	\$44.38	\$67.20
12 Qtr mile from CO	\$49.88	\$47.59	\$46.21	\$67.20
13 Qtr mile from CO	\$51.71	\$48.96	\$47.59	\$67.20
14 Qtr mile from CO	\$52.63	\$49.88	\$48.50	\$67.20
15 Qtr mile from CO	\$54.00	\$50.80	\$48.96	\$67.20
16 Qtr mile from CO	\$56.29	\$52.63	\$50.80	\$67.20
17 Qtr mile from CO	\$57.22	\$53.54	\$51.71	\$67.20
18 Qtr mile from CO	\$57.67	\$54.00	\$52.18	\$67.20
19 Qtr mile from CO	\$58.58	\$54.47	\$52.63	\$67.20
20 Qtr mile from CO <sup>2</sup>	\$61.34	\$56.76	\$54.92	\$67.20

<sup>1</sup> Local Service increments are not applicable for distance sensitive Rate Stabilized Flat PBX Trunks.

<sup>2</sup> All rate stabilized trunks beyond this increment will be priced on an individual case basis.



ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

#### 5.2.4 FLAT RATE TRUNKS (Cont'd)

##### C. Rate Stabilized Flat PBX Trunk (Cont'd)

	(b) Rate Stabilized flat PBX trunk, 1-Way in with hunting for DID, each			PWOC TKK1X
	12 to 35 Months	Maximum 35 to 59 Months	60 to 84 Months	Maximum Nonrecurring Charge
1 - 20 Trunks	\$55.81	\$54.80	\$53.80	\$79.20
21 - 50 Trunks	\$53.80	\$52.78	\$52.08	\$79.20
51 + Trunks <sup>1</sup>				
1 Qtr mile from CO	\$49.39	\$48.48	\$48.02	\$79.20
2 Qtr mile from CO	\$49.85	\$48.94	\$48.48	\$79.20
3 Qtr mile from CO	\$50.32	\$49.39	\$48.94	\$79.20
4 Qtr mile from CO	\$50.77	\$49.85	\$49.39	\$79.20
5 Qtr mile from CO	\$51.23	\$50.32	\$49.85	\$79.20
6 Qtr mile from CO	\$52.14	\$50.77	\$50.32	\$79.20
7 Qtr mile from CO	\$53.06	\$51.68	\$50.77	\$79.20
8 Qtr mile from CO	\$53.52	\$52.14	\$51.23	\$79.20
9 Qtr mile from CO	\$54.43	\$53.06	\$52.14	\$79.20
10 Qtr mile from CO	\$56.27	\$54.43	\$53.52	\$79.20
11 Qtr mile from CO	\$56.72	\$54.90	\$53.98	\$79.20
12 Qtr mile from CO	\$59.48	\$57.19	\$55.81	\$79.20
13 Qtr mile from CO	\$61.31	\$58.56	\$57.19	\$79.20
14 Qtr mile from CO	\$62.23	\$59.48	\$58.10	\$79.20
15 Qtr mile from CO	\$63.60	\$60.40	\$58.56	\$79.20
16 Qtr mile from CO	\$65.89	\$62.23	\$60.40	\$79.20
17 Qtr mile from CO	\$66.82	\$63.14	\$61.31	\$79.20
18 Qtr mile from CO	\$67.27	\$63.60	\$61.78	\$79.20
19 Qtr mile from CO	\$68.18	\$64.07	\$62.23	\$79.20
20 Qtr mile from CO <sup>2</sup>	\$70.94	\$66.36	\$64.52	\$79.20

<sup>1</sup> Local Service increments are not applicable for distance sensitive Rate Stabilized Flat PBX Trunks.

<sup>2</sup> All rate stabilized trunks beyond this increment will be priced on an individual case basis.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 5 - EXCHANGE SERVICES

5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

5.2.5 DIRECT INWARD DIALING (DID) SERVICE

A. Description

Direct Inward Dialing (DID) Service is a special trunking arrangement which permits incoming calls from the exchange network to reach a specific PBX station directly without an attendant's assistance.

B. Terms and Conditions

This feature may be provided, in addition to regular, FCO or FX trunk rates and charges, where CO facilities are available and the PBX system or Customer provided switching equipment capabilities permit.

One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the terms, conditions, rates and charges as specified in Section 11.1.1.A., following.

The provision of this feature requires that the Customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of incoming calls.

DID Service is available to new and existing Customers from non ESS offices if the office is equipped for DID Service and has sufficient DID capacity available.

Upon request, a power failure channel may be provided subject to the terms, conditions, rates and charges specified in the US West Private Line Transport Services Tariff.

Central Office intercept may be provided on an individual case basis through a special assembly.

Sequential numbers may be assigned if blocks of numbers are available and at the discretion of the Company. Rates and charges associated with sequential numbers are specified in , following.

A DID sequential number block is a group of twenty telephone numbers in numeric order. The last digit of the first number within the block is a zero, and the last number within the number block must include an odd number in the sixth digit and a nine in the last digit.

Customers requesting that numbers in a sequential number block be removed from the block will be charged a Block Compromise Charge as specified in D. following.

APPROVED FOR FILING

DECISION #: U1903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

## 5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

## B. Terms and Conditions (Cont'd)

DID Service is offered with switching vehicles served by trunk service. Answer Supervision is required from the Customer's switching vehicle.

## C. Usage

Usage is applied as described in Section 4 – Long Distance Service preceding and Section 9 – Operator Services, following.

## D. Rates and Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
DID Service			
-Each in-only analog trunk circuit termination <sup>1</sup>	NDT	\$54.00	\$68.40
- Each in-only digital trunk circuit termination <sup>2</sup>	ND1	\$54.00	\$68.40
-Each 2-way digital trunk circuit termination w/ answer supervision <sup>2</sup>	ND2	\$54.00	\$68.40
- Each 2-way, 4-wire analog trunk circuit termination <sup>3</sup>	NAY	\$54.00	\$68.40
DID Telephone Numbers			
- Non-sequential telephone number, each	NHN	\$ 0.18	\$ 1.20
- DID block of 20 sequential telephone numbers, per block	NGS	\$ 3.60	\$24.00

<sup>1</sup> In addition, a PBX trunk is required.

<sup>2</sup> In addition, a digital trunk or B-channel is required

<sup>3</sup> In addition, a THHCX PBX trunk, specified in 5.2.4.A preceding, is required.

APPROVED FOR FILING

DECISION #: U1903

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 5 - EXCHANGE SERVICES**

**5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)**

**5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)**

**D. Rates and Charges (Cont'd)**

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Block Compromise Charge			
- Removal of a telephone number from a sequential number block, (other than a temporary removal) per sequential number block	REAGF	N/A	\$540.00
- Temporary removal of a telephone number from a sequential number block, (for temporary transfer of calls only) per sequential number block	REAGG	N/A	\$ 60.00
Reserving Telephone Numbers			
- Non-sequential number, per number <sup>1</sup>	NHNRN	\$0.18	N/A
- Sequential number block, per block <sup>1</sup>	NGQ	\$3.60	N/A

Customer requests for (a) specific number(s) either within a sequential number block or any non-sequential number will be assessed the Custom Number rates and charges as specified in Section 15.1.6, following, when the request is not due to Customer equipment technical limitations. The rates and charges will also not be applicable when the Customer requests a sequential number block consecutive to a current sequential number block. Only one (1) custom number charge will be applied per sequential number block.

APPROVED FOR FILING  
DECISION #: U1903

<sup>1</sup> Rates apply only if the Customer does not currently subscribe to DID Service. Customers currently subscribing to DID Service will be charged NHN or NGS rates and charges as appropriate.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 5 - EXCHANGE SERVICES**

5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

D. Rates and Charges (Cont'd)

The following charges are applied to rerouting of telephone numbers to another trunk or trunk group or when changing the number of digits outpulsed to the PBX or to change the DTMF signaling to Dial Pulse (DP) or vice versa. Current rates are shown in the Price List, following.

	PWOC	Maximum Nonrecurring Charge
Change Charges		
Rerouting of telephone numbers, per number	N/A	(1)
Changing number of digits outpulsed, per change	REAGM	\$60.00
Changing signaling, per change	REAGN	\$60.00

E. Optional Features

1. Expanded Answer for 1A/1E ESS Central Offices

a. Description

Expanded Answer enables Customers with Call Forwarding – Don't Answer or Call Forwarding – Busy Line/Don't Answer to forward their unanswered calls to a DID station number in 1A/1E ESS central offices. This feature includes common equipment and Call Completion Software Positions.

b. Terms and Conditions

Expanded Answer is furnished only in 1A/1E ESS central offices where adequate and suitable facilities are available. Central offices will be equipped with this feature at the discretion of the Company.

The Expanded Answer common equipment includes two Call Completion Software Positions (CCSP). Additional CCSPs may be required if the volume of calls attempting to complete to the DID station number exceeds the processing limitations of the software.

(1) Same nonrecurring charge as specified for initial installation of DID telephone numbers.

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 44

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 5 - EXCHANGE SERVICES

#### 5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

##### 5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

##### E. Optional Features (Cont'd)

Both the DID station number and the number equipped with the Call Forwarding – Don't Answer or Call Forwarding – Busy Line/Don't Answer feature must be in the same central office.

##### c. Rates and Charges

The current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charges
Expanded Answer			
- Common Equipment, including first 2 CCSPs	FT3CX	\$22.80	\$174.00
- Each DID station number equipped	FT5	\$ 0.06	
Initial installation	FT5		\$ 2.40
Subsequent installation	OPPSL		\$ 2.40
- Additional CCSPs			
Third CCSP	FTEA1		\$ 49.80
Fourth CCSP	FTEA2		\$ 72.00
Fifth CCSP	FTEA3		\$ 88.20
Sixth CCSP	FTEA4		\$101.40
Seventh CCSP	FTEA5		\$110.40
Eighth CCSP	FTEA6		\$124.20
Ninth CCSP	FTEA7		\$133.80
Tenth CCSP	FTEA8		\$143.40
- Addition or removal <sup>1</sup> of CCSP subsequent to initial installation of common equipment, per order	PT3CT		\$ 96.00

<sup>1</sup> Only applies if Expanded Answer remains in service.

APPROVED FOR FILING

DECISION #: 01903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX ) TRUNK SERVICE (Cont'd)

#### 5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

##### E. Optional Features (Cont'd)

#### 2. DID Trunk Queing

##### a. Description

DID Trunk Queing is an arrangement whereby incoming calls that are placed to station lines within a DID system can be held in queue if all trunks between the central office switch and the Customer's PBX are busy. Calls in queue will be held in their order of arrival until a trunk becomes available. Calls in queue are served on a first-in first-out basis. Calls held in queue will hear ringing until answered.

##### b. Terms and Conditions

DID Trunk Queing and its associated options will only be provided where adequate and suitable CO facilities exist. The provision of this feature requires that the Customer subscribe to a sufficient number of facilities to adequately handle the volume of incoming calls.

The Customer must purchase one queue slot for each call the Customer wants to hold in queue. For example, a Customer wanting to hold two calls in queue when all trunks are busy, must have two queue slots in the queue group.

The Customer must specify the length of time a call is held in queue before going to delay announcement. The Customer must also specify the number of announcements (maximum of four) and the amount of time between announcements. Changes to these values may only be made through the issuance of a service order.

##### c. Optional Features

##### Delay Announcement

This option allows for incoming calls held in queue to hear a recorded announcement after a predetermined amount of time. The announcement can be accessed a maximum of four times and the Customer has the option of providing their own announcement or a standardized Company announcement. Depending upon the Customer's choice, ringing, silence or music will be returned after each announcement.

##### Music on Queue

This option allows for Customer provided music to be played to callers held in queue after a recorded announcement has been accessed. This option can only be provided with Delay Announcement.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.2 PRIVATE BRANCH EXCHANGE (PBX) TRUNK SERVICE (Cont'd)

#### 5.2.5 DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

##### E. Optional Features (Cont'd)

##### d. Rates and Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Queuing			
- Per DID station number equipped	UQQ, URQ	\$ 0.30	\$ 3.00
- Per queue group	UQQPG URQPG	N/A N/A	\$210.00 \$210.00
- Per queue slot in group	UQQPQ URQPQ	\$18.00 \$18.00	N/A N/A
- Change in quantity of queue slots in queue group, per group	REAE9	N/A	\$120.00
Delay Announcement	N/A	(1)	(1)
Music on Queue	N/A	(1)	(1)

### 3. DID Two-Way Call Transfer

#### a. Description

DID Two-Way Call Transfer allows the user of a 2-way trunk with DID to transfer any incoming call to another line or trunk outside of the system and then to leave the connection without disconnecting the call.

#### b. Rates and Charges

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Each 2-way trunk equipped	3CW	\$15.60	\$15.60

(1) Apply rates and charges as specified in US West's Exchange and Network Tariff Section 9.4.4.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.  
**APPROVED FOR FILING**  
DECISION #: 61903



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES

5.3.1 TOUCH-TONE CALLING SERVICE

A. Description

Touch - Tone Calling Service is a distinctive type of telephone service using audible voice frequency tones to actuate the CO equipment.

B. Terms and Conditions

Touch - Tone Calling Service is furnished only in CO areas where Touch - Tone CO equipment is available. COs will be equipped for touch-tone operation at the discretion of the company and in accordance with regular engineering practices.

Touch - Tone Service will be provided in connection with all classes of service.

If any lines in a multi-line telephone system are equipped for Touch - Tone Service, then all lines should be equipped for Touch - tone Service.

C. Rates and Charges

PWOCs associated with Touch - Tone Service are as follows:

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Business, per line	TTB	N/A	N/A
Trunks	TJB	N/A	N/A

5.3.2 CUSTOM CALLING SERVICES

A. Description

Custom Calling Services include one or more of the following features:

Abbreviated Access

Allows a Customer to place a call to a predetermined telephone number by dialing an abbreviated code. Two arrangements are available, namely, Abbreviated Access, one-digit or Abbreviated Access, two-digit.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

The Customer shares a speed call list with their Abbreviated Access provider and the provider controls the speed call list and informs clients of the digit(s) to dial to reach the predetermined telephone number.

##### Call Forwarding – Busy Line

- Expanded Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy.

- External Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number outside the Customer's system but within the same central office switch if the called number is busy.

- Overflow Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy.

##### Call Forwarding – Busy Line/Don't Answer

- Expanded Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the called number is busy or if the Customer does not answer after a preset number of ringing cycles.

- External Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number outside the Customer's system but within the same central office switch if the called number is busy or to any number within the same central office switch if the called number does not answer (where available).

- Overflow Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number within the same central office switch if the called number is busy or does not answer.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

##### Call Forwarding - Busy Line (Programmable)

Allows a Customer to have incoming calls forwarded to another number when the called number is busy. The Customer can activate and deactivate the forwarding feature by dialing a code, as well as, establish or change the number to which calls will be forwarded.

##### Call Forwarding - Don't Answer

Allows a Customer to have incoming calls forwarded to another number within the same central office switch if the Customer does not answer after a present number of ringing cycles.

- Expanded Forwarding

Allows a Customer to have incoming calls forwarded to another predetermined number in a different central office switch if the Customer does not answer after a present number of ringing cycles

##### Call Forwarding - Don't Answer (Programmable)

Allows a Customer to have incoming calls forwarded to another number if the Customer does not answer after a present number of ringing cycles.. The Customer can activate and deactivate the forwarding feature by dialing a code , as well as, establish or change the number to which calls will be forwarded.

##### Call Forwarding - Variable

Enables the Customer to forward incoming calls to another number by dialing code, plus the number to receive the call. Call Forwarding - Variable will only work on one trunk at a time. The feature will also remove that trunk from rotary hunting service during its use.

An option is also available that allows a Customer to activate the feature without completing a call to the forward-to number.

##### Call Rejection

Enables a Customer to reject call attempts from up to 15 (fifteen) numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the Customer from these numbers will be prevented from terminating to the Customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A Customer may also reject future calls from the most recent call received by dialing a code after completing the call.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

##### Call Trace

Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement or authorities upon proper request by them.

##### Call Transfer

Enables a Customer to transfer an incoming call to a third party or add a third party to an existing call, forming a three party connection, and then to leave the connection without disconnecting the call.

##### Call Waiting

When a Customer is talking on the telephone, a short spurt of tone signals that a call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered. The Customer can alternate between calls by flashing the switchhook.

Where facilities and equipment permit, Customers who have a line equipped with Call Waiting and Call Forwarding Don't Answer and/or Call Forwarding Busy Line, will be provided a feature so that Call Forwarding Don't Answer and/or Call Forwarding Busy Line forwards an incoming call to the number designated by the Customer when the incoming call is not answered in response to the Call Waiting tone.

A Customer with Caller Identification may also receive the name and/or number information on a call that is waiting (PWOC: N2W).

A Customer who subscribes to Call Waiting may enhance their service to separately identify local and long distance calls. Different tones will distinguish the two types of calls, whether at the initial ring cycle or in the call waiting mode. There is not additional charge for this Long Distance Alert feature enhancement, nor will the Company charge to add this feature.

APPROVED FOR FILING  
DECISION #: 601903

SECTION 5 - EXCHANGE SERVICES

- 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)  
5.3.2 CUSTOM CALLING SERVICES (Cont'd)  
A. Description (Cont'd)

CALLER ID WITH PRIVACY +

Includes the Caller Identification -- Name and Number functionality and, in addition, provides the Customer with the ability to screen private and unidentified calls that are placed to their number.

Callers placing a call from a private or blocked telephone number to a *CALLER ID WITH PRIVACY +* Customer will hear a series of prompts asking them to unblock their line or record their name for delivery to the called party. Callers placing a call from an unidentified number will be asked to record their name for identification purposes and to hold the line.

When the calling party records their name, the service will call the *CALLER ID WITH PRIVACY +* Customer and the Caller ID unit will display "*PRIVACY +*" which identifies that the call is from the *CALLER ID WITH PRIVACY +* service. The Customer will also hear a distinctive ring unless they subscribe to Custom Ringing. If the Customer answers the call from the *CALLER ID WITH PRIVACY +* service, they will hear the recorded name and may then choose between three options for handling the incoming call. They may accept the original call, they may choose not to accept the original call, or if they subscribe to Voice Messaging, they can direct the original call to their mailbox.

Caller Identification -- Name and Number

Allows for the automatic delivery of a calling party's name and telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether or not to answer the call immediately. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes.

Caller Identification Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (PWOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is available to business subscribers where technically feasible.

APPROVED FOR FILING  
DECISION #: 601903

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 5 - EXCHANGE SERVICES

#### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

##### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

###### A. Description (Cont'd)

###### Caller Identification -Number

Allows for the automatic delivery of a calling party's telephone number (including non-published and non-listed telephone numbers) to the called Customer, which gives the called Customer an opportunity to decide whether or not to answer the call. The number is displayed on customer provided equipment.

Caller Identification Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (PWOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is available to business subscribers where technically feasible.

###### Continuous Redial

Allows a Customer to dial a code that will cause the feature to automatically redial the last number the Customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the Customer when the called number becomes available. This service is available on either a usage or subscription basis.

###### Dial Call Waiting

Allows a Customer with a line equipped with the feature to direct a Call Waiting tone or a Distinctive Alert signal to a line equipped with Distinctive Alert. The feature is activated by dialing a preset access code and the telephone number of the line to which the signal is directed.

###### Dial Lock

Allows a Customer the ability to manage their outbound calls (local, local long distance, and toll) by selectively blocking different types of calls placed from their line. This service will allow blocking to: all non-emergency local calls; long distance calls; international calls; operator assisted calls; toll free calls; information services; and directory assistance calls. The Customer will select the types of calls they wish to have blocked. Customers may override the blocking at anytime through a personalized assigned PIN code.

###### Directed Call Pick Up

Allows a Customer to answer a call, during the ringing cycle, that is directed to another line by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

##### Directed Call Pick Up with Barge-In

Allows a Customer to answer a call directed to another line which has been answered or is ringing by dialing a preset access code and the telephone number of the line to be answered. Both the originating line and the line to be answered must be equipped with the feature.

##### Distinctive Alert

Allows a Customer to receive an audible Call Waiting tone or Distinctive Ringing signal from a line equipped with Dial Call Waiting. If the called line is idle, a Distinctive Ringing signal will be heard. If the called line is busy, the called line receives a Call Waiting tone.

##### Do Not Disturb

Allows a Customer to prevent the ringing of their telephone. When the feature is activated, callers hear a Customer selected greeting indicating that the Customer is not available. If the Customer has messaging service the caller may stay on the line and leave a message.

##### Hot Line

Allows a Customer to establish a switched connection to a predetermined number when the Customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

##### Last Call Return

Allows a Customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The Customer does not have to know the number of the calling party. If the calling party's number is blocked, by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called line is available. This service is available on a usage or subscription basis.

Last Call Return Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (PWOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is available to business subscribers where technically feasible and to (monthly) subscription Customers only.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

- 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)  
5.3.2 CUSTOM CALLING SERVICES (Cont'd)  
A. Description (Cont'd)

### NO SOLICITATION

Allows a Customer to deter sales and telemarketing calls received by the Customer. This is accomplished via a recorded message which informs the caller that the Customer does not accept telephone solicitations, and asks the solicitor to hang up and place the called party on the solicitor's "do-not-call" list. *NO SOLICITATION* automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily and it may be disabled by the Customer at any time, if desired. A caller may press one, or stay on the line to complete the call connection. Subscribers to this feature have the option of establishing a "Privileged Caller List" (PCL) consisting of up to 25 numbers. A caller whose number appears on the PCL will bypass the recorded message.

### Priority Call

Allows a Customer to assign a maximum of 15 callers' telephone numbers to a special list. The Customer will hear a distinctive ring at his/her location when calls are received from callers' telephone numbers on that list.

### Remote Access Forwarding (Call Forwarding)

A function which allows all incoming calls to be forwarded to another telephone number. It allows the Customer to remotely change the termination of their incoming calls. From any tone signaling telephone, the Customer can activate, deactivate, or change the destination number.

### Scheduled Forwarding

This feature permits all incoming calls to be forwarded to another telephone number. It allows a Customer to remotely change the termination of their incoming calls and base the termination upon a time schedule. From any tone signaling telephone, the Customer can activate, deactivate, or change the times, days and destination numbers.

### Selective Call Forwarding

Allows a Customer to specify a special list of a maximum of fifteen (15) telephone numbers. Incoming calls placed to the Customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

APPROVED FOR FILING  
DECISION #: 601903



ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

##### Speed Calling

Enables the Customer to call a pre-selected group of telephone numbers by dialing one (1) or two (2) digits rather than the actual number. Speed Calling is available with an eight (8) or thirty (30) telephone number capacity. Speed Calling will be provided to PBX and Horizon Customers only on the basis that all trunks must be equipped with Speed Calling and have a common numbering plan.

##### Three-Way Calling

Enables a Customer to add a third party on an established local or long distance connection without operator assistance. The third party may be called by the Customer initiating the Three-Way Calling on either a local or long distance basis.

##### US WEST Receptionist

Allows the Customer to control the disposition of incoming calls while in an off-hook condition via a visual display unit.

Additionally, it allows for the automatic delivery of a calling party's name and/or telephone number (including non-published and non-listed telephone numbers) to the called Customer, which give the called Customer the opportunity to decide whether or not to answer the call immediately. The name and number are displayed on customer provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy, and it shall not be liable to any party for errors, omissions or mistakes.

Customers who do not wish to receive blocked calls can activate Anonymous Call Rejection (PWOC: AYK) by pressing \*77 (1177 on rotary phones). The code to deactivate is \*87 (1187 on rotary phones). While the feature is activated, incoming blocked calls are routed to an announcement in the central office. Anonymous Call Rejection is available to business subscribers where technically feasible.

APPROVED FOR FILING  
DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### A. Description (Cont'd)

##### Warm Line

Allows a Customer to establish a switched connection to a predetermined number if the Customer does not dial a number within a specified length of time after going off-hook. When the Customer's telephone goes off hook and dialing begins within a specified time delay period, the call will proceed normally as dialed. If dialing has not started before the end of the predetermined time delay period, a predetermined stored number is automatically dialed by the central office switching equipment.

##### Wireless Extension

A wireline forwarding service that works with a Customer's wireless service. When a call is placed to the wireline number, it is automatically forwarded to a designated wireless number if the handset is turned on. If the wireless handset is turned off or is busy, the call rings at the wireline number and is not forwarded. In addition, any call coming from the designated wireless number to the wireline number will not be forwarded back to the wireless number.

##### B. Terms and Conditions

Custom Calling Services are furnished only in CO areas where adequate and suitable facilities are available. COs will be equipped for Custom Calling Services at the discretion of the Company and in accordance with regular engineering practices.

The service will be provided only in connection with individual access line service. Call Forwarding-Variable and Speed Calling may also be provided with PBX trunks where compatible with the equipment configurations at the Customer's premises.

Where Custom Calling Services are provided in connection with Combination Access Line Service, all access lines must be equipped with the same Custom Calling features. The appropriate rate will apply per access line equipped.

At the time of a number change for Company reasons, existing business lines may be equipped for one or more Custom Calling features without a nonrecurring charge.

Flat Rate services equipped with Call Forwarding features are assessed regular long distance message charges for each call forwarded on a long distance basis.

# ORIGINAL

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES (Cont'd)  
5.3.2 CUSTOM CALLING SERVICES (Cont'd)  
B. Terms and Conditions (Cont'd)

Due to technical limitations, Customers who subscribe to Abbreviated Access, one-digit may not purchase an additional Abbreviated Access, one-digit or Speed Calling, 8-number and Customers who subscribe to Abbreviated Access, two-digit may not purchase an additional Abbreviated Access, two-digit or Speed Calling, 30-number.

Control of the number assignment on the shared speed call list associated with Abbreviated Access resides with the provider. The provider must have an access line in the same central office as their client for the purpose of controlling the speed call list. The access line will be restricted from dialing any toll calls billable to the end user.

Due to technical limitations, Customers who subscribe to Call Transfer and Speed Calling 8-number capacity will only have 6-number capacity available for their use.

Where technology permits, the predetermined number associated with Warm Line Service is controlled by the Customer and may be changed by dialing an access code and the new number. In other instances, the connection to the predetermined number cannot be changed except through the issuance of a service order.

Once automatic dialing begins on lines equipped with Warm Line Service, calls to other numbers cannot be made. For example, dialing 911 or other emergency number must begin before the delay period ends.

The connection to the predetermined number associated with Hot Line Service cannot be changed except through issuance of a service order.

A line equipped with Hot Line Service is totally dedicated to operate in the manner outlined herein. There is no ability to operate the line in any other manner. For example, calls to 911 or other emergency numbers cannot be placed from a line equipped with Hot Line Service.

A line equipped with Hot Line Service can be used for incoming calls, but cannot initiate outgoing calls except to the predetermined number.

Operator Verification and Interrupt will not function on lines equipped with any of the Call Forwarding features.

Due to technical limitations, the calling number and the called number must be in the same central office switch for the following features: Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

A telephone number must be assigned to lines equipped with Directed Call Pick Up, Directed Call Pick Up with Barge-In, Distinctive Alert and Dial Call Waiting.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### B. Terms and Conditions (Cont'd)

A tone signaling telephone is required to use Do Not Disturb and its options.

Last Call Return, Continuous Redial and Three-Way Calling are available on a subscription or usage basis. The usage basis pricing options will be available where facilities permit. For any month, the total usage billing will not exceed \$6.00 for each service, per line. Customers may request the removal of these services at any time, at no charge.

Some of the features may be subscribed to separately or in a combination of several on the same line in a package rate.

Call Manager Connection is a package of services available to business customers. The services in this package are defined by the Company but the Customer does have the choice of including, at no additional charge, Call Waiting or the Call Waiting feature that meets their needs, e.g. Call Waiting ID or US West Receptionist. The package includes:

- Call Rejection
- Call Forwarding - Variable
- Caller Identification - Name and Number
- Continuous Redial
- Priority Call
- Three-Way Calling

A sixty (60) day product guarantee allows Customers who are new subscribers of Remote Access Forwarding and Scheduled Forwarding, who are not completely satisfied with the product, to receive credit for all monies billed for the product. The Customer must notify the Company of their dissatisfaction and request disconnection of the product within 60 days of installation.

Recognizing the potential for misuse associated with Remote Access Forwarding and Scheduled Forwarding, the Company will attempt to verify that requests for this service are being made by the subscriber of record, not unauthorized parties.

The following are restrictions to forwarding destinations for Remote Access Forwarding and Scheduled Forwarding:

- No international numbers - only United States NPAs allowed
- No 700, 800, 888, 877, 900, 950 or 976 numbers
- No N11 or 555-1212
- No operator assisted calls (0-, 0+, 00-, 00+, 10XXX+0, 10XXX+00, 1-XXX+0+, 10XXX+01+)
- No speed dial codes or customized dialing plans
- No third-number billed calls
- A limit of four (4) destination changes per hour.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.  
**APPROVED FOR FILING**  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

5.3.2 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges

Except as specifically provided herein, Custom Calling Services are subject to the terms, conditions, rates and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

The following nonrecurring charge applies per line, per Customer request to establish or change one or more Custom Calling feature(s)

The nonrecurring charge will not apply to discontinue all Custom Calling features, or change from Caller Identification to *CALLER ID WITH PRIVACY* +.

Current rates are shown in the Price List, following.

	Maximum Nonrecurring Charge	
Per business line	\$15.60	
1. Custom Calling Services, each line.		
	PWOC	Maximum Monthly Rate
Abbreviated Access, one digit		
- Each shared speed call list	EV5	\$24.00
- Each line arranged	EV4	\$ 0.60
Abbreviated Access, two digit		
- Each shared speed call list	EV9	\$36.00
- Each line arranged	EV8	\$ 0.60
Call Forwarding		
- Busy Line (expanded)	FBJ	\$3.60
- Busy Line (external)	EVB	\$3.60
- Busy Line (overflow)	EVO	\$9.60
- Busy Line/Don't Answer (expanded)	FVJ	\$6.60
- Busy Line (external)/Don't Answer	EVF	\$6.60
- Busy Line (overflow)/Don't Answer	EVK	\$13.80
- Busy Line (programmable)	ERB	\$9.60
- Don't Answer	FDJ	\$4.80

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

## 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

## C. Rates and Charges (Cont'd)

	PWOC	Maximum Monthly Rate
Call Forwarding (Cont'd)		
- Don't Answer (expanded)	FDJ	\$ 4.80
- Don't Answer (programmable)	ERD	\$ 5.40
- Variable	ESM	\$ 5.76
- No call completion option	FOQ	N/A
Call Manager Connection	NLUBQ	\$23.94
- with Call Waiting	NLUBR	\$23.94
- with Call Waiting ID	NLUBT	\$23.94
- with US WEST receptionist	NLUBS	\$23.94
Call Rejection	NSY	\$ 5.40
Call Transfer	EO3	\$ 7.20
Call Waiting	ESX	\$ 9.00
<i>CALLER ID WITH PRIVACY +</i>	N6S	\$13.14
Caller Identification - Name and Number	NNK	\$ 9.54
Caller Identification - Number	NSD	\$ 9.00
Continuous Redial	NSS	\$ 4.20
Dial Call Waiting	WDD	\$ 2.58
Dial Lock	OC4	\$ 4.74
Directed Call Pick Up	PUN	\$ 1.20
Directed Call Pick Up with Barge-In	PUQ	\$ 1.20
Distinctive Alert	DHA	\$ 1.20
Do Not Disturb	D7T	\$ 4.74

APPROVED FOR FILING DECISION #: <u>U1903</u>
---

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

5.3.2 CUSTOM CALLING SERVICES (Cont'd)

C. Rates and Charges (Cont'd)

	PWOC	Maximum Monthly Rate
Hot Line	HLA	\$ 2.40
Last Call Return	NSQ	\$ 3.60
<i>NO SOLICITATION</i>	SB5	\$ 8.34
Priority Call	NSK	\$ 4.20
Remote Access Forwarding	AFD	\$ 9.30
Scheduled Forwarding	ATF	\$10.50
Selective Call Forwarding	NCE	\$ 4.20
Speed Calling, 8- number capacity	E8C	\$ 3.60
Speed Calling, 30- number capacity	E3D	\$ 5.40
Three-Way Calling	ESC	\$ 4.80
US WEST Receptionist		
- with Name and Number	EWY2X	\$18.54
- with Number only	EWY20	\$18.00
- with <i>CALLER ID WITH PRIVACY</i> +	EWY29	\$22.14
Warm Line	WLS	\$ 3.00
Wireless Extension	HME	\$ 5.94

APPROVED FOR FILING  
DECISION #: U1903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

## 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

## C. Rates and Charges (Cont'd)

	PWOC	Maximum Monthly Rate
Call Waiting, Call Forwarding-Variable on the same line	ES7	\$12.00
Call Waiting, Three-Way Calling on the same line	ER9	\$11.40
Speed Calling, 8-number and 30-number capacity on the same line	EZL	\$ 7.20
Call Waiting, Speed Calling, 8-number capacity on the same line	ES6	\$10.20
Call Waiting, Speed Calling, 30-number capacity on the same line	ESW	\$11.40
Call Waiting, Speed Calling, 8-number and 30-number capacity on the same line	EZN	\$14.40
Call Waiting, Call Forwarding-Variable, Three-Way Calling on the same line	ETC	\$15.60
Call Waiting, Call Forwarding-Variable, Speed Calling, 8-number capacity on the same line	ESA	\$16.20
Call Waiting, Call Forwarding-Variable, Speed Calling, 30-number capacity on the same line	ESG	\$16.20
Call Waiting, Call Forwarding-Variable, Speed Calling, 8-number and 30-number capacity on the same line	EZQ	\$19.20

APPROVED FOR FILING
DECISION #: <u>61903</u>



# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 63

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 5 - EXCHANGE SERVICES

#### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

##### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### C. Rates and Charges (Cont'd)

	PWOC	Maximum Monthly Rate
Call Waiting, Three-Way Calling, Speed Calling 8-number capacity on the same line	ET8	\$13.80
Call Waiting, Three-Way Calling, Speed Calling 30-number capacity on the same line	ET3	\$14.40
Call Waiting, Three-Way Calling, Speed Calling 8-number and 30-number capacity on the same line	EZR	\$18.00
Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ES3	\$18.60
Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ES5	\$20.40
Call Waiting, Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZT	\$22.80
Call Forwarding-Variable, Three-Way Calling on the same line	ER5	\$ 9.00
Call Forwarding-Variable, Speed Calling 8-number capacity on the same line	ER3	\$ 7.80

APPROVED FOR FILING

DECISION #: U1903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES (Cont'd)  
5.3.2 CUSTOM CALLING SERVICES (Cont'd)  
C. Rates and Charges (Cont'd)

	PWOC	Maximum Monthly Rate
Call Forwarding-Variable, Speed Calling 30-number capacity on the same line	ER4	\$ 9.00
Call Forwarding-Variable, Speed Calling 8-number and 30-number capacity on the same line	EZO	\$12.00
Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number capacity on the same line	ESR	\$12.72
Call Forwarding-Variable, Three-Way Calling, Speed Calling, 30-number capacity on the same line	ESB	\$13.20
Call Forwarding-Variable, Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZS	\$15.60
Three-Way Calling, Speed Calling, 8-number capacity on the same line	ER6	\$ 6.60
Three-Way Calling, Speed Calling, 30-number capacity on the same line	ER7	\$ 8.40
Three-Way Calling, Speed Calling, 8-number and 30-number capacity on the same line	EZP	\$10.80

APPROVED FOR FILING

DECISION #: 01903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.2 CUSTOM CALLING SERVICES (Cont'd)

##### C. Rates and Charges (Cont'd)

#### 2. Custom Calling Services, per occurrence

	Maximum Charge
Call Trace, per activation	
- Business	\$2.40
Usage Basis Continuous Redial, per activation <sup>1</sup>	
- Business	\$ .90
Usage Basis Last Call Return, per activation	
- Business	\$ .90
Usage Basis Three-Way Calling, per activation	
- Business	\$ .90

#### 5.3.3 MARKET EXPANSION LINE (MEL) SERVICE

##### A. Description

When a Customer activates MEL on the Customer's service, all incoming calls are automatically routed to another Customer-selected telephone number in the local calling area or a distant exchange.

##### B. Terms and Conditions

MEL Service is furnished only where adequate and suitable facilities are available. COs will be equipped for MEL Service at the discretion of the Company.

MEL Service is provided on the condition that the Customer subscribes to sufficient MEL features and facilities to adequately handle calls to the MEL customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional MEL features at the call forwarding location or facilities at the terminating telephone are needed, the Customer will be required to subscribe to such additional features and facilities.

MEL Service is not offered when terminating on a PAL.

<sup>1</sup> Monthly rate does not apply to Customers using the service on a per activation basis.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 5 - EXCHANGE SERVICES

5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

5.3.3 MARKET EXPANSION LINE (MEL) SERVICE (Cont'd)

B. Terms and Conditions (Cont'd)

The Company cannot provide the Customer with the telephone number of the originating call.

The Company provides one free directory listing in the exchange where the MEL CO is located. However, at the Customer's request, the listing may be omitted at no charge. Additional listings may be provided at rates and charges for business additional listings.

Directory Assistance charges, or allowances, are not applicable to MEL Service since this is an inward only calling arrangement.

The charges applicable to the remotely forwarded calls shall be comprised of two separate elements; (a) a charge for that portion of the call from the calling telephone to the called number, and (b) a charge for that portion of the call from the called telephone to the remotely call forwarded terminating telephone. The respective charge for each portion shall be as follows:

(a) Between the calling telephone and the called (MEL) location

The calling party is responsible for the payment of these charges with the exception of those calls which are placed collect and accepted by the MEL Customer.

(b) From the called telephone (MEL) location to the terminating telephone

The appropriate dial, station-to-station charge as specified in Section 4, preceding, or the interstate tariff, or

The applicable charges for this portion of the intraexchange remotely forwarded call as specified in 5.3.3.C, following.

These charges will apply to all calls answered at the terminating telephone, including person-to-person and collect calls, even though such calls might not be accepted at the answering location. The MEL customer is responsible for the payment of these charges.

C. Rates and Charges

The appropriate nonrecurring charge specified in this section will apply for the installation of MEL Service. Subsequent to the initial establishment of MEL Service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

## 5.3.3 MARKET EXPANSION LINE (MEL) SERVICE (Cont'd)

## C. Rates and Charges (Cont'd)

The following rates and charges are added to all rates and charges for associated services. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Measured MEL			
- Each line arranged	RCF	\$22.80	\$36.00
- Each add'l line arranged			
		Maximum Charge	
Per Call Charge		\$ .130	

## 5.3.4 CALLER IDENTIFICATION - BULK

## A. Description

Caller Identification - Bulk (BCLID) allows a CENTRON, Centrex, Multiline Hunt Group (MLHG) or a PBX Customer to receive call related information on calls that are received from outside the CENTRON, Centrex, MLHG or PBX.

The following call related information is transmitted per incoming call:

- The calling and called directory numbers (DN).
- The time of day the call was placed.
- The busy/idle status of the called DN.
- The calling line type (individual or group)

The Call Data input/output Central Office Facility provides the central office facilities necessary to transmit Call Data information over the Private Line Channel.

## B. Terms and Conditions

A Voice Grade 36 (or equivalent) data channel, as defined in US West's Private Line Transport Services Tariff, is required between the Customer's serving central office switch and the Customer's premises for the transmission of the call - related data.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

## 5.3.4 CALLER IDENTIFICATION - BULK (Cont'd)

## B. Terms and Conditions (Cont'd)

The Customer shall be responsible for the provision of compatible Customer Premises Equipment (CPE) which will receive, translate, display and/or store the transmitted data. The installation, repair and technical capability of that equipment to function in conjunction with the service specified herein, is the responsibility of the Customer.

PBX Customers subscribing to this feature must be assigned to a multiline hunt group or subscribe to DID Service as described elsewhere in this tariff.

For incoming calls from callers served by PBXs, only the main number of the PBX will be transmitted.

For incoming calls from callers in a multiline hunt group, only the main number of the hunt group will be transmitted.

Caller Identification - Bulk will be provided where technically and/or economically feasible and where sufficient demand exists to warrant the provision of the service.

## C. Rates and Charges

In addition to the following rates and charges for Caller Identification-Bulk, a Voice Grade 36 channel, as specified in the US West Private Line Transport Services Tariff is required. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Call Data Input/Output Central Office Facility, each	FCX	\$540.00	\$480.00
Per MLHG, PBX trunk group, or CENTRON/Centrex system terminating in Call Data Input/ Output Central Office Facility	NSE++	\$60.00	\$60.00
Call Data - incoming, each line or trunk arranged within a group	CGL	\$6.00	\$6.00

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

## 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

## 5.3.5 HUNTING SERVICE

## A. Description

Hunting Service is an optional arrangement available to Customers with two or more individual line services. Where facilities permit, such lines will be arranged so that incoming calls to a busy line will overflow to other of the Customer's lines not busy. The following types of hunting arrangements are available: series and multiline (basic hunting), circular, and preferential.

## B. Rates and Charges

The rate for each individual line arranged for Hunting Service is in addition to the regular individual line rate.

The following monthly increment is for business Hunting Service. The nonrecurring charge applies to establish, change to or from or to rearrange Hunting Service, except when changing from series to multiline or visa versa. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Basic Hunting, per access line	HTG	\$9.60	\$15.60

## C. Optional Features

## 1. Circular Hunt

## a. Description

Circular Hunt is an option of Hunting Service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached.

APPROVED FOR FILING  
DECISION #: 601903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 5 - EXCHANGE SERVICES

### 5.3 PREMIUM EXCHANGE SERVICES (Cont'd)

#### 5.3.5 HUNTING SERVICE (Cont'd)

##### C. Optional Features (Cont'd)

##### b. Rates and Charges

The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same Customer, on the same line. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Per hunt group	HCKPG	\$9.60	\$15.60

#### 2. Preferential Hunt

##### a. Description

Preferential Hunt is an option of Hunting Service that enables incoming calls to a specific number within a hunt group to hunt over a unique hunting sequence of lines within the hunt group. The unique hunting sequence is other than that encountered when a caller dials the first telephone number in the hunt group.

##### b. Rates and Charges

The rates and charges for Preferential Hunt are in addition to the rates and charges for Hunting Service. Only one nonrecurring charge will apply when both are ordered at the same time, for the same Customer, on the same line. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Each line arranged	HSHP	\$1.20	\$15.60

APPROVED FOR FILING

DECISION #: 61903



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 – DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE

Facility Based Dial Tone (FBDT) Service is local exchange business service provided through a DS-1 facility. Pac-West offers FBDT Service to business customers in the service areas in which it has been certified by the Arizona Corporation Commission.

6.1.1 TERMS AND CONDITIONS

The Customer is required to purchase a T-1 facility (D4 AMI format) from the Customer's premises to the Company's switching facility. The T-1 charge is in addition to the charges for the individual trunks. Each T-1 facility can accommodate up to 24 voice grade equivalent trunks. There is a minimum of 6 trunks per T-1.

The monthly recurring charges are based on the provision of service through one trunk group. Additional trunk groups are available for an additional charge as specified in 6.1.2, following.

Charges for calls made within the local calling area are included in the monthly trunk charge.

If the Customer signs a 2 or 3 year agreement, the Company will waive the T-1 facility installation charges and provide basic corporate voice mail service. A minimum order of 15 mailboxes is required. A Customer under a 1 year agreement may purchase Voice Mail as described in 6.1.2.A, following.

6.1.2 RATES

Current rates are shown in the Price List, following.

	PWOC	Maximum Charge
Service Order Charge - per new or change order	ORDER	\$30.00

The following charges are for the DS-1 facility from the Customer's premises to the Company's switching facility. Each T-1 facility accommodates 24 trunks. There is a 6 trunk minimum. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Per T-1 facility	AZ190	\$400.80.00	\$1440.00 <sup>1</sup>

<sup>1</sup> The installation charge is waived under either a 2 or 3 year agreement.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 -- DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.2 RATES (Cont'd)

The following charges are in addition to monthly service charge for the T-1 facility. Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly @ 1 Year Commitment	Maximum Monthly @ 2 Year Commitment	Maximum Monthly @ 3 Year Commitment	Maximum Installation
New Trunk					
-Pac West carries all LD	FBDTTR	\$20.40	\$20.40	\$20.40	\$ 84.90
-Pac-West does not carry all LD	FBDTTR	\$36.00	\$36.00	\$36.00	\$ 84.90
Replacement Trunk					
-Pac West carries all LD	F13.xxx	\$20.40	\$20.40	\$20.40	\$ 42.00 <sup>1</sup>
-Pac-West does not carry all LD	F13.xxx	\$36.00	\$36.00	\$36.00	\$ 42.00 <sup>1</sup>
Additional Trunk Group	ATGDED	\$60.00	\$60.00	\$60.00	\$120.00
Corporate Voice Mail Service					
-Per mail box	FBDTPKA	\$11.94	\$ 5.94	\$ 5.94	\$ 6.00
		Maximum Monthly Rate			
Charge per toll free number		\$1.20			

<sup>1</sup> The installation charge is waived under either a 2 or 3 year agreement.

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 – DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.3 USAGE CHARGES

A. Outbound Usage

1. Terms and Conditions

Outbound usage on Pac-West's FBDT Service is either intraLATA or InterLATA in nature. Calls originate and terminate at locations within the state of Arizona.

2. Timing of Calls

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments. InterLATA calls have an eighteen (18) second minimum and IntraLATA calls have a twenty-four (24) second minimum.

3. Volume Discounts

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

4. Commitment Terms

Term discounts are available based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

5. Customer Responsibility

The Customer is liable for the charges for all outgoing calls made on the Customer's line(s)/trunk(s), even if these calls are the result of fraudulent use of the Customer's services.

APPROVED FOR FILING

DECISION #: 61903

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 6 – DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE**

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.3 USAGE CHARGES (Cont'd)

A. Outbound Usage (Cont'd)

6. Rates

All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

a. One Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1000 per month	AZDED101	\$.107	\$.107
Over \$1000 per month	AZDED102	\$.104	\$.104
Over \$3,000 per month	AZDED103	\$.101	\$.101
Over \$5,000 per month	AZDED104	\$.100	\$.100
Over \$7,500 per month	AZDED105	\$.098	\$.098
Over \$10,000 per month	AZDED106	\$.097	\$.097
Over \$15,000 per month	AZDED107	\$.096	\$.096
Over \$25,000 per month	AZDED108	\$.095	\$.095

b. Two Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1000 per month	AZDED201	\$.104	\$.104
Over \$1000 per month	AZDED202	\$.102	\$.102
Over \$3,000 per month	AZDED203	\$.098	\$.098
Over \$5,000 per month	AZDED204	\$.097	\$.097
Over \$7,500 per month	AZDED205	\$.096	\$.096
Over \$10,000 per month	AZDED206	\$.095	\$.095
Over \$15,000 per month	AZDED207	\$.094	\$.094
Over \$25,000 per month	AZDED208	\$.092	\$.092

APPROVED FOR FILING

DECISION #: LE1903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 - DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.3 USAGE CHARGES (Cont'd)

A. Outbound Usage (Cont'd)

c. Three Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1,000 per month	AZDED301	\$.102	\$.102
Over \$1,000 per month	AZDED302	\$.100	\$.100
Over \$3,000 per month	AZDED303	\$.096	\$.096
Over \$5,000 per month	AZDED304	\$.095	\$.095
Over \$7,500 per month	AZDED305	\$.094	\$.094
Over \$10,000 per month	AZDED306	\$.092	\$.092
Over \$15,000 per month	AZDED307	\$.091	\$.091
Over \$25,000 per month	AZDED308	\$.090	\$.090

B. Inbound Toll Free (800/888/877) Usage

1. Terms and Conditions

Inbound usage on Pac-West's FBDT Service is either intraLATA or InterLATA in nature. Calls originate and terminate at locations within the state of Arizona.

2. Timing of Calls

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when the connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments with an thirty (30) second minimum.

3. Volume Discounts

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

APPROVED FOR FILING  
DECISION #: 661903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 - DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.3 USAGE CHARGES (Cont'd)

B. Inbound Toll Free (800/888/877) Usage (Cont'd)

4. Commitment Terms

Term discounts are available based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

5. Customer Responsibility

The Customer is liable for the calls made to the Customer's toll free numbers, even if the incoming call is mis-dialed by the caller.

6. Rates

The following rates apply to inbound intrastate calls associated with FBDT Service. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current charges are shown in the Price List following.

a. One Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1000 per month	AZDED111	\$.107	\$.107
Over \$1000 per month	AZDED112	\$.104	\$.104
Over \$3,000 per month	AZDED113	\$.101	\$.101
Over \$5,000 per month	AZDED114	\$.100	\$.100
Over \$7,500 per month	AZDED115	\$.098	\$.098
Over \$10,000 per month	AZDED116	\$.097	\$.097
Over \$15,000 per month	AZDED117	\$.096	\$.096
Over \$25,000 per month	AZDED118	\$.095	\$.095

APPROVED FOR FILING

DECISION #: 01903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 6 - DEDICATED FACILITY BASED DIAL TONE (FBDT)  
SERVICE

6.1 DEDICATED FACILITY BASED DIAL TONE (FBDT) SERVICE (Cont'd)

6.1.3 USAGE CHARGES (Cont'd)

B. Inbound Toll Free (800/888/877) Usage (Cont'd)

b. Two Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1000 per month	AZDED211	\$.104	\$.104
Over \$1000 per month	AZDED212	\$.102	\$.102
Over \$3,000 per month	AZDED213	\$.098	\$.098
Over \$5,000 per month	AZDED214	\$.097	\$.097
Over \$7,500 per month	AZDED215	\$.096	\$.096
Over \$10,000 per month	AZDED216	\$.095	\$.095
Over \$15,000 per month	AZDED217	\$.094	\$.094
Over \$25,000 per month	AZDED218	\$.092	\$.092

c. Three Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$1000 per month	AZDED311	\$.102	\$.102
Over \$1000 per month	AZDED312	\$.100	\$.100
Over \$3,000 per month	AZDED313	\$.096	\$.096
Over \$5,000 per month	AZDED314	\$.095	\$.095
Over \$7,500 per month	AZDED315	\$.094	\$.094
Over \$10,000 per month	AZDED316	\$.092	\$.092
Over \$15,000 per month	AZDED317	\$.091	\$.091
Over \$25,000 per month	AZDED318	\$.090	\$.090

APPROVED FOR FILING

DECISION #: U1903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

Direct Digital Telephone Service (DDTS) is digital, central office feature enhanced, local exchange business service. The primary digital service component is available only with Pac-West digital voice terminals.

#### 7.1.1 SERVICE AREAS

DDTS is available within the base rate areas of the wire centers defined as Tier A, Tier B, and Tier C. Customers outside of the base rate areas of these tiers may receive service at an additional charge for a private line connection from the Customer's location to the Company's facilities in the nearest Tier at the rates, terms and conditions specified in this tariff. Current available locations are defined by wire center and are listed on the Schedule of Service Areas in 7.5, following.

#### 7.1.2 TERMS AND CONDITIONS

DDTS is only offered under a term commitment. The Customer must make a commitment of either two (2) or three (3) years. The Customer must subscribe to a minimum of fifteen (15) total station lines (including digital station lines, analog station lines, Data Advantage, and Custom Intra-Company Dialing) per Customer location. A minimum of ten (10) of the lines must be digital. Stations added after the initial installation may be added on a month to month basis.

Digital station lines include the digital telephone. Analog station lines do not include station sets and are subject to an EUCL charge as found in Section 2.24.2.B, preceding.

Digital service is only available with Pac-West digital voice terminals.

The Customer must subscribe to Pac-West long distance telephone service for all inbound and outbound calls including intrastate (intraLATA and interLATA) and interstate long distance.

DDTS numbers are not eligible for number portability.

Contract discounts are available based on the Customer's length of service commitment. If the Customer cancels any service prior to the end of the service commitment, the Customer will be liable for a contract termination fee for the cancelled service, or portion thereof, equal to 25% of the Customer's current monthly billing through the remaining term of the contract.

Installation charges are based on approximately one (1) hour per station, at a Standard Location.

A Standard Location is a line station location that is within 200 feet of the distribution panel in the Customer's office. In a DDTS tenant situation where the switch is located on a different floor, (i.e. the tenant is on the 3<sup>rd</sup> floor and the distribution panel is on the 1<sup>st</sup> floor) the Customer is not penalized for additional cable between floors.



ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

#### 7.1.2 TERMS AND CONDITIONS (Cont'd)

A Non-Standard Location is a line station location that is in an area where extra labor is required, such as: non-contiguous buildings where trenching and /or overheard wiring must be provided or cement walls or areas where building codes require special cabling.

#### 7.1.3 FEATURE PACKAGES

There are two Feature Packages. Each DDTS installation may utilize only one of the Feature Group Packages. The Feature Group Packages may not be combined on any one installation.

##### A. Feature Package 1

Feature Package 1 includes the following features:

Account Codes: Allows users to tag calls with individual account codes to permit toll call billing detail by individual account code. At the Customer's option, entry of a verified account code may be required for access by users to toll services.

Call Back Busy/ No Answer (Internal Calls): Will notify the user, when trying to complete an internal call, when an internal terminal that was busy becomes free, or when a terminal has been used after a no answer condition was encountered, and will then complete the call.

Call Forwarding (Internal/ External): Allows users to forward calls to an internal or external telephone number.

Call Forwarding Busy: Allows the user to forward calls placed to the user's terminal when the user's terminal is busy.

Call Forwarding Busy/ No Answer: Allows the user to forward calls placed to the user's terminal when the user's terminal is busy or there is no answer.

Call Pick-Up: Allows terminal extensions to be programmed as pick-up groups, permitting users to answer calls to any other extension within the group. Directed call pick-up allows an extension user to answer any ringing extension within the system.

Camp-On: Allows a device to indicate to a busy party that communication is desired through a warning tone, and to be connected when the party is available. The user can also make a continuing request for a trunk when the trunk group is busy, and be connected to a trunk when one becomes free.

Conference Calling: Allows a user to establish a conference call with a total of five parties including the user, without the assistance of an attendant.

DID or DOD Transfer: DID to Direct Outward Dialing (DOD) allows incoming calls that ring directly transferred to an outside telephone number, bypassing the attendant.

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

#### 7.1.3 FEATURE PACKAGES (Cont'd)

##### A. Feature Package 1 (Cont'd)

Direct Inward Dialing (DID): Allows incoming calls to ring directly to the extension, bypassing the attendant.

Distinctive Ringing: Allows the user to adjust the volume and pitch of the ringing terminal or console.

Enhanced 911 Service: Customer provided information identifying a location associated with each extension number is transmitted by Pac-West to the 911 service carrier. The 911 dispatcher's screen will show the location information that can aid an emergency response person in reaching the individual who dialed 911.

Messaging Advisory: Allows the user to display a message on the display of the user's terminal. There are eight pre-programmed messages the Customer may select.

Music on Hold: Allows a caller to listen to music when the caller is on hold or camped-on.

Override Intrude: Allows a caller who encounters a busy extension to enter the conversation. The call in process is preceded by a warning tone before the caller enters the conversation.

Pick-up Groups: Allows extensions to be programmed to permit users to answer calls to any other extension in the same pick-up group.

Speed Call: Allows the user to dial frequently used telephone numbers by pressing a single key. The quantity of speed call numbers stored is limited to the available unassigned line keys on the user's terminal.

##### B. Feature Package 2

Feature Package Number 2 includes all of Feature Package Number 1 features plus the following:

Calling Number Identification: Allows the user to identify the calling party by sending the calling party's extension or telephone number to be displayed on the user's terminal.

Custom Intra-Company Dialing: Allows the user to dial four digit numbers to reach a terminal at the Customer's remote or satellite location served by Pac-West's central office dial tone. There is an additional charge for this feature, as described in 7.1.5.F, following.

Pager Notification: Alerts the user's pager that the user has a voice mail message waiting by making an outbound call to the user's pager telephone number upon receiving a voice mail message. These are billable calls.

## SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

#### 7.1.3 FEATURE PACKAGES (Cont'd)

##### B. Feature Package 2 (Cont'd)

Paging Access: Allows a user to page a specific terminal via its telephone speaker or user provided overhead paging system. The connection is one-way audio, and is terminated when the paging party hangs up.

Station Hunt Groups: Hunt groups or master number hunting allow a collection of telephones to share a common access code. A caller can be routed to or dial the access code and have the call completed to an available extension in that hunt group. Extensions are placed in a sequence used by DDTS system to determine the next available station. Extensions within a hunt group may still be accessed directly by dialing the extension. There are two types of hunting provided by the system, circular and terminal: Circular Hunting starts at the extension after the last extension in the hunt group at which a call was completed, and hunts over all extensions in the hunt group in the sequence programmed. Hunting stops at the first idle extension. Terminal Hunting starts at the first extension in the hunt group and terminates at the first idle extension found. Hunting takes place in the order in which the extensions were programmed into the hunt group.

Station Voice Message Notification: A message waiting light that provides notification to the user that the user has a voice message waiting.

Voice Mail Package A (with upgrade options available): Allows the user voice mail features which include 2 personalized greetings, message notification by pager or message waiting light, greeting and message notification length of 60 seconds, and storage of 20 messages for 3 days. The upgrades are as specified in 7.1.4 following.

#### 7.1.4 OPTIONAL FEATURES

Multiple Appearances: Each terminal may order additional appearances of other users' lines up to an aggregate total of nine (9) appearances. A line appearance can be programmed to a maximum of sixteen (16) terminals. Each terminal may show up to three (3) appearances of other users' lines (that will transfer (i.e. to voice mail) at no additional charge. A monthly charge applies for each appearance of another user's line in excess of three. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.

Voice Mail Package B: Adds Constant Touch → and Outdial to Voice Mail Package A and offers message notification length of 120 seconds, and storage of 20 messages for 5 days. Voice Mail Package B is only available to Customers that subscribe to Feature Package 2. It is available on a per phone basis. Not all phones must subscribe to this option.

Voice Mail Package C: Adds Constant Touch →, Almost Never Busy Fax to Voice Mail Package B and offers message notification length of 240 seconds, and storage of 20 messages for 7 days. Voice Mail Package C is only available to Customers that subscribe to Feature Package 2. It is available on a per phone basis. Not all phones must subscribe to this option.

ARIZONA  
Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

#### 7.1.4 OPTIONAL FEATURES (Cont'd)

Constant Touch→: Serves a call management system, placing callers on hold while the system locates the called party and allows the called party to preview the caller information and decide whether to connect to the caller, send the caller to a voice mail or redirect the caller to another mailbox.

Outdial: Allows the user to make a local or long distance call from within the voice mailbox without disconnecting, talk to the called party and then be deposited back into the mailbox once the call is complete.

Almost Never Busy Fax: Allows the user to receive faxes while mobile and then send the fax to the facsimile machine of choice. When a fax is sent to a Constant Touch→ number, it is saved electronically and a copy will stay in the mailbox until it is deleted even after it has been directed to a facsimile machine.

Data Advantage: Data Advantage allows Customers to utilize their spare channels for data transport provided there is sufficient channel capacity to meet the Customer's current and forecasted voice traffic requirements.

#### 7.1.5 RATES

##### A. Non-recurring Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Charge
Service Order Charge (Per new or change order)	DTSSOS	\$ 30.00
Designation sheet or station feature change		ICB <sup>1</sup>
Analog Station Line Additional Jacks	DTSAJ	\$ 54.00
Pre-Wire		
Standard Location	DTSPWS	\$114.00
Non-Standard Location	DTSPWNS	ICB <sup>2</sup>

<sup>1</sup> There is a grace period of 15 days after the initial installation during which, up to 25% of the total number of stations can be changed at no charge. Additional changes during the grace period and changes after the grace period expires will be billed Time And Material Basis charges as shown in 15.1.13. , following.

<sup>2</sup> Billed Time And Material Basis charges as shown in 15.1.13. , following

3 A Standard Location is a cable run up to 200 feet from the distribution panel at the Customer's premises. In Multiple Tenet situations where the switch is located on a different floor, the Customer is not penalized for additional cable between floors.

4 Non standard locations are areas where extra labor is required such as: non-contiguous buildings where trenching and/or overhead wiring needs to be provided, cement walls or where building codes require specific cabling.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.1.5 RATES (Cont'd)

B. Toll Free Number Charge

Current rates are shown in the Price List following.

	Maximum Monthly Rate
Charge per toll free number	\$1.20

C. DDTS Node Charge

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly Rate
Tier A		
2 year contract	AZDNA2	\$270.00
3 year contract	AZDNA3	\$270.00
Tier B		
2 year contract	AZDNB2	\$420.00
3 year contract	AZDNB3	\$420.00
Tier C		
2 year contract	AZDNC2	\$540.00
3 year contract	AZDNC3	\$540.00

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

## 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

## 7.1.5 RATES (Cont'd)

## D. Digital Station Line Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>3</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>3</sup>
Digital 4025						
Month to month	AZD251M	\$ 66.00	\$144.00	AZD252M	\$ 72.00	\$144.00
2 Year	AZD2512	\$ 54.00	\$102.00	AZD2522	\$ 60.00	\$102.00
3 Year	AZD2513	\$ 48.00	\$102.00	AZD2523	\$ 54.00	\$102.00
Digital 4150						
Month to month	AZD501M	\$ 72.00	\$144.00	AZD502M	\$ 78.00	\$144.00
2 Year	AZD5012	\$ 60.00	\$102.00	AZD5022	\$ 66.00	\$102.00
3 Year	AZD5013	\$ 54.00	\$102.00	AZD5023	\$ 60.00	\$102.00
Digital 4001 <sup>1</sup>						
Month to month	AZD011M	\$ 63.60	\$144.00	AZD012M	\$ 63.60	\$144.00
2 Year	AZD0112	\$ 61.60	\$102.00	AZD0122	\$ 61.60	\$102.00
3 Year	AZD0113	\$ 45.60	\$102.00	AZD0123	\$ 45.60	\$102.00
Digital 4090 System Attachment <sup>2</sup>						
Month to month	AZD901M	\$ 60.00	\$144.00	AZD902M	\$ 66.00	\$144.00
2 Year	AZD9012	\$ 48.00	\$102.00	AZD9022	\$ 54.00	\$102.00
3 Year	AZD9013	\$ 42.00	\$102.00	AZD9023	\$ 48.00	\$102.00
Console						
Month to month	AZDTSCM	\$108.00	\$288.00	AZDTSCM	\$108.00	\$288.00
2 Year	AZDTSC2	\$ 84.00	\$204.00	AZDTSC2	\$ 84.00	\$204.00
3 Year	AZDTSC3	\$ 72.00	\$204.00	AZDTSC3	\$ 72.00	\$204.00

<sup>1</sup> Digital 4001 set does not provide FP 2 features (i.e. voice mail) and therefore maintains the same rate regardless of FP chosen.<sup>2</sup> Installation charges apply whether or not the Digital 4090 Station Set is sold in conjunction with System Attachment.<sup>3</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.1.5.A., preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.1.5 RATES (Cont'd)

D. Digital Station Line Charges (Cont'd)

	PWOC	Maximum Month To Month	Maximum 2 Year Contract	Maximum 3 Year Contract
Hunt Group Lines/ Multiple Appearances (3 lines/appearances) <sup>3</sup>		N/A	N/A	N/A
(additional lines/ appearances) <sup>4</sup>	AHGMAL	\$8.40	\$8.40	\$8.40

E. Analog Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Mo to Mo	Maximum Install	Maximum 2 Year	Maximum Install	Maximum 3 Year	Maximum Install
Analog Station Line New (per line) <sup>1</sup>	AZDTSA	\$36.00	\$84.90	\$36.00	\$84.90	\$36.00	\$84.90
Existing (per line) <sup>2</sup>	AZDTSAR	\$36.00	N/A	\$36.00	N/A	\$36.00	N/A
Hunt Group Lines/ Multiple Appearances (3 lines/appearances) <sup>3</sup>		N/A		N/A		N/A	
(additional lines/ appearances) <sup>4</sup>	AHGMAL	\$ 8.40		\$ 8.40		\$ 8.40	

F. Optional Feature Charges

Current rates are shown in the Price List following:

	PWOC	Maximum Per Minute	Maximum Monthly Rate	Maximum Nonrecurring Charge
Custom Intra-Company Dialing				
- Per remote location	ICCDR		\$30.00	\$240.00
- Mileage Band				
1-12 miles	ICCD	\$0.012		
13-70		\$0.024		
71-150		\$0.030		
150+		\$0.036		
Data Advantage			ICB	ICB

<sup>1</sup> If an analog station line is installed at a new location the installation charge plus a pre-wire charge applies.

<sup>2</sup> If installation of an analog station line is at an existing location and no new wiring is required, no installation charge applies.

<sup>3</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.

<sup>4</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)**

**7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)**

**7.1.6 MULTI-TENANT PROGRAM**

Suitability of multiple tenant properties for service under this Section 7.1.6 shall be determined by the Company at its sole discretion.

DDTS service to tenants of properties determined to be suitable for service under this section shall be available only pursuant to the provisions of this Section 7.1.6.

Service under this Section 7.1.6, is conditioned on the Company having received subscriptions for service to at least 15 DDTS stations at the subject property as of the date the service commences.

Subscribers to service under this Section 7.1.6 must agree to a minimum three (3) year term.

These rates are applicable to Multi-tenant Program DDTS only. All other usage rates, charges, terms and conditions for service listed under DDTS preceding, will apply.

**A. Non-recurring Charges**

Current rates are shown in the Price List following.

	PWOC	Maximum Charge
Service Order Charge (Per new or change order)	DTSSOS	\$30.00
Designation sheet or station feature change		ICB <sup>1</sup>
Analog Station Line Additional Jacks	DTSAJ	\$54.00
Pre-Wire		
Standard Location <sup>3</sup>	DTSPWS	\$114.00
Non-Standard Location <sup>4</sup>	DTSPWNS	ICB <sup>2</sup>

<sup>1</sup> There is a grace period of 15 days after the initial installation during which, up to 25% of the total number of stations can be changed at no charge. Additional changes during the grace period and changes after the grace period expires will be billed Time And Material Basis charges as shown in 15.1.13., following.

<sup>2</sup> Billed Time And Material Basis charges as shown in 15.1.13., following

<sup>3</sup> A Standard Location is a cable run up to 200 feet from the distribution panel at the Customer's premises. In Multiple Tenet situations where the switch is located on a different floor, the Customer is not penalized for additional cable between floors.

<sup>4</sup> Non standard locations are areas where extra labor is required such as: non-contiguous buildings where trenching and/or overhead wiring needs to be provided, cement walls or where building codes require specific cabling.



# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 87

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

#### 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

##### 7.1.6 MULTI-TENANT PROGRAM (Cont'd)

#### B. Toll Free Number Charge

Current rates are shown in the Price List following.

	Maximum Monthly Rate
Charge per toll free number	\$1.20

#### C. DDTS Node Charge

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly Rate Per Customer
Tier A 3 year contract	AZMDNA3	\$24.00
Tier B 3 year contract	AZMDNB3	\$30.00
Tier C 3 year contract	AZMDNC3	\$36.00

APPROVED FOR FILING  
DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.1.6 MULTI-TENANT PROGRAM (Cont'd)

D. Digital Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>3</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>3</sup>
Digital 4025 3 Year	AZMD2513	\$ 60.00	\$102.00	AZMD2523	\$ 66.00	\$102.00
Digital 4150 3 Year	AZMD5013	\$ 66.00	\$102.00	AZMD5023	\$ 72.00	\$102.00
Digital 4001 <sup>1</sup> 3 Year	AZMD0113	\$ 54.00	\$102.00	AZMD0123	\$ 54.00	\$102.00
Digital 4090 System Attachment <sup>2</sup> 3 Year	AZMD9013	\$ 54.00	\$102.00	AZMD9023	\$ 60.00	\$102.00
Console 3 Year	AZMDTSC3	\$102.00	\$204.00	AZMDTSC3	\$102.00	\$204.00
Hunt Group Lines/ Multiple Appearances 3 Year (3 lines/appearances) <sup>4</sup> (additional lines/ appearances) <sup>5</sup>	AHGMAL	\$ 8.40		AHGMAL	\$ 8.40	

<sup>1</sup> Digital 4001 set does not provide FP 2 features (i.e. voice mail) and therefore maintains the same rate regardless of FP chosen.

<sup>2</sup> Installation charges apply whether or not the Digital 4090 Station Set is sold in conjunction with System Attachment.

<sup>3</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.1.6.A., preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.

<sup>4</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.

<sup>5</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

7.1.6 MULTI-TENANT PROGRAM (Cont'd)

E. Analog Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Month to Month	Maximum Install	Maximum 3 Year	Maximum Install
Analog Station Line					
New (per line) <sup>1</sup>	AZDTSA	\$54.00	\$84.90	\$54.00	\$84.90
Existing (per line) <sup>2</sup>	AZDTSAR	\$54.00	N/A	\$54.00	N/A
Hunt Group Lines/ Multiple Appearances (3 lines/appearances) <sup>3</sup>		N/A		N/A	
(additional lines/appearances) <sup>4</sup>	AHGMAL	\$ 8.40		\$ 8.40	

F. Optional Feature Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Per Minute	Maximum Monthly Rate	Maximum Nonrecurring Charge
Custom Intra-Company Dialing				
- Per remote location	ICCDR		\$30.00	\$240.00
- Mileage Band				
1-12 miles	ICCD	\$0.012		
13-70		\$0.024		
71-150		\$0.030		
150+		\$0.036		
Data Advantage			ICB	ICB

<sup>1</sup> If an analog station line is installed at a new location the installation charge plus a pre-wire charge applies.

<sup>2</sup> If installation of an analog station line is at an existing location and no new wiring is required, no installation charge applies.

<sup>3</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.

<sup>4</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.

COMPETITIVE  
INTRASTATE TARIFF

## ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

## 7.1 DIRECT DIGITAL TELEPHONE SERVICE (DDTS) (Cont'd)

## 7.1.6 MULTI-TENANT PROGRAM (Cont'd)

## G. Custom Music-On-Hold

As an option, the Multi-Tenant DDTS system can be upgraded to support Custom Music-On-Hold, where each tenant can have an individual Music-On-Hold CD player and provide their own CD or use one of the available Pac-West provided royalty-free CDs. A customer message/music-on-hold device for the CD player may be substituted provided the equipment is fully compatible with the DDTS system. This upgrade includes the installation of Lightware17 software if necessary, as well as additional equipment for each tenant upgrading to Custom Music-On-Hold.

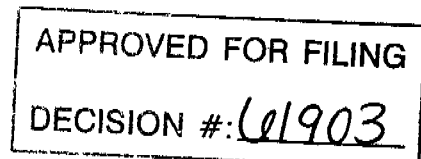
Each tenant can choose to upgrade to Custom Music-On-Hold independent of the other tenants, and is responsible for paying the charges. Current rates are shown in the Price List following.

	PWOC	Maximum Non-recurring Charge	Maximum Monthly Rate
Custom Music-On-Hold	CMOH	\$300.00	\$12.00
Royalty Free Music CD, each	CMOHCD	\$42.00	

## 7.2 DDTS WITH BUNDLED LONG DISTANCE

DDTS with Bundled Long Distance will be provided under the terms and conditions for DDTS, as specified in 7.1, preceding. In addition, each station line (both digital and analog) will be awarded five hundred (500) minutes of Intrastate (intraLATA and InterLATA) and Interstate (except Alaska and Hawaii) long distance calling. International calls are not included. These minutes are aggregated for all station users. Long Distance Minutes of Use (MOU) in excess of the total will be billed at flat rate per minute.

Subscribers to service under this Section 7.2 must agree to a minimum two (2) year term.



# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 91

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

#### 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

##### 7.2.1 RATES

These rates are applicable to DDTS with Bundled Long Distance only. All other rates and charges, for service listed under DDTS preceding, will apply.

##### A. Non-recurring Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Charge
Service Order Charge (Per new or change order)	DTSSOS	\$30.00
Designation sheet or station feature change		ICB <sup>1</sup>
Analog Station Line Additional Jacks	DTSAJ	\$54.00
Pre-Wire		
Standard Location <sup>3</sup>	DTSPWS	\$114.00
Non-Standard Location <sup>4</sup>	DTSPWNS	ICB <sup>2</sup>

##### B. Toll Free Number Charge

Current rates are shown in the Price List following.

	Maximum Monthly Rate
Charge per toll free number	\$1.20

<sup>1</sup> There is a grace period of 15 days after the initial installation during which, up to 25% of the total number of stations can be changed at no charge. Additional changes during the grace period and changes after the grace period expires will be billed Time And Material Basis charges as shown in 15.1.13. , following.

<sup>2</sup> Billed Time And Material Basis charges as shown in 15.1.13. , following

<sup>3</sup> A Standard Location is a cable run up to 200 feet from the distribution panel at the Customer's premises. In Multiple Tenet situations where the switch is located on a different floor, the Customer is not penalized for additional cable between floors.

<sup>4</sup> Non standard locations are areas where extra labor is required such as: non-contiguous buildings where trenching and/or overhead wiring needs to be provided, cement walls or where building codes require specific cabling.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

7.2.1 RATES (Cont'd)

C. DDTS Node Charge

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly Rate
Tier A		
2 year contract	AZBNA2	\$270.00
3 year contract	AZBNA3	\$270.00
Tier B		
2 year contract	AZBNB2	\$420.00
3 year contract	AZBNB3	\$420.00
Tier C		
2 year contract	AZBNC2	\$540.00
3 year contract	AZBNC3	\$540.00

D. Digital Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>1</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>1</sup>
Digital 4025						
Month to Month	AZB251M	\$84.00	\$144.00	AZB252M	\$90.00	\$144.00
2 Year	AZB2512	\$72.00	\$102.00	AZB2522	\$78.00	\$102.00
3 Year	AZB2513	\$66.00	\$102.00	AZB2523	\$72.00	\$102.00
Digital 4150						
Month to Month	AZB501M	\$90.00	\$144.00	AZB502M	\$96.00	\$144.00
2 Year	AZB5012	\$78.00	\$102.00	AZB5022	\$84.00	\$102.00
3 Year	AZB5013	\$72.00	\$102.00	AZB5023	\$78.00	\$102.00

<sup>1</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.2.1.A, preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.

COMPETITIVE  
INTRASTATE TARIFF

## ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

## 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

## 7.2.1. RATES (Cont'd)

## D. Digital Station Line Charges (Cont'd)

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>3</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>3</sup>
Digital 4001 <sup>1</sup>						
Month to Month	AZB011M	\$81.60	\$144.00	AZB012M	\$81.60	\$144.00
2 Year	AZB0112	\$69.60	\$102.00	AZB0122	\$69.60	\$102.00
3 Year	AZB0113	\$63.60	\$102.00	AZB0123	\$63.60	\$102.00
Digital 4090 System Attachment <sup>2</sup>						
Month to Month	AZB901M	\$78.00	\$144.00	AZB902M	\$84.00	\$144.00
2 Year	AZB9012	\$66.00	\$102.00	AZB9022	\$72.00	\$102.00
3 Year	AZB9013	\$60.00	\$102.00	AZB9023	\$66.00	\$102.00
Console						
Month to Month	AZBTSCM	\$138.00	\$288.00	AZBTSCM	\$138.00	\$288.00
2 Year	AZBTSC2	\$114.00	\$204.00	AZBTSC2	\$114.00	\$204.00
3 Year	AZBTSC3	\$102.00	\$204.00	AZBTSC3	\$102.00	\$204.00

	PWOC	Maximum Monthly	Maximum Install <sup>3</sup>
Hunt Group Lines/ Multiple Appearances Month –Month, 2 Year or 3 Year (3 lines/appearances) <sup>4</sup> (additional lines/ appearances) <sup>5</sup>	AHGMAL	\$8.40	N/A

<sup>1</sup> Digital 4001 set does not provide FP 2 features (i.e. voice mail) and therefore maintains the same rate regardless of FP chosen.<sup>2</sup> Installation charges apply whether or not the Digital 4090 Station Set is sold in conjunction with System Attachment.<sup>3</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.2.1.A., preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.<sup>4</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.<sup>5</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

## 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

## 7.2.2. RATES (Cont'd)

## E. Analog Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly	Maximum Install <sup>3</sup>
Analog Station Line New (per line) <sup>1</sup>			
Month to Month	AZDTSBA	\$54.00	\$84.90
2 Year	AZDTSBA	\$54.00	\$84.90
3 Year	AZDTSBA	\$54.00	\$84.90
Existing (per line) <sup>2</sup>			
Month to Month	AZDTSBAR	\$54.00	N/A
2 Year	AZDTSBAR	\$54.00	N/A
3 Year	AZDTSBAR	\$54.00	N/A
	PWOC	Maximum Monthly	Maximum Install <sup>3</sup>
Hunt Group Lines/ Multiple Appearances Month -Month, 2 Year or 3 Year (3 lines/appearances) <sup>4</sup> (additional lines/ appearances) <sup>5</sup>		N/A	
	AHGMAL	\$8.40	N/A

<sup>1</sup> If an analog station line is installed at a new location the installation charge plus a pre-wire charge applies.<sup>2</sup> If installation of an analog station line is at an existing location and no new wiring is required, no installation charge applies.<sup>3</sup> Installation price assumes that the Customer's facility is pre-wired to designated terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which terminal is installed as shown in 7.2.1.A, preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.<sup>4</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.<sup>5</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

7.2.1 RATES (Cont'd)

F. Optional Feature Charges

Current Rates are shown in the Price List, following.

	PWOC	Maximum Per Minute	Maximum Monthly Rate	Maximum Nonrecurring Charge
Custom Intra-Company Dialing				
- Per remote location	ICCDR		\$30.00	\$240.00
- Mileage Band				
1-12 miles	ICCD	\$0.012		
13-70		\$0.024		
71-150		\$0.030		
150+		\$0.036		
Data Advantage			ICB	ICB

7.2.2. MULTI-TENANT PROGRAM

Suitability of multiple tenant properties for service under this Section 7.2.2 shall be determined by the Company at its sole discretion.

DDTS service to tenants of properties determined to be suitable for service under this section shall be available only pursuant to the provisions of this Section 7.2.2.

Service under this Section 7.2.2, is conditioned on the Company having received subscriptions for service to at least 15 DDTS stations at the subject property as of the date the service commences.

Subscribers to service under this Section 7.2.2 must agree to a minimum three (3) year term.

These rates are applicable to Multi-tenant Program DDTS with Bundled Long Distance only. All other usage rates, charges, terms and conditions for service listed under DDTS with Bundled Long Distance preceding, will apply.

APPROVED FOR FILING  
DECISION #: 61903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 96

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

#### 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

##### 7.2.2. MULTI-TENANT PROGRAM (Cont'd)

###### A. Non-recurring Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Charge
Service Order Charge (Per new or change order)	DTSSOS	\$ 30.00
Designation sheet or station feature change		ICB <sup>1</sup>
Analog Station Line Additional Jacks	DTSAJ	\$ 54.00
Pre-Wire		
Standard Location <sup>3</sup>	DTSPWS	\$114.00
Non-Standard Location <sup>4</sup>	DTSPWNS	ICB <sup>2</sup>

###### B. Toll Free Number Charge

Current rates are shown in the Price List following.

	Maximum Monthly Rate
Charge per toll free number	\$1.20

<sup>1</sup> There is a grace period of 15 days after the initial installation during which, up to 25% of the total number of stations, can be changed at no charge. Additional changes during the grace period and changes after the grace period expires will be billed Time And Material Basis charges as shown in 15.1.13., following.

<sup>2</sup> Billed Time And Material Basis charges as shown in 15.1.13., following

<sup>3</sup> A Standard Location is a cable run up to 200 feet from the distribution panel at the Customer's premises. In Multiple Tenet situations where the switch is located on a different floor, the Customer is not penalized for additional cable between floors.

<sup>4</sup> Non standard locations are areas where extra labor is required such as: non-contiguous buildings where trenching and/or overhead wiring needs to be provided, cement walls or where building codes require specific cabling.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING

DECISION #: 61903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 97

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

#### 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

##### 7.2.2. MULTI-TENANT PROGRAM (Cont'd)

#### C. DDTS Node Charge

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly Rate Per Customer
Tier A		
3 year contract	AZMBNA3	\$24.00
Tier B		
3 year contract	AZMBNB3	\$30.00
Tier C		
3 year contract	AZMBNC3	\$36.00

#### D. Digital Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>3</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>3</sup>
Digital 4025						
3 Year	AZMB2513	\$60.00	\$102.00	AZMB2523	\$66.00	\$102.00
Digital 4150						
3 Year	AZMB5013	\$66.00	\$102.00	AZMB5023	\$72.00	\$102.00
Digital 4001 <sup>1</sup>						
3 Year	AZMB0113	\$54.00	\$102.00	AZMB0123	\$54.00	\$102.00
Digital 4090 System Attachment <sup>2</sup>						
3 Year	AZMB9013	\$54.00	\$102.00	AZMB9023	\$60.00	\$102.00

<sup>1</sup> Digital 4001 set does not provide FP 2 features (i.e. voice mail) and therefore maintains the same rate regardless of FP chosen.

<sup>2</sup> Installation charges apply whether or not the Digital 4090 Station Set is sold in conjunction with System Attachment.

<sup>3</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.2.2.A, preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

## 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

## 7.2.2 MULTI-TENANT PROGRAM (Cont'd)

## D. Digital Station Line Charges (Cont'd)

Current rates are shown in the Price List following.

	PWOC	Maximum Monthly FP 1 Rate	Maximum Install <sup>1</sup>	PWOC	Maximum Monthly FP 2 Rate	Maximum Install <sup>1</sup>
Console						
3 Year	AZMBTSC3	\$102.00	\$204.00	AZMBTSC3	\$102.00	\$204.00
Hunt Group Lines/ Multiple Appearances						
3 Year						
(3 lines/appearances) <sup>2</sup>		N/A			N/A	
(additional lines/ appearances) <sup>3</sup>	AHGMAL	\$ 8.40	N/A	AHGMAL	\$ 8.40	N/A

## E. Analog Station Line Charges

Current rates are shown in the Price List following.

	PWOC	Maximum Month to Month	Maximum Install	Maximum 3 Year	Maximum Install
Analog Station Line					
New (per line) <sup>4</sup>	AZDTSBA	\$36.00	\$84.90	\$36.00	\$84.90
Existing (per line) <sup>5</sup>	AZDTSBAR	\$36.00	N/A	\$36.00	N/A
Hunt Group Lines/ Multiple Appearances					
(3 lines/appearances) <sup>2</sup>		N/A		N/A	
(additional lines/appearances) <sup>3</sup>	AHGMAL	\$ 8.40	N/A	\$ 8.40	N/A

<sup>1</sup> Installation price assumes that the Customer's facility is pre-wired to designated digital terminal locations acceptable to Pac-West. If the Customer's location is not pre-wired, there will be a pre-wire charge for each standard location at which a digital terminal is installed as shown in 7.2.2.A., preceding. If a non-standard location is requested by the Customer, the Customer will be billed Time And Material Basis charges as shown in 15.1.13., following.

<sup>2</sup> A three line hunt group, three multiple appearances (that transfer), or a combination of the two are included free with the system. Multiple appearances that appear only on a set and do not transfer elsewhere are included without a charge.

<sup>3</sup> Hunt group lines or multiple appearances in addition to the first three are subject to a monthly charge.

<sup>4</sup> If an analog station line is installed at a new location the installation charge plus a pre-wire charge applies.

<sup>5</sup> If installation of an analog station line is at an existing location and no new wiring is required, no installation charge applies.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING

DECISION #: L1903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 99

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 7 -- DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

#### 7.2 DDTS WITH BUNDLED LONG DISTANCE (Cont'd)

##### 7.2.2 MULTI-TENANT PROGRAM (Cont'd)

#### F. Optional Feature Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Per Minute	Maximum Monthly Rate	Maximum Nonrecurring Charge
Custom Intra-Company Dialing				
- Per remote location	ICCDR		\$30.00	\$240.00
- Mileage Band				
1-12 miles	ICCD	\$0.012		
13-70		\$0.024		
71-150		\$0.030		
150+		\$0.036		
Data Advantage			ICB	ICB

#### G. Custom Music-On-Hold

As an option, the Multi-Tenant DDTS system can be upgraded to support Custom Music-On-Hold, where each tenant can have an individual Music-On-Hold CD player and provide their own CD or use one of the available Pac-West provided royalty-free CDs. A customer message/music-on-hold device for the CD player may be substituted provided the equipment is fully compatible with the DDTS system. This upgrade includes the installation of Lightware17 software if necessary, as well as additional equipment for each tenant upgrading to Custom Music-On-Hold.

Each tenant can choose to upgrade to Custom Music-On-Hold independent of the other tenants, and is responsible for paying the charges. Current rates are shown in the Price List following.

	PWOC	Maximum Non-recurring Charge	Maximum Monthly Rate
Custom Music-On-Hold	CMOH	\$300.00	\$12.00
Royalty Free Music CD, each	CMOHCD	\$42.00	

APPROVED FOR FILING

DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

### 7.3 OUTBOUND USAGE

#### 7.3.1. TERMS AND CONDITIONS

Pac-West outbound usage on DDTS Service is either intraLATA or InterLATA in nature. Calls must originate and terminate at locations within the state of Arizona

#### 7.3.2 AVAILABILITY

Service is available to Customers subscribing to Direct Digital Telephone Service (DDTS) and DDTS with Bundled Long Distance as defined in 7.1 and 7.2 respectively, preceding.

#### 7.3.3 TIMING OF CALLS

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments with an eighteen (18) second minimum for interLATA calls and twenty-four (24) second minimum for intraLATA calls.

#### 7.3.4. VOLUME DISCOUNTS

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

#### 7.3.5 COMMITMENT TERMS

Term discounts are available based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

#### 7.3.6 CUSTOMER RESPONSIBILITY

The Customer is liable for the charges for all outgoing calls made on the Customer's line(s)/ trunk(s), even if these calls are the result of fraudulent use of the Customer's services.

APPROVED FOR FILING  
DECISION #: 601903

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)**

**7.3 OUTBOUND USAGE (Cont'd)**

**7.3.7 RATES**

**A. Direct Digital Telephone Service (DDTS)**

The following rates apply to outbound usage on DDTS service with the exception of DDTS with Bundled Long Distance. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

**1. Two Year Commitment**

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZD201	\$.119	\$.119
Over \$100 per month	AZD202	\$.115	\$.115
Over \$500 per month	AZD203	\$.113	\$.113
Over \$1,000 per month	AZD204	\$.112	\$.112
Over \$1,500 per month	AZD205	\$.110	\$.110
Over \$3,000 per month	AZD206	\$.109	\$.109
Over \$5,000 per month	AZD207	\$.108	\$.108

**2. Three Year Commitment**

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZD301	\$.114	\$.114
Over \$100 per month	AZD302	\$.110	\$.110
Over \$500 per month	AZD303	\$.108	\$.108
Over \$1,000 per month	AZD304	\$.107	\$.107
Over \$1,500 per month	AZD305	\$.106	\$.106
Over \$3,000 per month	AZD306	\$.104	\$.104
Over \$5,000 per month	AZD307	\$.103	\$.103

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 – DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.3 OUTBOUND USAGE (Cont'd)

7.3.7 RATES (Cont'd)

B. DDTS with Bundled Long Distance

The following rates apply to DDTS with Bundled Long Distance outbound Intrastate (intraLATA and InterLATA) and Interstate usage in excess of the monthly allotment of 500 minutes per station line. Calls to Alaska, Hawaii and international destinations are not included. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

1. Two Year Commitment

PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
AZD20B	\$0.12	\$0.12

2. Three Year Commitment

PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
AZD30B	\$0.12	\$0.12

7.4 INBOUND TOLL FREE SERVICE (800/888/877) USAGE

7.4.1 TERMS AND CONDITIONS

Pac-West outbound usage on DDTS Service is either intraLATA or InterLATA in nature. Calls may originate and terminate at locations within the state of Arizona.

7.4.2. AVAILABILITY

Service is available to Customers subscribing to Direct Digital Telephone Service (DDTS) and DDTS with Bundled Long Distance as defined in 7.1 and 7.2 respectively, preceding.

APPROVED FOR FILING

DECISION #: 01903



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.4 INBOUND TOLL FREE SERVICE (800/888/877) USAGE (Cont'd)

7.4.3 TIMING OF CALLS

The chargeable time for a long distance call is determined by the duration of the call. Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station hangs up. If the called station hangs up, but the calling station does not, chargeable time ends when the connection is released by either automatic timing equipment in the telecommunications network or by an operator. Calls are billed in (six) 6 second increments with an thirty (30) second minimum.

7.4.4 VOLUME DISCOUNTS

Volume discounts are based on the Customer's commitment for total long distance usage billed by the Company. If the Customer does not meet their volume commitment, the Company reserves the right to adjust their rate plan based on the actual long distance usage.

7.4.5 COMMITMENT TERMS

Term discounts are available based on the Customer's length of service commitment. If the Customer cancels service prior to the end of the service commitment, the Customer will be liable for a contract termination fee equal to 25% of their volume usage commitment over the remaining term of the contract.

7.4.6 CUSTOMER RESPONSIBILITY

The Customer is liable for the calls made to the Customer's toll free numbers, even if the incoming call is mis-dialed by the caller.

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.4 INBOUND TOLL FREE SERVICE (800/888/877) USAGE (Cont'd)

7.4.7. RATES

A. Direct Digital Telephone Service (DDTS)

The following rates apply to inbound intrastate usage on DDTS service with the exception of DDTS with Bundled Long Distance. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

1. Two Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZD211	\$.119	\$.119
Over \$100 per month	AZD212	\$.115	\$.115
Over \$500 per month	AZD213	\$.113	\$.113
Over \$1,000 per month	AZD214	\$.112	\$.112
Over \$1,500 per month	AZD215	\$.110	\$.110
Over \$3,000 per month	AZD216	\$.109	\$.109
Over \$5,000 per month	AZD217	\$.108	\$.108

2. Three Year Commitment

Total Usage Billed by Pac-West	PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
Under \$100 per month	AZD311	\$.114	\$.114
Over \$100 per month	AZD312	\$.110	\$.110
Over \$500 per month	AZD313	\$.108	\$.108
Over \$1,000 per month	AZD314	\$.107	\$.107
Over \$1,500 per month	AZD315	\$.106	\$.106
Over \$3,000 per month	AZD316	\$.104	\$.104
Over \$5,000 per month	AZD317	\$.103	\$.103

APPROVED FOR FILING

DECISION #: 61903

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)

7.4 INBOUND TOLL FREE SERVICE (800/888/877) USAGE (Cont'd)

7.4.7. RATES (Cont'd)

B. DDTS with Bundled Long Distance

The following rates apply to DDTS with Bundled Long Distance inbound Intrastate (intraLATA and InterLATA) and Interstate usage in excess of the monthly allotment of 500 minutes per station line. Calls from Alaska, Hawaii and international origins are not included. All charges are rounded up and all calls are billed in increments of one cent. There is no time of day discount. Current rates are shown in the Price List following.

1. Two Year Commitment

PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
AZD21B	\$0.12	\$0.12

2. Three Year Commitment

PWOC	Maximum IntraLATA (per minute)	Maximum InterLATA (per minute)
AZD31B	\$0.12	\$0.12

APPROVED FOR FILING

DECISION #: 601903

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

**SECTION 7 - DIRECT DIGITAL TELEPHONE SERVICE (DDTS)**

**7.5 SCHEDULE OF SERVICE AREAS**

**7.5.1 TIER A WIRE CENTERS**

MESAAZMA  
PHNXAZCA  
PHNXAZEA  
PHNXAZMA  
PHNXAZNE  
PHNXAZNO  
PHNXAZNW  
PHNXAZSO  
PHNXAZWE  
SCDLAZMA  
TEMPAZMA

**7.5.2 TIER B WIRE CENTERS**

No Tier B wire centers are currently identified.

**7.5.3 TIER C WIRE CENTERS**

No Tier C wire centers are currently identified.

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 – TYPE 6 SERVICE

### 8.1 TYPE 6 SERVICE

Type 6 Service is the provision of facilities and services to information service providers ("ISPs") that employ computer processing applications to act on the format, content, code, protocol, or similar aspects of transmitted information, provide additional, different, or restructured information, or permit interaction with stored information.

Pac-West offers its Type 6 Service to business customers in the service areas in which it local telephone numbers and facilities available.

#### 8.1.1 TERMS AND CONDITIONS

The Customer must execute a written service contract for either a month to month, a two year, or a three year term.

The Customer must comply with reasonable requests by Pac-West for accurate forecasts of the numbers of customers that the Customer will serve in each rate area in order to enable Pac-West to provide sufficient facilities to meet the Customer's requirements.

Service hereunder includes transport of calls to one or more points of interconnection in each LATA, as designated by Pac-West. Local switching is provided at Pac-West's central offices in Phoenix, Mesa, Scottsdale and Tempe. The Customer is responsible for all transport of traffic from the point of interconnection to the Customer's facilities and all intermediate points.

This service is specifically conditioned on Pac-West's continuing ability to maintain suitable arrangements with other local exchange carriers for the termination to Pac-West's calls to the local access numbers furnished to the Customer. In the event that the Company is unable to maintain arrangements with one or more other local exchange carriers under terms and conditions that the Company, at its sole discretion, determines are fair and adequate, the Company may terminate service without liability upon 30 days notice.

Terms and conditions for collocation of any facilities in Pac-West's central offices will be based on negotiated contracts.

Type 6 Service may be used only to transmit information over modem connections; provided that existing circuits are used by the Customer for incidental voice transmissions in connection with the provision of customer services and similar purposes may continue to be used for such purposes, but no other.

All services and facilities furnished hereunder, will be furnished in accordance with the customary industry technical standards. However, there may be service areas that are subject to traffic limitations due to facilities shortages, and the level of service in those areas may be provided at less than industry standards. Pac-West will notify the Customer of those service areas subject to traffic limitations, and the Customer must limit its growth in usage of Pac-West service in these areas until notified that the limitations are lifted.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 -- TYPE 6 SERVICE

### 8.1 TYPE 6 SERVICE (Cont'd)

#### 8.1.1 TERMS AND CONDITIONS (Cont'd)

Trunks cut off automatically after twelve (12) hours of consecutive use for security reasons. The Customer is responsible for advising its customers that they cannot be online for longer than twelve (12) consecutive hours.

Local access numbers are not subject to number portability.

Except as provided herein, no refund or pro-ration of any charges shall be made in the event that service is terminated by either party.

#### 8.1.2. MULTI-YEAR AGREEMENTS

At its option, the Customer may elect to take service on a two or three year contract basis, under which the Customer agrees to pay the applicable monthly recurring local switching charges for a minimum of two or three years from the date of installation of each trunk ("Two Year Trunk Port Commitment" or "Three Year Trunk Port Commitment"). All charges for service provided under contract shall be governed by this tariff, as amended from time to time at the Company's discretion, except that the charges for Local Access Numbers and Flat Rate Local Switching shall be as set forth in this tariff as of the date the contract is executed and shall remain unchanged during the full term of the contract. In the event the contract is renewed for one or more additional terms, the charges to be assessed for Local Access Numbers and Flat Rate Local Switching during each such additional term shall be the rates in effect as of the date the additional term commences.

Either party may terminate the agreement at the end of the current term by providing the other party with thirty (30) days prior notice. In the event that neither party gives such notice prior to the end of the initial or any subsequent term, the contract will automatically be renewed for an additional term equal in length to the expiring term of the agreement. Notwithstanding anything to the contrary in any service order or document memorializing any Multi-Year Trunk Port Commitments, all Multi-Year Trunk Port Commitments, and Pac-West's obligation to provide service pursuant thereto, shall terminate at the end of the current term of this agreement if the agreement is not renewed.

If the Customer terminates the contract prior to the end of the contract term, or the contract term is terminated by Pac-West for material breach by the Customer, the Customer shall become immediately liable for seventy (70) percent of the amount of the recurring monthly local switching charges that would have been assessable during the remainder of the commitment period for the applicable trunks and pay the difference between the three (3) year installation charge and the two (2) year installation charge, if applicable.

The contract may not be assigned by the Customer except to a wholly owned subsidiary or affiliate held under common control with the Customer, without prior written consent of the Company, which shall not be unreasonably withheld. Notwithstanding the foregoing, the Customer may assign this agreement to a

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 – TYPE 6 SERVICE

### 8.1 TYPE 6 SERVICE (Cont'd)

#### 8.1.2. MULTI-YEAR AGREEMENTS (Cont'd)

company that acquires the Customer or into which the Customer is merged, subject to the Company's prior approval of the acquiring, or imposition of a new, deposit or guarantee requirement, at the Company's exclusive option.

Either party shall have the right to terminate the contract on the occurrence of a material breach by the other party; provided that as to all breaches other than failure of the Customer to make payments as required hereby, written notice of the breach has been given to the other party and the other party has not cured the breach within thirty (30) days after such written notice has been given. Failure of the Customer to make payments required hereby within the time specified in the agreement is a material breach and a seven (7) day notice shall be required in order to terminate the agreement for non-payment. Termination of the contract shall not preclude the availability of other remedies expressly provided for in the agreement or provided for at law or in equity. Notwithstanding anything to the contrary in any service order or document memorializing any Multi-Year Trunk Port Commitments, all Multi-Year Trunk Port Commitments, and the Company's obligation to provide service pursuant thereto, shall also terminate, except point to point circuits with their own term commitments.

#### 8.1.3. NON-RECURRING CHARGE INSTALLMENT OPTION

Any Customer who enters into a written contract committing to take service for either a two (2) or three (3) year term may, for an additional fee, elect to pay applicable non-recurring installation, set up, and other service establishment charges<sup>1,2</sup> in installments over either a twelve (12) or twenty-four (24) month term.

##### A. Fee and Payment Schedule

For Customers electing to pay non-recurring charges in installments over a twelve (12) month period, the additional fee shall be 10% of the non-recurring charges.

For Customers electing to pay non-recurring charges in installments over a twenty-four (24) month period, the additional fee shall be 20% of the non-recurring charges.

Such non-recurring charges and the applicable fee shall be paid in equal monthly installments over the term of the contract.

<sup>1</sup> This option does not apply to services or facilities provided to Pac-West or the Customer by other carriers. Any service establishment or other non-recurring charges for such services or facilities must be paid at the time service is initiated.

<sup>2</sup> This option is limited to installation charges for the first fifty (50) Local Access Numbers and set up charges for the first 192 trunks, per region. Non-recurring charges for additional Local Access Numbers and trunks must be paid at the time service is initiated.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 - TYPE 6 SERVICE

### 8.1 TYPE 6 SERVICE (Cont'd)

#### 8.1.4. PREFERRED RATE LEVEL

In order to qualify for Preferred Rate Level, the Customer must agree that either (i) Pac-West will be its exclusive provider of all new dial-up local access numbers and dial-up lines for Information Server Access (excluding ISDN and dedicated circuits) for all areas in which Pac-West provides service and has facilities available in which the Company provides service to the Customer under this agreement, or (ii) the Company will provide at least 55% of the Customer's dial-up local access numbers and dial-up lines for Information Server Access (excluding dedicated circuits) in such regions <sup>1</sup>, no later than six (6) months (twelve (12) months if on a three (3) year agreement) from the start of service for the first dial-up line, or (iii) the Customer commits to 2400+ DS-0s total in all regions <sup>1</sup>, no later than twelve (12) months from the start of service for the first dial-up line, with no more than 35% of the Customer's subscribers calling in from Pac-West High Cost Rate Centers <sup>2</sup>. The Customer may elect to exclude DS-0s in the local service area of the Customer's primary central site in each region from these percentage calculations. The Customer shall submit to the Company, on or before the end of the 6-month or 12-month period, as applicable, written certification that such requirements have been met. In the event that the Customer fails to do so, the Customer will be re-billed for all services, and will thereafter be billed at the Standard Rate Level. However, in the event that either (i) the Company terminates service, or (ii) the Customer terminates service as the result of the Company's material breach of the agreement prior to the completion of 6 months or 12 months of service from the start of service for the first dial-up line, as applicable, then no such rebilling shall occur.

The Customer must pay for all twenty-four (24) channels in each DS-1 connection, whether used or not. Volume discounts are based on and applied only to trunks that are within the same trunk group and serve the same local calling area. Total trunk lines, both analog and DS-1 compatible, within the same trunk group, count toward volume discount pricing for local switching charges based on DS-1 trunk lines.

The Customer must certify in writing that the trunks ordered from the Company will replace existing trunks carrying the same type of traffic and serving the same rate center and, upon request, must provide a copy of the current telephone bill for such trunks from the Customer's local service provider.

<sup>1</sup> Only the Northern Region is currently available. The Northern Region includes LATA 666.

<sup>2</sup> No High Cost Rate Centers are currently identified.



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 - TYPE 6 SERVICE

### 8.1 TYPE 6 SERVICE (Cont'd)

#### 8.1.5 RATES

##### A. Local Access Number Rates

These rates are applicable to Type 6 Service Local Access Numbers. Current rates are located in the Price List, following.

	PWOC	Monthly Rate	Maximum Non-recurring Charge
Service Order Charge - per order for any new, additional or changed service	SOC		\$30.00
Local Access Numbers - per number	LAN3	\$12.00	\$30.00
High Cost Rate Center Charge <sup>1</sup>			
Tier A - per circuit used for simultaneous calls from each rate center <sup>2,3</sup>	HCRC A3	\$3.00	
Tier B - per circuit used for simultaneous calls from each rate center <sup>2,3</sup>	HCRC B3	\$6.00	
Tier C - per circuit used for simultaneous calls from each rate center <sup>2,3</sup>	HRRCC3	\$9.00	

<sup>1</sup> No High Cost Rate Centers are currently identified.

<sup>2</sup> Applies only to month to month and 2 year service agreements. These charges are waived under a 3 year service agreement.

<sup>3</sup> Number of circuits used for simultaneous calls from a rate center is determined by dividing highest daily minutes of use during the month by 800.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 -- TYPE 6 SERVICE

## 8.1 TYPE 6 SERVICE (Cont'd)

## 8.1.5 RATES (Cont'd)

B. Flat Rate Local Switching Charges<sup>1</sup>

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge <sup>2</sup> New Trunk	Maximum Nonrecurring Charge <sup>2,3</sup> Replacement Trunk
Standard Pricing for Trunk Ports				
DS-1 Trunk Port or PRI (per DS-0)				
Month to Month	LSMSM3	\$ 55.02	\$ 78.00	\$ 42.00
2 Year	LSMS2T	\$ 54.00	\$ 78.00	\$ 42.00
3 Year	LSMSY3	\$ 43.02	\$ 78.00	\$ 42.00
Analog Trunk Port (per DS-0)				
Month to Month	LSMPA	\$ 67.02	\$ 78.00	\$ 66.00
2 Year	LSMPA	\$ 67.02	\$ 78.00	\$ 66.00
3 Year	LSMPA	\$ 67.02	\$ 78.00	\$ 66.00
Per D Channel				
Month to Month	DCHANP	\$300.00	\$1,200.00	\$1,200.00
2 Year	DCHANP	\$300.00	\$1,200.00	\$1,200.00
3 Year	DCHANP	\$300.00	\$1,200.00	\$1,200.00

<sup>1</sup> Includes hunting on all DS-0 circuits.<sup>2</sup> Set-up charge waived for all trunks included in the Customer's initial order for a region. If the Customer orders 672 or more DS-0 trunks for installation during any consecutive three (3) month billing period, set up charges will apply only to the first 672 DS-0s ordered and will be waived for all additional DS-0s ordered for installation during such three (3) month period and the subsequent three (3) month billing period.<sup>3</sup> The reduced charge will be applied as a credit when the disconnect of the replaced trunks is verified.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

## ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 8 – TYPE 6 SERVICE

## 8.1 TYPE 6 SERVICE (Cont'd)

## 8.1.5 RATES (Cont'd)

B. Flat Rate Local Switching Charges<sup>1</sup> (Cont'd)

Preferred Rate Level Pricing for Trunk Ports	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge <sup>2</sup> New Trunk	Maximum Nonrecurring Charge <sup>2,3</sup> Replacement Trunk
DS-1 Trunk Port or PRI (per DS-0)				
Month to Month	LSMPM3	\$ 43.02	\$ 78.00	\$ 42.00
2 Year				
1-192	LSM32T1	\$ 31.02	\$ 78.00	\$ 42.00
193-384	LSM32T2	\$ 25.02	\$ 78.00	\$ 42.00
385-792	LSM32T3	\$ 19.02	\$ 78.00	\$ 42.00
793+	LSM32T4	\$ 13.02	\$ 78.00	\$ 42.00
3 Year				
1-192	LSM31T1	\$ 21.42	\$ 42.00	\$ 0.00
193-384	LSM31T2	\$ 14.22	\$ 42.00	\$ 0.00
385-792	LSM31T3	\$ 11.82	\$ 42.00	\$ 0.00
793+	LSM31T4	\$ 9.42	\$ 42.00	\$ 0.00
Analog Trunk Port				
Month to Month	LSMPA	\$ 55.02	\$ 102.00	\$ 66.00
2 Year	LSMPA	\$ 55.02	\$ 102.00	\$ 66.00
3 Year	LSMPA	\$ 55.02	\$ 102.00	\$ 66.00
Per D Channel				
Month to Month	DCHANP	\$300.00	\$1,200.00	\$1,200.00
2 Year	DCHANP	\$300.00	\$1,200.00	\$1,200.00
3 Year	DCHANP	\$300.00	\$1,200.00	\$1,200.00

<sup>1</sup> Includes hunting on all DS-0 circuits.<sup>2</sup> Nonrecurring charge waived for all trunks included in the Customer's initial order for a region. If the Customer orders 672 or more DS-0 trunks for installation during any consecutive three (3) month billing period, set up charges will apply only to the first 672 DS-0s ordered and will be waived for all additional DS-0s ordered for installation during such three (3) month period and the subsequent three (3) month billing period.<sup>3</sup> The reduced charge will be applied as a credit when the disconnect of the replaced trunks is verified.

**ORIGINAL**  
COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 9 – OPERATOR SERVICES

9.1 OPERATOR SERVICES

9.1.1 OPERATOR ASSISTED CALLS

A. Call Types

Charges apply according to the type of call the calling party selects as defined below.

1. Customer-Dialed Calling Card (Mechanized)

Applies to Station-to-Station calls where equipment is available and the calling party dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator.

2. Customer-Dialed Calling Card (Operator Assisted)

Applies to Station-to-Station calls where equipment is available and the calling party dials zero, the telephone number desired and operator assistance is limited to the operator entering the calling card.

3. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator, except in 1., and 2., preceding and 4., following. Examples of these calls include collect, billed to another telephone number and sent paid.

4. Operator-Assisted Person-to-Person

Applies when the calling party names a particular party to be reached by an operator. The party may be a person, station, department, or office reached through a PBX attendant. Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak with someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

B. Charge Determination

The following table indicates the appropriate times for the day and evening/night/weekend rate periods to be used for rating MTS calls.

	MON	TUE	WED	THU	FRI	SAT	SUN
8:00 AM to 5:00 PM							
5:01 PM to 7:59 AM							

ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 115

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 9 – OPERATOR SERVICES

9.1 OPERATOR SERVICES (Cont'd)

9.1.1 OPERATOR ASSISTED CALLS (Cont'd)

C. Call Surcharges

Current rates are shown in the Price List, following.

	Maximum Charge
Customer-Dialed Calling Card (Mechanized)	\$0.60
Customer-Dialed Calling Card (Operator-Assisted)	\$1.02
Operator-Assisted Station-to-Station	\$1.56
Operator-Assisted Person-to-Person	\$4.20

D. Usage Rates

These rates apply to operator assisted calls (including mechanized calling card) and all alternately billed calls. Current rates are shown in the Price List, following.

	Maximum Day	Maximum Evening/Night/Weekend
Rate per minute	\$0.36	\$0.194

9.1.2 BUSY LINE VERIFY AND LINE INTERRUPT SERVICE

Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit. These services are offered subject to availability from the underlying operator services provider.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Upon the request of a calling party the Company will verify a busy condition on a called line.

The operator will determine if the line is clear or in use and report to the calling party.

The operator will interrupt the call on the called line only if the calling party indicates an emergency.

APPROVED FOR FILING  
DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 9 – OPERATOR SERVICES

### 9.1 OPERATOR SERVICES (Cont'd)

#### 9.1.2 BUSY LINE VERIFY AND LINE INTERRUPT SERVICE (Cont'd)

##### A. Charges apply

1. When the operator verifies that the line is busy.
2. When the operator verifies that the line is available for incoming calls.
3. The operator verifies that the called number is busy with a call in progress and the calling party requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Charges for verification and interruption may be billed to a third number or a calling card.

##### B. Charges will not apply

1. When the calling party advised that the call is to or from an official public emergency agency.
2. Under conditions other than those specified herein, preceding.

##### C. Rates

Current rates are located in the Price List, following.

	Maximum One-Time Charges
Busy Verification	\$1.80
Line Interruption	\$3.60

APPROVED FOR FILING

DECISION #: 601903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 10 - DIRECTORY ASSISTANCE SERVICES

### 10.1 DIRECTORY ASSISTANCE

Directory Assistance (DA) is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance operator will not transfer, forward or redial a customer's call to any other location for any purpose other than the provision of DA service. The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of the service includes the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain Directory Assistance service, by rearranging, tampering, with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with attempt to avoid payment, in whole or in part, of the regular charge for such service. In addition to any other action authorized by this Tariff, the Company may, in such cases of abuse or fraudulent use, assess appropriate Directory Assistance charges on the Customer's regular telephone account.

#### 10.1.1 LOCAL DIRECTORY ASSISTANCE SERVICE

The charges set forth, following, apply when Customers request assistance in determining telephone numbers of:

- A person/business who is located in the same local service area, or
- A person/business who is not located in the same local service area but who is located within the state for which US West furnishes Centralized Directory Assistance.

Callers may ask for a maximum of two (2) listings on each call. Requests for information other than telephone numbers will be charged the same rates as shown for the applicable request for telephone numbers.

A Local Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in 9.1.1.B., preceding, plus the charge for Directory Assistance.

Non-published telephone numbers are not available on Local Directory Assistance Service.

#### A. Allowances

A Customer is allowed one directly dialed Local Directory Assistance call per month at no charge for each central office line or trunk.

The call allowance is not transferable between separate accounts of the same Customer.

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 10 - DIRECTORY ASSISTANCE SERVICES

### 10.1 DIRECTORY ASSISTANCE (Cont'd)

#### 10.1.1 LOCAL DIRECTORY ASSISTANCE (Cont'd)

##### B. Rates

Current rates are shown in the Price List, following.

	Maximum Charge Per Call
-Each call direct dialed by Customer	\$0.56
-Each call connected by a Company operator	\$1.80

#### 10.1.2 NATIONAL DIRECTORY ASSISTANCE SERVICE

National Directory Assistance Service is provided for the purpose of requesting telephone numbers of individuals or businesses who are located outside the Customer's Local Directory Assistance Service area.

Callers may ask for a maximum of two (2) listings on each call. Requests for information other than telephone numbers will be charged the same rates as shown for the applicable request for telephone numbers.

A National Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in 9.1.1.B., preceding, plus the charge for Directory Assistance.

Non-published telephone numbers are not available on National Directory Assistance Service.

##### A. Allowances

There are no call allowances or exemptions for National Directory Assistance Customers.

##### B. Rates

In locations where Customers have the capability to direct dial National Directory Assistance but place the call to the National Directory Assistance service attendant via an operator, the operator handled surcharges listed in 9.1.1.C, apply in addition to the following Directory Assistance charge.

Current rates are shown in the Price List, following.

	Maximum Charge
Each call direct dialed by Customer	\$1.02

APPROVED FOR FILING

DECISION #: 61903



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 11 - DIRECTORY LISTINGS AND DIRECTORIES

## 11.1 DIRECTORY LISTINGS

## 11.1.1 PUBLISHED DIRECTORY LISTINGS

Customers are entitled to a one-line listing in the 'white' pages of the applicable local telephone directory.

The Company does not publish a directory or provide other similar listings of its Customers. However, the Company will arrange for Customers, other than those requesting non-published service, to be listed in the directories and directory assistance records of the applicable local telephone company, in accordance with their tariffs, subject to availability of such listing services to the Company's subscribers. The Company hereby concurs in such tariffs on file with the Commission that are current and effective as of the effective date of this tariff sheet. Customers are responsible for payment of all rates and compliance with all terms and conditions set forth in such tariffs.

## A. Additional Listings

Business Additional Listings may include, but are not limited to, Departments, Divisions, Tradenames, etc. Additional listings for Call Distribution Systems (including those needed for splits) will be provided for at business additional listing rates.

## B. Rates

Current rates are located in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Each additional listing	RLT	\$3.60	\$26.40

## 11.1.2 NON-PUBLISHED DIRECTORY LISTINGS

At the request of the Customer, the Customer's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, except that the number may be included in reference listings. However, such information, along with call forwarding information from such numbers, will be released in response to legal process or to certain authorized governmental agencies pursuant to Rule 21 in Section 2.21, preceding.

## A. Rates

Current rates are located in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
-per line, per number	NPU	\$2.16	\$26.40

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 11 - DIRECTORY LISTINGS AND DIRECTORIES

## 11.1 DIRECTORY LISTINGS (Cont'd)

## 11.1.3 NONLISTED DIRECTORY LISTINGS

At the request of the Customer, any one or all of the Customer's primary listings, additional listings or other listings associated with the same or different CO line or trunk normally published in alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

## A. Rates

Current rates are located in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
-per line, per number	NPU	\$1.74	\$26.40

## 11.2 DIRECTORY DISTRIBUTION

One local exchange directory will be provided to a customer for each access line in service.

APPROVED FOR FILING  
DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 12 - INTER-CARRIER ARRANGEMENTS

### 12.1 INTERCONNECTION AND TERMINATION OF LOCAL EXCHANGE CARRIER TRAFFIC

#### 12.1.1 INTERCONNECTION

Arrangements for interconnection by incumbent local exchange carriers and competitive local carriers with the Company's facilities for the completion of local and intraLATA toll traffic will be negotiated on a case by case basis.

#### 12.1.2 TERMINATION AND TRANSIT OF LOCAL AND INTRALATA TOLL TRAFFIC

The Company will complete local calls and intraLATA toll calls, as defined by the distance between the rate centers associated with the calling and called parties' telephone numbers, for incumbent local exchange carriers and competitive local carriers with which the Company has direct or indirect interconnections. The terms, conditions, and compensation methods for handling such calls will be negotiated on case by case basis; provided that, in cases where no agreement is in place for completion of such calls, the rates provided in the Price List, following, shall be charges to the originating carrier for calls terminated by the Company or for which the Company provides transit (tandem switching) functions.

##### A. Rates

Current rates are shown in the Price List, following.

##### 1. Local Call Termination

	Maximum Charge
Transport Interconnection	\$.007
Local Switching	\$.021

##### 2. IntraLATA Toll Termination

The rates for Switched Access Service in 13.1.2, following apply.

##### 3. Transit Traffic

	Maximum Charge
Transport Interconnection	\$.007
Local Switching	\$.021

APPROVED FOR FILING

DECISION #: 01903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 122

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 12 - INTER-CARRIER ARRANGEMENTS

#### 12.1 INTERCONNECTION AND TERMINATION OF LOCAL EXCHANGE CARRIER TRAFFIC (Cont'd)

##### 12.1.3 PROVISIONS FOR NUMBER PORTABILITY

At the request of a local exchange carrier or other competitive local carrier providing service to a former Customer of the Company's service, the Company will automatically forward calls, which are dialed to the number assigned by the Company to the former Customer, to the Customer's new number assigned by the local exchange carrier or other competitive local carrier. The forwarding of such calls shall be under taken in accordance with, and subject to reciprocal call forwarding service provided by U S West, and the Company hereby concurs in and incorporates by reference such tariff provisions.

The provision of Number Portability is subject to the initial and continuing availability of suitably equipped facilities.

#### 12.2 FURNISHING OF END USER ACCOUNT INFORMATION FOR 900/976 SERVICES

Notwithstanding any provision of this tariff to the contrary, the Company will not furnish billing or collection service for calls placed from the Customer's telephone to intrastate 976 numbers or interexchange 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. The Company will, however, furnish end user account information to the agency performing such services on the billing Company's behalf.

APPROVED FOR FILING  
DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 13 - SWITCHED ACCESS SERVICE

### 13.1 SWITCHED ACCESS SERVICE

#### 13.1.1 TERMS AND CONDITIONS

Switched Access Service is available to interexchange carriers for originating or terminating intrastate interexchange (intraLATA or interLATA) calls from or to end user Customers over local exchange circuits furnished by the Company. Except as to the charges for specified rate elements set forth herein, the Company concurs in, and Switched Access Service is provided pursuant to, the intrastate switched access service tariff schedules of U S West on file with the Commission that are current and in effect as of the effective date of this tariff sheet. Reference is hereby made to those schedules for all terms, conditions, and except as provided herein, rates applicable to intrastate switched access services provided by the Company.

#### 13.1.2 RATES

The rates shown apply to the specified elements except in cases where Switched Access Service is provided jointly by the Company and another interconnecting local exchange carrier under a meet-point billing agreement approved by the Commission that provides for a single tariff billing for such services at the rates of such other carrier. Current rates are shown in the Price List, following.

	Maximum Charge
Tandem Switched Termination	\$.007
Tandem Switching	\$.008
Transport Interconnection	\$.007
Local Switching	\$.021
Carrier Common Line	
Terminating	\$.029
Originating	\$.012

APPROVED FOR FILING

DECISION #: 61903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 14 - EQUAL ACCESS

14.1 EQUAL ACCESS CARRIER SELECTION PROCESS

Carrier Section is subject to the availability of equal access arrangements from the underlying wholesale local exchange carrier.

The Carrier Selection Process is an agreement whereby:

A Customer may select an authorized carrier to place intrastate, interLATA MTS/MTS-type calls without the 10XXX or 101XXXX access code. This carrier is then referred to as the Customer's interLATA primary interexchange carrier (PIC)

A Customer may select an authorized carrier to place intrastate, intraLATA MTS/MST-type calls without the 10XXX or 101XXXX access code. This carrier is referred to as the Customer's intraLATA primary interexchange carrier (IPIC).

On the effective date (s) of intraLATA equal access, Customers that have not designated a different IPIC will continue with the Company's intraLATA toll services.

In end offices where equal access is available, new Customers must pre-subscribe to the PIC and/or IPIC of their choice at the time an order is placed for service. If a PIC and/or IPIC is not chosen at the time the order for service is submitted, the Customer may access the interexchange carrier of choice by dialing the appropriate 10XXX or 101XXXX carrier identification code.

The full nonrecurring IPIC charge is applicable when an intraLATA IPIC is ordered separately from the interLATA PIC change and/or when a Customer pre-subscribes to different carriers, at the same time, for interLATA and intraLATA service. If the Customer changes both PIC and IPIC at the same time, to the same Interexchange Carrier (IC), Competitive Local Exchange Carrier (CLEC) or Incumbent Local Exchange Carrier (ILEC), the Company will bill the Customer the full nonrecurring PIC change charge and one-half of the respective IPIC change charge.

The Company will make post conversion charges in the Customer's PIC or IPIC assignment pursuant to carrier provided list of customers. Should a Customer dispute authorization of the change within 90 days of the PIC or IPIC assignment, and if the carrier cannot produce a letter of agency of confirmation from the Customer, the Company will place the Customer on the previous carrier's network where possible and the carrier will be billed one Unauthorized PIC or IPIC charge, for the change to the disputed carrier and one PIC or IPIC change charge, for placing the Customer on the carrier network of his/her choice.

APPROVED FOR FILING

DECISION #: 61903

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

Decision No.

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 125

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 14 - EQUAL ACCESS

#### 14.1 EQUAL ACCESS CARRIER SELECTION PROCESS (Cont'd)

If the carrier produces the letter of agency or confirmation of choice within thirty (30) days of the Company's request, the Customer will be billed two (2) PIC or IPIC charges in lieu of charges to the carrier. Charges are only applicable if a change in a Customer or agent's carrier selection has been implemented in the switch.

##### 14.1.1. RATES

Current rates are shown in the Price List, following.

	PWOC	Maximum Non-recurring Charge
PIC/IPIC Change Charge - change made at the same time to the same IC, CLEC, or ILEC for both interLATA and intraLATA	USWPIC	\$6.00
Unauthorized PIC or IPIC change	UNWUNPIC	\$12.00

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

APPROVED FOR FILING  
DECISION #: 61903  
Decision No.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

### 15.1 MISCELLANEOUS CHARGES

#### 15.1.1 EARLY TERMINATION CHARGES

If a Customer terminates service prior to the expiration date of the term of a contract, the Customer will be required to pay an early termination charge in accordance with the Customer's contract for service.

#### 15.1.2 THIRD PARTY VENDOR CHARGES

Customers may also be charged for certain charges incurred by Pac-West in obtaining services (at the Customer's request) from third party vendors. At the earliest opportunity, the Customer will be advised of the nature of the charges and the estimated amount of the charges.

#### 15.1.3 SERVICE RESTORATION

A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other regulated charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of this tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.

Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

Current rates are located in the Price List, following.

	Maximum Charge
-Each line restored,	\$66.00

#### 15.1.4 NON-SUFFICIENT FUNDS CHARGES

This charge applies when a check has been returned by the bank for non-payment.

Current rates are located in the Price List, following.

	Maximum Charge
NSF Check Charge	\$30.00



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 15 - MISCELLANEOUS SERVICE CHARGES

15.1 MISCELLANEOUS CHARGES (Cont'd)

15.1.5 SERVICE ORDER CHARGE

To process an order for service not specified elsewhere in this tariff.

Current rates are located in the Price List, following.

	PWOC	Maximum Charge
Flat Rate Business Service	SOC	\$80.65
PBX Service	SOC	\$80.65
DID Service	SOC	\$80.65

15.1.6 CUSTOM NUMBER SERVICE

A. Description

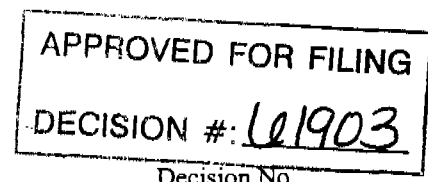
This service is applicable for telephone number assignment when the Customer requests a telephone number other than the initial one offered by the Company. If the telephone number requested is available, the Company may assign the number to the Customer.

Custom Number Service rates and charges are not applicable to 800, 877 Service nor DID Number blocks.

Custom Number Service provides for a number search, and easy number assignment, a reserved number a same number assignment or a personalized number as defined below.

Personalized Number

Personalized Number Service is applicable when a Customer requests a specific number and that number is provided to the Customer.



COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

### 15.1 MISCELLANEOUS CHARGES (Cont'd)

#### 15.1.6 CUSTOM NUMBER SERVICE (Cont'd)

##### A. Description (Cont'd)

##### Easy Number

Easy Number Service is applicable when a Customer requests an Easy Number without specifying a particular number, and that number is provided to the Customer. Easy Numbers are offered in groups of five and could include, but are not limited to, numbers with the following characteristics:

- Ending in two or three zeros
- Ending with at least three repetitive numbers
- With repetitive, sequential numbers
- With sequential numbers

##### Number Search

A Number Search is begun when the numbers offered by the Company are not acceptable to the Customer and the Customer requests alternative random numbers from which to choose. Numbers are offered in groups of five for business customers.

##### Reserved Number

Reserved Number Service is applicable when a Customer chooses to reserve a number for future use. This allows a Customer to request that a number be withheld from service and reserved for their use for more than 30 days. Reservations of a telephone number in no way guarantees availability of any facilities or central office capacity.

##### Same Number

Same Number Service is applicable when the same Customer requests assignment of the same telephone number 90 days to 12 months following termination. Custom Number Service nonrecurring charges will apply when the Customer requests assignment of the same number within 89 days of termination.

##### B. Terms and Conditions

The Company will offer up to three numbers for Customers to choose from at no charge. If the Customer requests further or more specific number choices, there will be a charge based on the Customer's needs as specified hereafter.

APPROVED FOR FILING  
DECISION #: 61903

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 15 - MISCELLANEOUS SERVICE CHARGES

#### 15.1 MISCELLANEOUS CHARGES (Cont'd)

##### 15.1.6 CUSTOM NUMBER SERVICE (Cont'd)

##### B. Terms and Conditions (Cont'd)

The Company reserves and retains the right:

To discontinue, change, reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business in accordance with the rules and regulations of the Company. If this should occur within a one year period following assignment, the Custom Number Service nonrecurring charges will be refunded to the Customer.

To reject any request for personalized number for any reason, including, but not limited to, numbers that may, in the Company's opinion, be offensive to good taste, limited by central office capacity or by relocation of a central office.

Of ownership of all telephone numbers and prohibits the reassignment or resale of a telephone number by any Customer.

The Company shall in no event be liable to any Customer for direct, indirect or consequential damages caused by failure of service, or inadvertent assignment of a requested number to another Customer whether prior to or after establishment of service. In no event shall the Company be liable to any person, firm or corporation for any amount greater than such person, firm or corporation has actually paid to the Company for the Custom Number Service.

Requests for a personalized telephone number will be granted providing the requested telephone number is available, e.g. not reassigned to a current Customer, ready to be reassigned and no equipment limitations exist. Requests for a custom telephone number will be honored on a first-come, first-served basis.

##### C. Application of Rates and Charges

##### 1. Personalized Number

a. Personalized Number rates and charges will apply for each Personalized Number requested and provided. Charges will not apply when a Customer requests a Personalized Number that is not available.

b. Personalized Number nonrecurring charges will not apply when a Customer requests a Personalized Number previously assigned to them that has been disconnected for a period not exceeding one year. The Personalized Number monthly rate will apply.

c. Same Number nonrecurring charges will apply when a Customer requests and receives a specific number previously assigned to them that has been disconnected for a period of at least 90 days but less than one year.

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

### 15.1 MISCELLANEOUS CHARGES (Cont'd)

#### 15.1.6 CUSTOM NUMBER SERVICE (Cont'd)

##### C. Application of Rates and Charges (Cont'd)

#### 2. Easy Number

##### a. Easy Number rates and charges:

Will apply when a Customer requests an Easy Number and Easy Number is offered and accepted by the Customer.

Will not apply when a Customer requests a specific Easy Number and that number is available for assignment. Personalized Number rates and charges will apply.

Will not apply when a Customer requests and is offered but does not accept the suggested number(s).

b. Easy Number nonrecurring charges will not apply when a Customer requests an Easy Number previously assigned to them that has been disconnected for a period not exceeding one year. The Easy Number monthly rate will apply.

c. Same Number recurring charges will apply when a Customer requests an Easy Number previously assigned to them that has been disconnected for a period of at least 90 days but less than one year.

#### 3. Number Search

Number Search nonrecurring charges:

Will be applied when a Customer requests a number from a group of numbers other than the original three numbers offered.

Will not apply when a Customer requests the reassignment of their previous telephone number within 12 months of disconnect. Same Number charges will apply if the request is made between 90 days and 12 months of disconnect.

Will not apply when a Customer accepts a Personalized Number.

Will not apply when a Customer accepts an Easy Number.

#### 4. Reserved Number

Reserved Number rates and charges will apply for each telephone number reserved for more than 30 days.

COMPETITIVE  
INTRASTATE TARIFF

## ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

## 15.1 MISCELLANEOUS CHARGES (Cont'd)

## 15.1.6 CUSTOM NUMBER SERVICE (Cont'd)

## C. Application of Rates and Charges (Cont'd)

## 5. Same Number

Same Number rates and charges:

Will apply for each telephone number put into service for the same Customer 90 days to 12 months following termination.

- Will not apply if the Same Number is put into service more than 12 months following termination. Personalized Number rates and charges will apply.

## D. Rates and Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charge
Personalized Number <sup>1,2</sup>			
- Each Number requested and provided Business	RNCSP	\$12.00	\$300.00
Easy Number Charge <sup>1</sup>			
- Each number accepted Business	RNCEP	\$3.60	\$60.00
Number Search			
- Each number group requested Business (5 numbers)	CNEPG	N/A	\$24.00
Reserved Number <sup>1,2</sup>			
- Each number reserved Business	R25	\$12.00	\$60.00
Same Number			
- Each number reassigned Business	RNCSS	N/A	\$24.00

<sup>1</sup> If an Easy Number or Personalized Number is being reserved for 30 days or longer, the Reserved Number rates and charges will apply until the service is connected. When the service is connected, the Easy Number or Personalized Number rates and charges will become applicable.

<sup>2</sup> The Reserved Number rates and charges apply per number reserved in addition to the Number Search nonrecurring charge for numbers found as a result of Number Search.

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

### 15.1 MISCELLANEOUS CHARGES (Cont'd)

#### 15.1.7 CHANGE TELEPHONE NUMBER

The Customer has not property right in the telephone number nor any right to continuance of service through any particular CO, and the Company may change the telephone number or CO designation of a Customer whenever it considers it desirable in the conduct of business.

In any case where exiting service is continued for a new Customer, the telephone number may be retained by the new Customer only if the former Customer consents and an arrangement acceptable to the Company is made to pay all outstanding charges against the service.

The following nonrecurring charge applies to change a telephone number of a CO line or trunk at the Customer's request. No charge applies to change the telephone number due to annoyance calls, or Company initiated number changes.

Current rates are shown in the Price List, following.

	Maximum Nonrecurring Charge
-each business number	\$33.00

#### 15.1.8 TOLL RESTRICTION

##### A. Description

Toll Restriction provides for exchange access lines and trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violation of the restrictions are routed to an announcement.

This service is offered, subject to the availability of existing CO facilities, to individual line businesses and dial switching type Customers.

Provision of toll restriction does not alleviate Customer responsibility for completed toll calls.

##### B. Rates and Charges

Current rates are shown in the Price List, following.

	PWOC	Maximum Monthly Rate	Maximum Nonrecurring Charges
Business, per line or trunk arranged	RTY	\$6.00	\$33.00

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 15 - MISCELLANEOUS SERVICE CHARGES

15.1 MISCELLANEOUS CHARGES (Cont'd)

15.1.9 INTERCEPT SERVICES

A. Description

Basic Intercept Service

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

New Number Referral Service

New Number Referral Service includes all intercept recordings that provide the new number information.

Split Referral Intercept Service

Split Referral Intercept Service provides for calls to the disconnected number to be routed to the Operator who will challenge the incoming call and provide the new number information dependent on the caller's response.

B. Terms and Conditions

Intercept services apply to temporary or permanently disconnected numbers, including telephone number changes.

Intercept services are offered up to twelve (12) months for business customers.

Intercept services are subject to the availability of the disconnected number and availability of CO facilities.

The minimum billing period for Split Referral is three months.

The Company will be held harmless from any claims which may arise out of the Company's provision of Intercept Services.

APPROVED FOR FILING  
DECISION #: 61903

# ORIGINAL

Pac-West Telecomm, Inc.  
Stockton, California

Original Sheet 134

## COMPETITIVE INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

### SECTION 15 - MISCELLANEOUS SERVICE CHARGES

#### 15.1 MISCELLANEOUS CHARGES (Cont'd)

##### 15.1.9 INTERCEPT SERVICES (Cont'd)

###### C. Rates and Charges

The following nonrecurring charges apply to Intercept Service on a per line basis dependent upon the number of months provided.

Basic Intercept Service and New Number Referral Service are provided at no charge.

Current Charges are shown in the Price List, following.

	PWOC	Maximum Nonrecurring Charge
Split Referral Intercept Service Business Service		
- Three months	S1W3X	\$150.00
- Six months	S1WSX	\$294.00
- Nine months	S1W9X	\$438.00
- Twelve months	S1WTX	\$588.00

##### 15.1.10 CUSTOMER REQUESTED SERVICE CHANGES

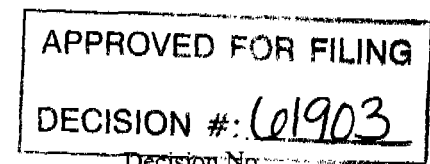
This charge applies to orders for Customer requested changes to the class, type or grade of service.

Current charges are located in the Price List, following.

	Maximum Nonrecurring Charge
per business line or trunk	\$33.00

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance





COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

SECTION 15 - MISCELLANEOUS SERVICE CHARGES

15.1 MISCELLANEOUS CHARGES (Cont'd)

15.1.11 SUPERSEDURE

The Company will permit a change in the identity of the Customer to a working service, provided that the new Customer meets the Company's credit and other eligibility criteria and the new Customer's use of the service is in accordance with applicable tariff provisions. In cases where the service subject to supersedure is provided pursuant to an existing contract, the new Customer must agree to accept all obligations under the contract, including, but not limited to, any charges for early termination. Supersedure will not become effective until the Company receives notice from the outgoing Customer agreeing to supersedure and arrangements satisfactory to the Company are made to assure payment of all obligations due prior to supersedure.

The Supersedure charge covers the change in billing only. All requests for changes in service at the time of supersedure are subject to normal charges.

Current rates are shown in the Price List, following.

	Maximum Charge
-per line or DS0 equivalent channel	\$24.00

15.1.12 900 SERVICE ACCESS RESTRICTION

A. Description

900 Service Access Restriction enables exchange access line Customers to prohibit dialing of calls with the 900 prefix. Customers who choose to restrict 900 Service will also be restricted from calling calls with the prefix of 976 and 676.

B. Terms and Conditions

900 Service Access Restriction is offered on directly dialed calls and where central office facilities permit. 900 Service Access Restriction is available to single party service, PBX trunks and CENTRON Service. No charge applies to remove 900 Service Access Restriction.

APPROVED FOR FILING  
DECISION #: 601903

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

Issued: October 1, 2000

Effective: November 1, 2000

## SECTION 15 - MISCELLANEOUS SERVICE CHARGES

## 15.1 MISCELLANEOUS CHARGES (Cont'd)

## 15.1.12 900 SERVICE ACCESS RESTRICTION (Cont'd)

## C. Rates and Charges

Current rates are shown in the Price List, following.

	PWOC	Monthly Rate	Maximum Non-recurring Charge
per business line	RTVXN	N/A	N/A

## 15.1.13 TIME AND MATERIAL BASIS CHARGE

Time and Material Basis Charges apply to accommodate a specific Customer request that involves labor which is not covered in any other section of this tariff.

Current rates are shown in the Price List, following.

	PWOC	Maximum Non-recurring Charge
First ½ hour or fraction thereof	ALGXX	\$114.00
Each additional ½ hour or fraction thereof	ALG1X	\$57.00

## 15.1.14 MAINTENANCE OF SERVICE CHARGE

The Customer shall be responsible for payment of a Maintenance of Service charge when a Customer reports a trouble to the Company for clearance, and no trouble is found in the Company's facilities and the Company dispatches personnel to the Customer's premises, and the trouble is in equipment or communications systems provided by other than the Company. No credit allowance will be applicable for the interruption involved if the Maintenance of Service charge applies. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

Current rates are shown in the Price List, following.

	PWOC	Maximum Charge
per premises visit	LTESK	\$96.00

APPROVED FOR FILING

DECISION #: 61903

Decision No.

Advice Letter No. 1

Issued by:  
Christina Crowe,  
Manager - Regulatory Compliance

ORIGINAL

ARIZONA

Issued: October 1, 2004

eff. 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.1 DESCRIPTION

PSTN On Ramp is a calling service, completing calls between the Customer's Facilities and the PSTN via Pac-West's Network. Customer billing for fixed cost circuit components is billed in advance and all usage is billed in arrears.

16.2 SERVICE AREAS

PSTN On Ramp is available within Pac-West's Arizona Footprint. Customers may extend their PSTN On Ramp service beyond the Customer Collocation Point within the Pac-West SuperPOP on an Individual Case Basis (ICB).

16.3 SERVICE TERM DEFINITIONS

PSTN: Public Switched Telephone Network

SuperPOP: Pac-West's carrier class switching and collocation facility

Class: Carriers that have been grouped together under one price level based on call jurisdiction, as defined in the Price Sheet.

Calls to Customer: calls that originate on the PSTN and are terminated to the Customer's Facilities via Pac-West's PSTN On Ramp Service. Normally, these are not calls for which Pac-West will bill Customer, unless such calls are dialed to a "toll free" number serving Customer, its employees, or its customers.

Calls from Customer: calls that originate on the Customer's Facilities and terminate on the PSTN via Pac-West's PSTN On Ramp Service. Normally, these are calls for which Pac-West will bill Customer.

Off-net: calls from Customer that terminate to a carrier with whom Pac-West is not directly interconnected that is outside of Pac-West's footprint (AZ, CA, NV, OR, WA).

Local (ILEC): local calls from Customer that terminate to a carrier with whom Pac-West is directly connected and is within Pac-West's footprint.

(N)

ORIGINAL

ARIZONA

Issued: October 1, 2004

Eff: 11.1.04

SECTION 16 – PSTN ON RAMP

(N)

16.3 SERVICE TERM DEFINITIONS (Cont'd)

Local (non-ILEC): local calls from Customer that terminate to a carrier with whom Pac-West is not directly interconnected but that is within Pac-West's footprint.

Intrastate (ILEC): intralata intrastate and interlata intrastate calls from Customer that terminate to a carrier with whom Pac-West is directly connected and is within Pac-West's footprint.

Interstate (ILEC): interstate calls from Customer that terminate to a carrier with whom Pac-West is directly connected and is within Pac-West's footprint.

Intrastate/Interstate (non-ILEC): intralata intrastate, interlata intrastate and interstate calls from Customer that terminate to a carrier with whom Pac-West is not directly interconnected but that is within Pac-West's footprint.

International: international calls that originate on the Customer's Facilities that Pac-West terminates to the appropriate international carrier.

16.4 TERMS AND CONDITIONS

- PSTN On Ramp is sold under a 1, 2, or 3 year Term Agreement only. The Term Agreement is renewable after it expires.
- Customer must notify Pac-West 60 days prior to the term agreement expiration on their intent to renew or disconnect. In the event the Customer fails to either renew or cancel their service, the term agreement will automatically renew for a period of 1 year at the rates specified in the Rates Section of this Tariff. The contract will then continue to automatically renew for consecutive 1 year periods. A Customer may renew a term agreement at any time during the one year automatic renewal term with no penalty. A Customer may cancel a term agreement at any time during the one year automatic renewal term, however early terminations charges as specified in the contract will apply
- PSTN On Ramp Service is not offered as a basic local exchange service, and is not offered or provided as a substitute for local exchange service.
- Calls without ANI or an invalid ANI must not exceed more than 5% of all calls in any Class by usage type. If less than 5% of all calls in each Class by usage type are sent without ANI, the calls will be considered local and billed at the applicable local rates. If more than 5% of all calls in any Class by usage type are sent without ANI, the calls will be considered intrastate and billed at the applicable intrastate access rates.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

ARIZONA

Issued: October 1, 2004

Eff: 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.4 TERMS AND CONDITIONS (Cont'd)

- Customer may resell or otherwise include the Service it purchases under this tariff in the provision of service to other entities; however, Customer shall be fully responsible for all services it provides to its end users, whether or not such services include the Service as a component, in full or in part.
- No charges apply for Termination and International Termination, unless such Termination is for inbound toll free calls bound for a Pac-West toll free number.
- Customer shall not route or transmit toll free (8XX) traffic or traffic using CIC 0099 or 0110 in conjunction with any DID or POTS numbers that ride the Pac-West network, or use any other routing method, if doing so would cause the originating telephone company to bill Pac-West, without first obtaining explicit written permission from an officer of Pac-West. Customer's transmitting or routing such prohibited traffic shall permit Pac-West to immediately refuse or discontinue service or service arrangements without advance notice, and Customer shall be liable for any such charges billed to Pac-West due to such transmission or routing. In the event that Customer sends calls to the Pac-West switch that are not approved for termination, then Customer shall pay Pac-West's standard Tariff rates for such calls. Transmission or routing of toll free or any other type of traffic to any ports or DID numbers provided by Pac-West without complying with the foregoing requirements may result in the immediate termination of Service by Pac-West, in its exclusive discretion, without prior written notice to Customer.
- Customer is responsible for fraud management and prevention, and will pay Pac-West for all associated usage charges regardless of whether that usage was fraudulent including orders submitted through the Driver's Seat online interface.
- Customer may use one trunk group per SuperPOP, provided that in SuperPOPs with multiple switches the trunk group is less than 96 DS-0s. In cases where trunk groups in SuperPOPs with multiple switches are larger than 96 DS-0s, the Customer must use one trunk group per switch.
- No minimum call lengths apply. All local, intrastate, interstate and international calls will be measured in conversation seconds and rounded to the nearest second. For each usage type, the total usage in each class will be aggregated and rounded up to the nearest minute at the end of each month.
- PSTN On Ramp Service is limited to 7 and 10 digit calls. Customer agrees that it will not route, or permit the routing by Customer, any of its employees, customers or any other persons of, three (3) digit or abbreviated dialed calls to Pac-West via interconnections with PSTN On Ramp Service, these calls will fail and receive a fast busy. Calls to pay-per-call services (900 / 976 numbers) will not be routed. Calls to 1010XXX carrier codes will not be routed. Any and all calls not approved for PSTN On Ramp Service will fail.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

eff: 11/1/04

Issued: October 1, 2004

SECTION 16 – PSTN ON RAMP

(N)

16.4 TERMS AND CONDITIONS (Cont'd)

- Locally dialed calls within Pac-West's footprint based on the comparison of the ANI and terminating number will be billed as local. Off-Net locally dialed calls, based on the ANI and terminating number will be billed at the appropriate Off-Net usage rate. (This would include locally dialed and intrastate calls that are misrouted to Pac-West that will then be rerouted over the PSTN and rated based on a comparison of the routing point at which it was delivered to Pac-West and the terminating number. As an example, Customer sends a call to Pac-West for termination. The call has a New York, NY ANI and a New York, NY terminating number, which are local to each other. Pac-West would route the call via its long distance provider, incurring interstate access costs. Customer shall pay all applicable long distance charges for such a call.)
- Customer is responsible for fraud management and prevention, and will pay Pac-West for all associated usage charges regardless of whether that usage was fraudulent including orders submitted through the Driver's Seat online interface. Customer is responsible for all fraudulent calls and prevention.
- Customer agrees to pay all applicable taxes, fees, and surcharges that apply to PSTN On Ramp Service.
- Customer agrees to Pac-West's acceptable use policy, as posted on Pac-West's website at <http://www.pacwest.com/isps/aup.cfm>

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

ARIZONA

Issued: October 1, 2004

eff: 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.5 RATE ELEMENTS

16.5.1 REQUIRED RATE ELEMENTS

PRI PORT This is a PSTN On Ramp connection into the Pac-West Network. This charge includes the cross-connect to the Customer's collocation point within a Pac-West SuperPOP. Customer will have either a PRI PORT or a T-1 PORT.

OR

T-1 PORT This is a PSTN On Ramp connection into the Pac-West Network. This charge includes the cross-connect to the Customer's collocation point within a Pac-West SuperPOP. Customer will have either a PRI PORT or a T-1 PORT.

Private Virtual Circuit Private virtual circuits are required for transport of traffic from a POI in each LATA from which Pac-West provides Customer with service under this Agreement, to Pac-West's Central Offices in accordance with the rates, terms, and conditions of this Services tariff

USAGE This is the unique PSTN On Ramp Usage

16.5.2 OPTIONAL RATE ELEMENTS

Private Line Service Required if a Customer wants Pac-West to extend the PSTN On Ramp service to a Customer Location beyond the Customer's collocation point. This may be ordered from Pac-West on an Individual Case Basis (ICB).

BACKHAUL Required if a Customer desires to aggregate traffic from more than one Pac-West SuperPOP into one Pac-West SuperPOP.

DID Numbers Required if a Customer wants to be able to receive calls via the PSTN On Ramp service

SIGNALING Customer may choose may choose one of the following signaling methods:

ISDN PRI  
Channel Associated Signaling  
SS7

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

ORIGINAL

ARIZONA

Issued: October 1, 2004

eff: 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.6 RATES

16.6.1 PRI PORT

Quantity	One Year		Two Year		Three Year	
	MRC	NRC	MRC	NRC	MRC	NRC
1-10	\$475.00	\$480.00	\$470.00	\$480.00	\$465.00	\$480.00
11-25	\$470.00	\$480.00	\$465.00	\$480.00	\$460.00	\$480.00
26-50	\$465.00	\$480.00	\$460.00	\$480.00	\$455.00	\$480.00
51 +	\$460.00	\$480.00	\$455.00	\$480.00	\$450.00	\$480.00

16.6.2 T-1 PORT

Quantity	One Year		Two Year		Three Year	
	MRC	NRC	MRC	NRC	MRC	NRC
1-10	\$440.00	\$480.00	\$430.00	\$480.00	\$425.00	\$480.00
11-25	\$430.00	\$480.00	\$425.00	\$480.00	\$420.00	\$480.00
26-50	\$425.00	\$480.00	\$420.00	\$480.00	\$415.00	\$480.00
51 +	\$420.00	\$480.00	\$415.00	\$480.00	\$410.00	\$480.00

16.6.3 PRIVATE VIRTUAL CIRCUIT

	MRC	NRC
Private Virtual Circuit	\$10.00	\$0.00

16.6.4 SIGNALING

	MRC	NRC
Signaling SS7 Point Code	400.00	\$250.00

16.6.5 DID NUMBER BLOCKS

	MRC	NRC
DID Numbers 00 Number Block	\$15.00	\$100.00

ADMINISTRATIVELY  
APPROVED FOR FILING (N)



COMPETITIVE  
INTRASTATE TARIFF

ORIGINAL

ARIZONA

Issued: October 1, 2004

Eff: 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.6 RATES (Cont'd)

16.6.6 LOCAL USAGE CHARGES

Description	Per Minute
Local Usage	\$0.03500

16.7 INTRASTATE USAGE RATING

Calls have a "Per Call" and a "Per Minute of Use (MOU)" rate element. Calls are rated on a "cost-plus" basis. Rates are based on the Origination and/or Terminating Telephone Company and the amount of usage in accordance with the following tables.

16.7.1 ILEC CLASS MEMBERS

Class	Carrier
INTRA1	NOT USED
INTRA2	NOT USED
INTRA3	NOT USED
INTRA4	PAC WEST
INTRA5	NOT USED
INTRA6	QWEST
INTRA7	NOT USED
INTRA8	VERIZON

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Advice Letter No. 3

Issued by:  
Lynne Martinez,  
Manager - Regulatory Compliance

Decision No.

ORIGINAL

Issued: October 1, 2004

Eff: 11/1/04

SECTION 16 – PSTN ON RAMP

(N)

16.7 USAGE RATING (Cont'd)

16.7.2 NON-ILEC CLASS MEMEBERS

Class	Carrier
NON-ILEC1	NOT USED
NON-ILEC2	NOT USED
NON-ILEC3	NOT USED
NON-ILEC4	CENTURYTEL OF THE SOUTHWEST, INC.
NON-ILEC5	SAN CARLOS APACHE TELECOMMUNICATIONS UTILITY
NON-ILEC6	MIDVALE TELEPHONE EXCHANGE, INC.
	SOUTHWESTERN TELEPHONE COMPANY
NON-ILEC7	GILA RIVER TELECOMMUNICATIONS, INC.
NON-ILEC8	ACCIPITER COMMUNICATIONS, INC.
	ARIZONA TELEPHONE COMPANY
	COOPER VALLEY TELEPHONE, INC.
	FORT MOJAVE TELECOMMUNICATIONS
	SADDLEBACK COMMUNICATIONS
	TABLE TOP TELEPHONE COMPANY
	TOHONO O'ODHAM UTILITY AUTHORITY
	VALLEY TELEPHONE COOPERATIVE, INC.
NONE-ILEC9	ALL OTHER CARRIERS

16.8 USAGE RATES

16.8.1 ILEC CLASS MEMBERS

CLASS	PER CALL	PER MOU
INTRA1	-	-
INTRA2	-	-
INTRA3	-	-
INTRA4	-	-
INTRA5	-	-
INTRA6	-	\$0.03500
INTRA7	-	-
INTRA8	-	\$0.07150

ADMINISTRATIVELY  
APPROVED FOR FILING

(N)

ORIGINAL

Eff: 11/1/04

Issued: October 1, 2004

SECTION 16 - PSTN ON RAMP

(N)

16.8 USAGE RATES (Cont'd)

16.8.2 NON-ILEC CLASS MEMBERS

CLASS	PER CALL	PER MOU
NONLEC1	-	-
NONLEC2	-	-
NONLEC3	-	-
NONLEC4	-	\$0.02250
NONLEC5	-	\$0.02500
NONLEC6	-	\$0.02750
NONLEC7	-	\$0.03000
NONLEC8	-	\$0.03250
NONLEC9	-	\$0.03500

16.9 BACKHAUL

InterState Backhaul Rates are located in Pac-West's FCC Price List

16.9.1 ARIZONA COVERAGE

None offered at this time.

16.9.2 INDIVIDUAL SUPERPOP COVERAGE

None offered at this time.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

COMPETITIVE  
INTRASTATE TARIFF

ARIZONA

ORIGINAL

ett: 11/1/04

Issued: October 1, 2004

SECTION 16 – PSTN ON RAMP

(N)

16.10 CONDITIONS AND METHOD OF APPLYING RATES

No minimum call lengths apply for all local, intrastate, interstate and international calls and are measured in conversation seconds and rounded to the nearest second. For each usage type, the total usage in each class will be aggregated and rounded up to the nearest minute at the end of each month.

No charges apply for calls to the customer, unless such calls are inbound toll free calls bound for a Pac-West toll free number.

Pac-West shall have the right to apply a \$.03 per minute surcharge to the number of minutes by which Non-ILEC originating and terminating minutes exceeds 20% of the total monthly originating and terminating service minutes in any billing period.

All rates indicated on the PSTN On Ramp Price Sheet are exclusive of any applicable taxes, fees, and surcharges that apply to this Service.

(N)

ADMINISTRATIVELY  
APPROVED FOR FILING

Advice Letter No. 3

Issued by:  
Lynne Martincz,  
Manager - Regulatory Compliance

Decision No.